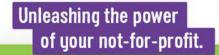
Partnering with corporates for community outcomes

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Who are Connecting Up?















Over 17,500

Australian not-for-profits

Over \$350 million

of technology donated





What is the donations program about?

About outcomes, not savings

Increasing the efficiencies and capabilities of notfor-profits

Increasing outcomes in the community





Evaluating the non-monetary benefits

What is social return on investment?



How on earth do you calculate that?



Take a fixed period

Single financial year
Single donor partner – Microsoft
\$41.2 million of donated technoogy





Surveyed 2,800 donation recipients

... then asked!





What did we find?

- NFPs had spent \$7m to implement technology
- Several key benefits:
 - Reduced costs from IT
 - Increased efficiencies
 - Better operational performance
 - Better client outcomes





The end result





What did we learn?

- Microsoft's donations program delivers value to the community
- The SROI figures provided legitimacy when meeting with potential partners
- Easier to articulate the benefits from the program





Questions?



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