

The Northern Territory Council of Social Service Incorporated (NTCOSS) is a for purpose organisation that is a member based, peak body for the Social and Community Services Sector in the Northern Territory. We advocate for social justice on behalf of people and communities in the Northern Territory who may be affected by poverty and disadvantage.

Our Vision

A fair, inclusive and sustainable Northern Territory.

Our Mission

To promote an awareness and understanding of social issues throughout the Northern Territory community and to strive towards the development of an equitable and just society.

Our Work

To have a positive impact on Territorians experiencing disadvantage, by working with others for strategic influence and with consideration of social, economic and environmental sustainability.

Strategic Priorities

A diverse, equitable and sustainable community in which people can participate in and benefit from all aspects of social, cultural and economic life.

A strong and sustainable social and community services sector.

A well-governed and sustainable peak body.

Strategic Goals:

- Creating and responding to opportunities to advocate for social change to positively impact on Territorians experiencing disadvantage.
- Influencing decision-makers and contributing to evidence-informed policy solutions that draw on research and experience to reduce poverty, disadvantage and inequity.
- Producing and promoting evidence-informed research to contribute to public understanding of poverty, inequity, its causes, impacts and solutions.

We will measure effectiveness by:

- Influence on government social policy and community debate.
- Strategic partnerships and collaborations supported by a diverse and strong membership.
- Effective mechanisms to understand members, other key stakeholders and the lived experience of people affected by poverty or disadvantage and inequity.

Strategic Goals:

- Engage with sector organisations to understand national and local issues impacting on them or their clients.
- Work with organisations to build sector capacity.
- Disseminate relevant information, research and resources to the sector.
- Identify and engage potential members to strengthen sector representation and participation.
- Engage with all levels of government on behalf of members.

We will measure effectiveness by:

- Mechanisms to create and maintain sector engagement and provide support.
- Quality of relationships, engagement and communication.
- Maintain and develop diverse membership.
- Outcomes achieved by leveraging the sector's expertise, evidence and collaborative effort.
- Partnerships developed that drive innovative solutions and reform.

Strategic Goals:

- Maintain a skilled and professional Board.
- Modelling leadership and remaining connected to our members.
- Engage efficient, transparent and accountable Management.
- Support staff.
- Enable organisational financial sustainability.

We will measure effectiveness by:

- Board evaluation and development.
- Values reflected in our work.
- Management's understanding of, and commitment to organisational goals, approaches, risks and opportunities.
- Having a skilled, capable staff group and being an employer of choice.
- The organisation being financially stable.