'Tough Times, Hard Decisions, Strong Sector'
NTCOSS Conference 2015

Impacts of Social Policy (and how to survive)

Helen Egan, CEO TEAMhealth



also President of



TEAMhealth - our social context

- Community mental health
- Individuals impacted by mental illness
- Carers and families
- Skilled staff
- Non-Government Organisation (NGO)



Our social context

- Stakeholders
 - Our participants, carers and families, staff
 - Other services and providers
 - Government services NT and Commonwealth
 - Primary Health Network (formerly NTML)
 - Other peak bodies
 - Funders: NTG, DSS, C'wth DoH, PM&C



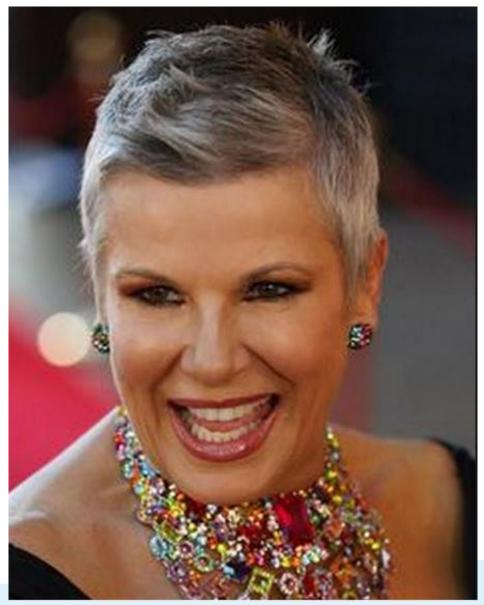
Many touch points

Many impacts on our participants
Many impacts on our services
Many impacts on communities













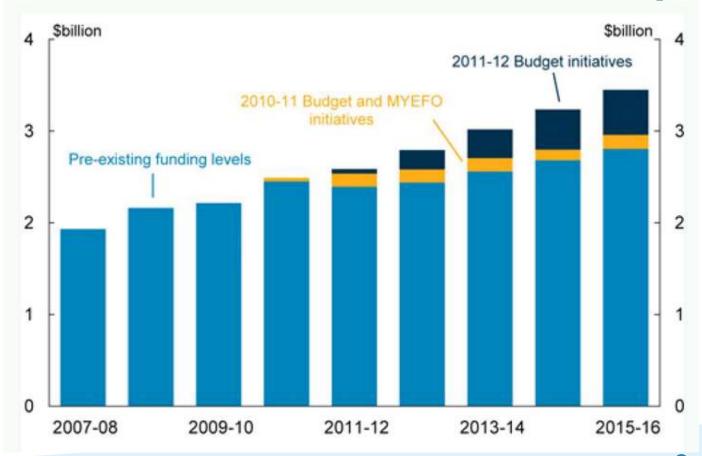
What is spoiling my sleep?

- Decision making in government(s)
- Commissioning reviews then
- NDIS mental health, housing, remote services
- IAS / DSS tender processes
- Short term funding
- Aged (Home Care) Packages out of kilter

Impacts on participants, services



Mental health expenditure up by about \$1.5b over last seven years.





Getting the balance right

- Burden of Disease: ≈ 14% is mental illness
- % of health budget on mental health OECD: ≈ 12-16%

Australia: ≈ 7%

Community-based services recommended

'Where we lack is decent community services to get to where people are living'

Contributing lives, thriving communities

Report of the National Review of Mental Health Programmes and Services

Summary

30 November 2014



Been here before?

Previously:

- four national plans,
- one roadmap,
- two report cards,
- one national action plan,
- two national policies,
 and now a national review



What has helped in the buffeting

- Clear vision and purpose
- Board support and advice
- Active management of organisation
- Good relationships with stakeholders
- Open, honest communication
- Speaking the truth (however hard)
- Reaching out and engaging



Know your obligations...,

- Duty of care
- Quality standards and accreditation
- National Employment Standards
- Award requirements
- Work, health and safety,
- Educate your funders about your obligations



understand the media (all of it),

- Consider the front page test
- Who sees/hears it
- What uncertainty is created (participants, families, staff, recruitment actions,)
- How message can go astray...

















.... and work within the Statement of Principles



Respect gov.
 constraints

and / but

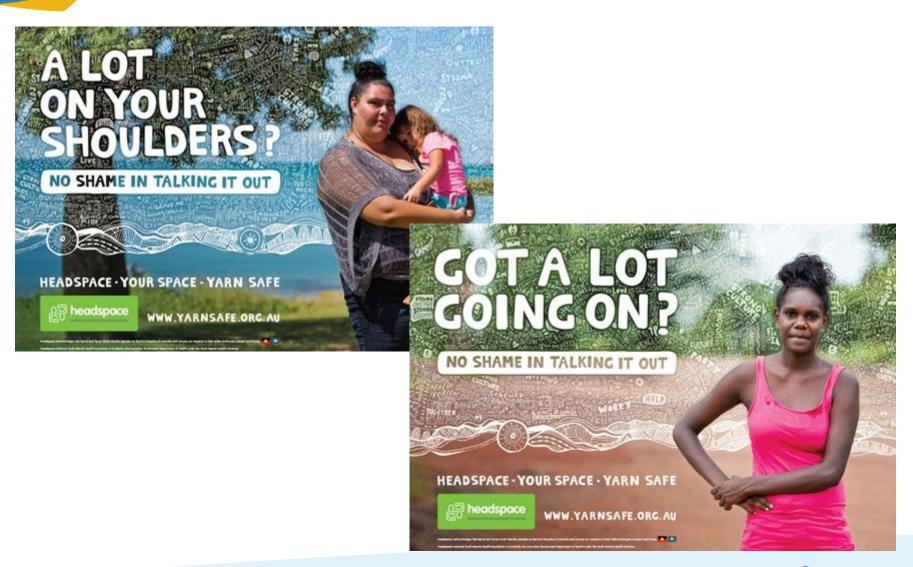
 Get reasonable action taken



On a personal level

- Harness your emotions
- Know your limits (stress, work, ...)
- Family time, be active, be creative, ... learn...
- Sleep
- Seek help when needed ...







Thank you



