

Welcome to the 2016 edition of the Northern Territory Council of Social Service Directory of Social Service Community Organisations in the Northern Territory. We hope you find this a useful resource for your day-to-day work.

NTCOSS is a peak body of the non-for-profit sector in the NT and an advocate for those who are most disadvantaged in our community. We do this in many different ways such as working with our member organisations to develop policy; advocacy to government; working with organisations to build their capacity to deliver effective services to their clients; and working with other peak bodies.

You can also find an updated version of this Directory online at www.ntcoss.org.au

If you would like to provide feedback on the directory or would like your organisation to become a member of NTCOSS, please contact us.

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Phone: (08) 8948 2665

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# Northern Territory Council of Social Service (NTCOSS)

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## **Directory Content**

This directory contains information on social service community organisations in the Northern Territory that provide social and community services/and or support services at a Territory-wide, regional or local level. For your convenience you will find at the back of this directory contact phone numbers for Government, Local Government and Community Health Centres.

## Disclaimer

The information contained in the directory has been supplied by the organisations and while NTCOSS has taken care to ensure the information is correct, we realise there may be some errors. NTCOSS is aware that all Community Services may not be listed in the Directory but we have tried to include all organisations that provide a service with up-to-date information.

If you know of an organisation that should be included or have updated information on an organisation please let us know by forwarding to NTCOSS, PO Box 1128 Nightcliff NT 0814, or by emailing: <a href="mailto:admin@ntcoss.org.au">admin@ntcoss.org.au</a>

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## **Aboriginal Medical Services Alliance Northern Territory** (AMSANT)

Darwin

Address: 43 Mitchell Street, DARWIN 0800 Postal: GPO Box 1624, DARWIN 0801

Phone: (08) 8944 6666 Fax: (08) 8981 4825

Email: reception@amsant.org.au Website: www.amsant.org.au

**Alice Springs** 

Postal: PO Box 1464 Alice Springs NT 0871 Address: 34 -38 Harley Street Alice Springs

Phone: (08) 8959 4600 Fax: (08) 8953 0553

Email: reception@amsant.com.au Website: www.amsant.com.au

The peak body for Aboriginal community-controlled health services in the Northern Territory. AMSANT works with the Government and communities to provide effective Aboriginal medical services and lobbies Government for positive changes that help to improve the health of Aboriginal people. The service advocates for equality in health focusing on supporting the provision of high-quality comprehensive primary health-care services for Aboriginal communities. AMSANT also provides representation on committees, forums, conferences, meetings, inquiries, commissions and seminars relating to Aboriginal health.

## **Aboriginal Peak Organisations Northern Territory (APONT)**

Address: Moonta House, 43 Mitchell Street, DARWIN

Postal: GPO Box 1624, DARWIN 0801

Phone: (08) 8944 6628 Phone: (08) 8944 6666 Fax: (08) 8981 4825

Email: policyofficer.apont@amsant.org.au

Website: www.apont.org.au

## Aboriginal Peak Organisations Alliance

An alliance comprising the Central Land Council (CLC), Northern Land Council (NLC), North Australian Aboriginal Justice Agency (NAAJA), Central Australian Aboriginal Legal Aid Service (CAALAS) and the Aboriginal Medical Services Alliance of the Northern Territory (AMSANT). The alliance works towards providing an effective response to key issues affecting Aboriginal people in the Northern Territory;

- advocates practical policy solutions to government; increases
- Aboriginal involvement in policy development & implementation;
- expands opportunities for community control; and
- networks between Aboriginal organisations in the Northern Territory.

## **Aboriginal Resource & Development Service (ARDS)**

Address: 374 Stuart Highway, WINNELLIE 0820 Postal: PO Box 36921, WINNELLIE 0821

Phone: (08) 8984 4174 **Fax:** (08) 8984 4192 Email: admin@ards.com.au Website: www.ards.com.au

Nhulunbuy

Postal: PO Box 36921, WINNELLIE 0821

Phone: (08) 8984 4174 Email: info@ards.com.au Website: www.ards.com.au

## **Education & Communication Services**

Provides capacity building in indigenous communities through education, support services and advocacy for

indigenous people.

Community development and cultural-awareness

workshops are provided.

### Health Education & Training

Provides health education and training about basic health. germs & microscopy, diabetes, HIV/AIDS and trongyloides for indigenous people.

## Language, Education & Resource Centre

Works on behalf of indigenous people and with other service providers to facilitate self-determination & management within the wider community. Services include a resource centre, education & workshops, social welfare assistance, public relations and liaison with government departments &community organisations.

### Radio Services

The Yolngu Radio Station provides local language broadcasts across Nhulunbuy, Yirrkala, Darwin and Palmerston, addressing communities' cultural knowledge base and the questions that indigenous people want answered.

## **Akeyulerre**

Address: 3 Stuart Terrace, ALICE SPRINGS 0870 Postal: PO Box 3194, ALICE SPRINGS 0871

Phone: (08) 8952 2339 Fax: (08) 8953 6973

Email: admin@akeyulerre.org.au Website: www.akeyulerre.org.au

## Healing Centre

A centre promoting Arrernte cultural practice, identity and knowledge. Cultural practices supported by the centre include preparation & distribution of bush medicines, access to & support of Ngangkeres (traditional healers), visits to country, song, dance, smoking ceremonies and collection & preparation of bush foods.

## Al-Anon

Darwin

Postal: PO Box 41687, CASUARINA 0811

Phone: 1300 252 666

Email: agso@alphalink.com.au Website: www.al-anon.alateen.org/australia

Alice Springs

Postal: PO Box 2918, ALICE SPRINGS 0870

Phone: 0438 004 113

Email: agso@alphalink.com.au

Website: www.al-anon.alateen.org/australia

## Al-Anon Family Groups

Self-help and support groups for people who have been affected by the drinking problem of a relative or friend.

## Alawa Aboriginal Corporation

Address: Hodgson Downs Community, KATHERINE

Postal: Hodgson Downs PMB 36 via, KATHERINE 0852

Phone: (08) 8975 9797 **Fax:** (08) 8975 9855 Email: alawa@bigpond.com

#### After-School Care

After-school care is available for local indigenous primary school and secondary-school children.

#### Centrelink

Provides Centrelink services for the local indigenous community.

## Community Development Employment Program (CDP)

Provides unemployed indigenous adults and young people 15 years old or over with employment placement and skills acquisition including accredited training and links to apprenticeships and traineeships.

Employment projects and activities are chosen by local indigenous communities or distinct groups of indigenous people within a community.

The training wage received by participants is equivalent to the appropriate unemployment benefit.

#### Creche

Provides child care for local indigenous infants and preschool children.

## Delivered Meals (HACC) (Meals on Wheels)

Three meals a day are delivered at low cost to those who Would otherwise be nutritionally at risk, including the frail aged and people with disabilities. The service particularly assists indigenous families.

## Home Care Services (HACC)

Home Care services are available for frail elderly, incapacitated or ill residents and those with disabilities to help with household duties including cleaning, laundry, meal preparation, wood collection and shopping. The service particularly assists indigenous people.

## **School Nutrition Program**

A nutritious breakfast and lunch are provided for local indigenous primary-school and secondary-school children.

## Alcohol & Other Drug Services Central Australia (ADSCA)

Alice Springs

Address: 6 Gap Road, ALICE SPRINGS 0870 Postal: PO Box 721, ALICE SPRINGS 0871

**Phone:** (08) 8951 7580 **Fax:** (08) 8951 7585

Email: <a href="mailto:sandra.schmidt@nt.gov.au">sandra.schmidt@nt.gov.au</a>
Website: <a href="mailto:www.health.nt.gov.au">www.health.nt.gov.au</a>

**Tennant Creek** 

Address: 172 Paterson Street, TENNANT CREEK 0860

Postal: PO Box 721, ALICE SPRINGS 0871

Phone: (08) 8951 7580

Fax: (08) 8951 7585

Email: val.pratt@nt.gov.au

Website: www.health.nt.gov.au

## Drug & Alcohol Services of Central Australia

Provides non-residential alcohol & drug treatment, counselling & case management, centre & home-based detoxification services and community development. Nationally accredited training courses are also available.

## **Alcoholics Anonymous**

**Darwin Central Service Office** 

Address: Nightcliff Community Centre, Bauhinia Street,

DARWIN 0800

Postal: PO Box 40760, CASUARINA 0811

Phone: (08) 8948 5202

Email: aa.darwin@bigpond.com Website: www.aa.org.au Alice Springs Central Service Office Postal: PO Box 978, ALICE SPRINGS 0871

Phone: (08) 8953 0802

Email: aaalicesprings@gmail.com

Website: www.aa.org.au

Katherine Central Service Office
Postal: 1 Cameron Street Katherine 0870

Phone: 0427712443

Email: carolkelly87@yahoo.com.au

Website: www.aa.org.au

## Support for Alcoholics

Alcoholics Anonymous is a fellowship of men and women who share their experiences in order to help them solve their common problems and assist recovery from alcoholism. Information is provided for callers about their nearest local meeting.

# Alice Springs Senior Citizens' Association

Address: 11 Wills Terrace, ALICE SPRINGS 0870 Postal: PO Box 693, ALICE SPRINGS 0871

Phone: (08) 8952 4072 Fax: (08) 8952 4041 Email: <u>assca@bigpond.com</u>

## Senior Citizens' Association

Provides a wide range of recreational and educational activities for seniors in Alice Springs including bingo, card games, computer classes, exercise classes, carpet bowls, woodworking,a men's shed, snooker, bus trips and a monthly lunch.

## **Alice Springs Women's Shelter**

Postal: PO Box 3219, ALICE SPRINGS 0871

Phone: (08) 8952 6075 Fax: (08) 8952 5207 Email: coord@asws.org.au Website: www.asws.org.au

## **Outreach Support**

Provides outreach support for women and their children escaping domestic violence.

## Supported Refuge Accommodation

Supported accommodation is available for women and their children escaping domestic violence. Counselling, assistance in gaining access to financial support and referral to health and long-term housing services are also A children's support worker is available. Twenty-four-hour contact is available.

## Alice Springs Youth Accommodation & Support Services (ASYASS)

Address: 12 Undoolya Road, ALICE SPRINGS 0870 Postal: PO Box 9094, ALICE SPRINGS 0871

**Phone:** (08) 8953 4200 **Fax:** (08) 8952 4168

Email: office@asyass.org.au Website: www.asyass.org.au

ASYASS believes that all people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

## Services Provided

1. Housing Program

2.Refuge/Crisis Accommodation

- 3.Emergency Relief Program
- 4.Ampe Akweke (Single Young Women / Mothers program)

## Crisis Youth Refuge

Provides safe supported accommodation for young men and women, 15-17yo, inclusive 24 hrs/7days a week. Accommodation can be provided for one night up to 3 months. During their stay at ASYASS Youth Refuge, young people will also be provided supported though case management (where appropriate).

Young people will also be supported to:

- identify and work towards their goals
- address their health, education and income needs
- develop appropriate life skills
- (re)engage with family (where appropriate); and
- Access long term accommodation where necessary.

## Youth Housing Program

The Youth Housing Program Provides semi-independent accommodation (up to 12 months) to young people 16-21yo. The ASYASS Housing Program currently manages these properties are located across Alice Springs. The housing program offers young people, who are unable to reside with family, through case management the opportunity to re-engage with education, training or to gain employment, as well as to develop and strengthen life skills (including living skills) required to establish themselves independently. Where appropriate ASYASS also supports and encourages involvement with family.

#### Ampe Akweke (pronounced - umba kooka) "Little Babies Place'

Ampe Akweke is a place for single young women / mothers Program 14-23 years of age. Ampe akweke offers both outreach support and residential support, if the single young women / mothers have no where suitable and safe to stay. Young women can stay in the safe house for up to 3 months. Ampe akweke works with the young women to ensure they have theirs, their unborn child or their babies health needs met. Ampe akweke family support workers provide parenting education and support as well as case management to all young women accessing the program.

## Emergency Relief Program

ASYASS administers Emergency Relief funds to young people who find themselves needing financial assistance in the form of:

- purchase vouchers of a fixed value (e.g for food, clothes)
- · assistance to obtain appropriate forms of identification
- · material assistance such as blankets, clothing or school needs
- appropriate referrals to other services that help to address underlying causes of financial crisis

This Program is administered from our office located at 12 Undoolya Road

## **Alice Springs Youth & Community**

Address: Lot 7851 Wills Terrace, ALICE SPRINGS 0870

Postal: PO Box 193, ALICE SPRINGS 0871

**Phone:** (08) 8952 1649 Fax: (08) 8953 1051

Email: manager@asyc.com.au
Website: www.asyouthcentre.com

#### Activities

A community leisure centre providing a range of recreational activities and sports for children, young people and adults.

## Alzheimers Australia NT

Darwin

Address: Suite 3, 18 Bauhinia Street, NIGHTCLIFF 0810

Postal: PO Box 515, NIGHTCLIFF 0814

Phone: (08) 8948 5228 Phone: 1800 100 500 Fax: (08) 8948 5229

Email: nt.admin.d@alzheimers.org.au Website: www.nt.fightdementia.org.au

Alice Springs

Address: Shop 5, Cinema Complex, Todd Mall, ALICE SPRINGS 0870

Postal: PO Box 4648, ALICE SPRINGS 0871

Phone: (08) 8952 9799 Phone: 1800 100 500 Fax: (08) 8952 9796

Email: nt.admin.as@alzheimers.org.au Website: www.nt.fightdementia.org.au

## Carer Education Program

Carer education is designed to support family carers in their caring role. By learning about dementia and its impacts on the person with dementia, participants will have a better understanding of the effects of the disease.

## **Community Education**

These presentations promote risk reduction and increase public awareness about memory loss with community education sessions delivered direct to various community groups. All groups are welcome and specific topics can be catered for.

## Dementia Care Essentials

Designed for Aged Care Workers employed in residential, community and flexible aged care services, the Dementia Care Essentials III and Dementia Care Essentials IV Advanced provides quality training in, and workforce assessment of Competency in CHCAC319A and CHCAC416A.

## SALO

The major goal of the Service Access Liaison Officer (SALO) is to deliver dementia information and risk reduction strategies to people within rehabilitation or correctional facilities within the NT. The program incorporates the Your Brain Matters 5 simple steps to maximise your brain health

http://www.yourbrainmatters.org.au

## Steppina Out Program

These groups provide a weekly Day Respite Service to families of people with dementia. Group attendance encourages the maintenance of skills and abilities within a social context.

## Social Support

The social support program provides group-based and individualised practical help for people with memory problems who live alone, may not have family or social support locally and are not receiving community aged care packages.

## Carer Support Groups

Designed to support carers, these groups offer opportunities to network with other carers, share experiences and develop new skills.

## Living with Memory Loss

This comprehensive information and support program is for people who have recently been diagnosed with memory loss or dementia and their family member or friends.

## RISK REDUCTION

## Health & Wellbeing

Your lifestyle habits can make a big difference to your health. This group will keep you informed about the latest research. Improving physical health and increasing activity is the main focus of this group.

## Brain Gym

Come along and join in, this group invites members of the general public to engage in a variety of stimulating mental exercises, puzzles and games designed to maintain and sharpen cognitive abilities and memory.

## Safe Return Program

A unique program, it can give peace of mind if the person you care for tends to wander from home. This program is conducted in partnership with the NT Police.

## YOUNGER ONSET DEMENTIA KEY WORKER

Dementia can occur at any age.

The YODKW program provides individual support and services to improve the quality of life of those living with younger onset dementia, their families and carers. The program can assist a person to obtain a diagnosis, navigate and understand services, and prepare organisations to meet the unique needs of this group.

## Engage, Enable, Empower

This service is a fee paying service whereby Alzheimer's Australia NT can provide sessions of individual social support for people with dementia who are currently residing in hospital or a residential care facility.

### Marie Gray Library, Darwin and Hazel Hawke Library, Alice Springs

Alzheimer's Australia NT maintains two specialist libraries including books, research papers, journals, magazines and DVDs. Become a member of Alzheimer's Australia to access library resources

## Advocacy and Your Rights

Be aware of your rights, be assured of our confidentiality and be supported at all times throughout your involvement with Alzheimer's Australia NT.

## **Amity Community Services Inc.**

Address: 153-155 Stuart Highway, PARAP 0820

Postal: GPO Box 3628, DARWIN 0801

Phone: (08) 8944 6565 Phone: 1800 684 372 Fax: (08) 8981 8456

Email: habitwise@amity.org.au Website: www.amity.org.au

## Counselling

Professional and practical counselling for people experiencing problems with their alcohol, drug, or

gambling behaviour.

## **Drug & Alcohol Service**

Provides information, education, and counselling that is professional and practical.

## Gambling 24hr Helpline - 1800 858 858

Provides telephone information, education and counselling for people who are experiencing problems with their gambling or for people who are concerned about someone else's gambling behaviour.

#### Inhalants Program

Provides training and education for retail staff in the safe storage and responsible selling of inhalants.

## Responsible Gambling (RG) Training

Provides training that builds on good customer service skills that enables gambling industry staff to recognise and respond to red flag behaviours and assist people with selfexclusion.

## Anglicare NT

\*Please note some of Darwin based services will be relocating in the 16-17 year check our website or contact Head Office for details.

## **Head Office**

Address: 5 Nemarluk Drive, LUDMILLA 0820 Postal: PO Box 36506, WINNELLIE NT 0821

Phone: (08) 8985 0000 Fax: (08) 8985 0001

Email: anglicare@anglicare-nt.org.au Website: www.anglicare-nt.org.au

## Alice Springs Regional Office

Address: Shop 10, Cinema Complex, Leichardt Terrace, ALICE SPRINGS, NT 0870

Postal: PO Box 2579, ALICE SPRINGS NT 0871

Phone: (08) 8951 8000 Fax: (08) 8951 8016

Email: anglicare@anglicare-nt.org.au Website: www.anglicare-nt.org.au

## Katherine Regional Office

Address: Shops 1, 2 & 3, 15 Third Street, KATHERINE

**Postal:** PO Box 415, KATHERINE NT 0851 **Phone:** (08) 8963 6100

Fax: (08) 8963 6101

Email: anglicare@anglicare-nt.org.au
Website: www.anglicare-nt.org.au

## **East Arnhem Regional Office**

Address: Endeavor House, 6 Chesterfield Circuit,

NHULUNBUY NT 0880

Postal: PO Box 1791, NHULUNBUY NT 0881

Phone: (08) 8989 3400 Fax: (08) 8939 3488

Email: anglicare@anglicare-nt.org.au Website: www.anglicare-nt.org.au

## **Darwin Community Services**

Address: 1 Wanguri Place, Lyons Street, WANGURI

Postal: PO Box 36506, WINNELLIE 0821

Phone: (08) 8928 1189 Fax: (08) 8928 1335

Email: reception@anglicare-nt.org.au Website: www.anglicare-nt.org.au

## Resolve - Counselling, Parenting Education &

Mediation

Address: Unit 1 / 5 Goyder Road, PARAP NT 0820 Postal: PO Box 36506, WINNELLIE NT 0821

Phone: (08) 8946 4800 Phone: 1800 898 500 Fax: (08) 8946 4801

Email: resolve@anglicare-nt.org.au Website: www.anglicare-nt.org.au

## Youth Support & Development (Darwin)

Address: 5 Nemarluk Drive, LUDMILLA NT 0820 Postal: PO Box 36506, WINNELLIE NT 0821

Phone: (08) 8985 0000 Fax: (08) 8985 0001

Email: anglicare@anglicare-nt.org.au

Website: www.anglicare-nt.org.au

**Palmerston Youth Services** 

Address: Shop G6, Satepak House, 11 Palmerston

Circuit, PALMERSTON NT 0830

Postal: PO Box 36506, WINNELLIE NT 0821

**Phone:** (08) 8931 7100 **Fax:** (08) 8931 7111

Email: anglicare@anglicare-nt.org.au
Website: www.anglicare-nt.org.au

headspace Darwin

Address: CASCOM Centre 13-17 Scaturchio St Casuarina NT 0812 Postal: PO Box 36506, WINNELLIE NT 0821

Phone: (08) 8931 5999 Fax: (08) 8931 5995

Email: headspacedarwin@anglicare-nt.org.au

Website: www.headspace.org.au

**Headspace Alice Springs** 

Address: Unit 5, 5 Hartley Street, ALICE SPRINGS 0870

Postal: PO Box 1604, ALICE SPRINGS 0871

**Phone:** (08) 8958 4544 **Fax:** (08) 8952 0412

Email: headspace.reception@caac.org.au
Website: http://headspace.org.au/headspace-

centres/alice-springs/

#### headspace

Provides free medical services and case-management for children & young people 12 to 25 years old for any health issues including sexual health, mental health, alcohol & drug problems and for those who are at risk of self-harm. General practitioners, psychologists, drug & alcohol workers and youth workers are available. Referral to relevant support services is also provided.

## headspace School Support Service

Provides free medical services and case-management for children & young people 12 to 25 years old for any health issues including sexual health, mental health, alcohol & drug problems and for those who are at risk of self-harm. General medical practitioners, psychologists, drug & alcohol workers and youth workers are available. Referral to relevant support services is provided. The service also helps schools prepare in the event that they are required to respond to a suicide-related crisis. Resources and training are provided in order to enable school staff to identify students at risk.

## Youth Sexual Health Clinic (Clinic 34)

The Clinic provides free and confidential sexual health help for children and young people 12 to 25 years old including testing for sexually transmissable infections, pregnancy testing, hepatitis B vaccinations and relationship & sexuality advice. Services are provided by general medical practitioners.

## Anglicare NT services:

## Adolescent Mediation & Family Therapy (AMFT)

A program to improve relationships between young people and their families where the child, young person or family is experiencing unresolved conflict.

## Aged Care

Provides aged care services for the frail aged living in the Nhulunbuy community and surrounding areas.

## A Place to Call Home

A twelve-month head lease program designed for individuals and families who are on the public housing wait list and would benefit from additional support and a tenancy skills development program.

### Child Youth Residential Support Services

A stabilisation & assessment unit for children and young people 8 to 17 years old who are in the protective care of the Minister and receiving case management through NTFC Alice Springs.

### Communities for Children

Works with a range of community stakeholders to strengthen universal and targeted services that support positive outcomes for children and their families.

## Community Visitors Scheme

Enriches the quality of life of people who are living in aged care homes and who are isolated or lonely and would benefit from a volunteer friendly visitor.

## Delivered Meals (HACC) (Meals on Wheels)

A hot or ready-to-heat subsidised midday meal is delivered at low cost to those who would otherwise be nutritionally at risk, including the frail aged and people with disabilities.

### Disability Employment Services

A specialised employment service providing placement, training and support in the open labour market for young people and adults with disabilities. Various free services individually tailored for job seekers, employees and employers are provided.

## **Donated Goods Program**

Offers secondhand goods for sale in the Darwin area as a community service and to provide financial support to the agency.

#### Family Counselling

Counselling and therapy for families addresses family conflicts, the impact of mental health problems, behavioural problems, the risk of homelessness for children and adolescents and family wellbeing. Specialist relationship counselling is also available.

## Family Dispute Resolution (FDR)

Provides separating couples with a non-adversarial process for reaching agreements on how much time children spend with to divide their property equitably. The process can include the children's views in an ageappropriate way.

## Financial Counselling (Money Matters)

Provides information and support for individuals, families and groups of consumers who are experiencing debt problems. Advice on debt management, negotiating with creditors and budgeting is provided. Information on bankruptcy, credit laws and government assistance is available. Financial counselling and training services are provided in the Darwin, Alice Springs, Nhulunbuy and Katherine areas.

## **HACC Transport Services**

Services include transport, support and day respite for the aged to assist them to live and participate in the community. Services help to prevent premature or inappropriate admission to residential care.

## Home & Community Care Program (HACC)

Home Care services are available for frail elderly, incapacitated or ill residents and those with disabilities to help with household duties including cleaning, laundry, meal preparation, transport to appointments and shopping.

## Health Connections for Youth

Provides free & confidential assistance for children and young people 12 to 25 years old who are homeless or at risk of becoming homeless, including those experiencing domestic violence. Support is provided for a broad range

of health concerns including physical, mental, social and emotional. Services include practical assistance, advocacy, information and referral to appropriate services.

## Katherine Community Accommodation & Support Program (KCAASP)

Provides short to medium-term supported accommodation for families who are homeless or at risk of becoming homeless.

## Linkcare Community Options

A support service for frail aged people or younger people with disabilities and for their carers who require a range of care services in their own housing. Care planning is developed around the needs of individuals and services include brokerage, advocacy, respite, in-home support services, personal care, social & community support and gentle exercise. Services provided are monitored through case management to ensure support for those at risk of admission to residential care. Priority of access is available for people with special needs such as those from culturally & linguistically diverse backgrounds, veterans, those who are homeless or at risk of homelessness or who are socially or financially disadvantaged.

#### Moving On Program

An after-care support & brokerage service for young people who have left the care of the Department of Children & Families.

## No Interest Loan Scheme (NILS)

Interest-free loans up to \$1200 are available for families and singles on low incomes. Most loans are for essential household items, but may be for other needs.

## Pandanus Project, Antenatal & Postnatal Support

Provides youth-friendly child-birth education, antenatal courses and post-birth support for young parents. Support and referral are available for young mothers at risk for postnatal depression.

## Parenting Orders Program

A program for separated parents who have difficulties implementing their court orders including situations where parents receive changed orders after breaches of their original orders or where parents seek to vary their orders, but experience communication barriers and conflict. The service is also open to any separated parent wishing to create a business-like parenting relationship.

## Personal Care (HACC)

Provides assistance at home with daily living for the frail aged, the ill and those with disabilities to help with showering, grooming, dressing and general hygiene. Personal care at home for children and young people with disabilities and support for their families and carers are also provided.

## Prison Chaplaincy Services

Provides pastoral care and support for prisoners at Alice Springs Correctional Services facilities and coordinates local churches to visit and provide church services.

## ReConnect - Young People, Families & Communities

A youth homelessness and early intervention program providing support, information, referral and practical assistance for young people, families and communities in Darwin, Palmerston, East Arnhem and other rural areas.

## Refugee & Migrant Settlement Services (RAMSS)

Provides information, settlement support and immigration related referrals for holders of humanitarian, family-stream and some skilled-stream visas, within the first five years of arrival in Australia. Assistance with citizenship applications is also available.

#### Resolve, Family Relationships Mediation

An accredited mediation service for couples undergoing separation in order to resolve disputes relating to parenting, financial and property matters.

## Resolve, Family Relationships Skills Training

Provides culturally appropriate parenting enrichment, development and support through innovative interventions and educational programs such as 1,2,3 Magic, Positive Parenting Program (PPP) and Engaging Adolescents.

#### Respite Services

Provides support for young people, and adults 16 to 64 years old with disabilities in order to allow respite for families or carers. A disability support worker is available for people who do not live in funded supported accommodation and provides community access, advocacy, information and referral.

## Step Up, Low-Interest Loan

Provides access to a safe low-interest loan from \$800 to \$3,000. Loan applications must be for personal, domestic or household purposes.

## Tenancy Sustainability Support Program

Provides case-management support and tenancy skills development for individuals and families in public housing in order to help strengthen their tenancies.

#### Transitional Housing

Provides case management, living skills and an accommodation program in order to assist individuals and families who are homeless or at risk of homelessness. Support is provided to obtain public or private long-term housing.

## Victims of Crime Counselling

Provides counselling and support for adults who have experienced or been impacted by violent crime. Support includes grief & loss and trauma counselling as well as court preparation and support.

## Youth Housing Program

Medium-term accommodation and outreach housing support for young people 15 to 19 years old, providing worker assistance in gaining independent-living skills.

## Youth Accommodation Support Services, Darwin, Palmerston & Rural

Provides a range of services including short & mediumterm supported accommodation, outreach support, emergency financial assistance, information, advocacy and referral for homeless young people. Community education is also provided.

## **Youth Services**

Emergency housing and case-management services are available for young people up to 19 years old.

## Animal Management in Rural & **Remote Indigenous Communities** (AMRRIC)

Address: 5 Searcy Street, DARWIN NT 0800 Postal: PO Box 4829, DARWIN NT 0801

Phone: (08) 8948 1768 **Phone:** 0438 515 109 Email: info@amrric.org Website: www.amrric.org

Working with People and Companion Animals in Remote Indigenous Communities.

AMRRIC is a national not for profit organisation that uses a One Health approach to bring about integrated animal

health, education and community development programs in Indigenous communities.

Our One Health approach recognises the inextricable links between human, animal and environmental health and wellbeing. By working with remote Indigenous communities to improve the health of their companion animals we are helping to create healthier, safer and happier communities.

## **Anyinginyi Health Aboriginal** Corporation (AHAC)

Address: 1 Irvine Street, TENNANT CREEK 0860 Postal: PO Box 403, TENNANT CREEK 0861

Phone: (08) 8962 2633 Fax: (08) 8962 3280

Email: clarissa.burgen@anyinginyi.com.au

Website: www.anyinginyi.org.au

## Aboriginal Medical Service (AMS)

General medical services are provided for Aboriginal families and singles.

## Alcohol & Other Drugs

The service forms part of the Pilivintinji-Ki Stronger Families program and provides access to a wide range of services for women and men with substance misuse problems.

## Community Health Centre - Parlpuru Ninji Kari

A community health centre providing a wide range of health and welfare services for the indigenous community including women's health, children's health, men's health, ear health, chronic renal diseases management, visiting allied health professionals and visiting medical specialists. Visiting allied health services include dietetics, optometry, physiotherapy and podiatry. Visiting specialist medical services include gynaecology.

## Dental Clinic

Dental services are available for indigenous families and singles.

## Eye Health Clinic

Visiting ancillary medical services are available in optometry for indigenous families and singles.

## Piliyintinji-Ki Stronger Families

A support program for indigenous men, women and families provides information on nutrition, education in caring for children and assistance with balancing the demands of living in two cultures.

## Public Health Unit (Kalpa Purru Wirranjarlki)

Public health services for indigenous communities in the Barkly region include health promotion, education and screening programs.

## Regional Remote Health Service (Manu Kinapina Parlpuru Ninji Kari)

Primary health care and allied health care services are provided for indigenous families and singles in rural and remote areas of the Barkly region. Allied health services include dietetics, podiatry, psychology, occupational therapy, speech pathology and physiotherapy.

## Social & Emotional Well-Being Unit

The Unit forms part of the Piliyintinji-Ki Stronger Families program and provides mental health care for indigenous men and women.

## Sports & Recreation Active Life Program

Provides healthy sporting and recreational activities for the indigenous community.

## Arid Lands Environment Centre (ALEC)

Address: Haaren House, Cnr Lindsay Avenue &

Warburton Street, ALICE SPRINGS 0870

Postal: PO Box 2796, ALICE SPRINGS 0871

Phone: (08) 8952 2497 Fax: (08) 8953 2988 Email: info@alec.org.au Website: www.alec.org.au

### **Environment Centre**

The Arid Lands Environment Centre investigates networks, informs, provides advocacy and acts on environmental and sustainable-development issues

applicable to the arid zone.

The Centre is involved in range-lands management, urban water & energy conservation, weed management, biodiversity conservation and waste minimisation.

## Association of Alcohol & Other **Drug Agencies NT (AADANT)**

Peak Body

The peak body for alcohol and other drugs in the NT.

Address: 16/19 Smith Street, Darwin NT Postal: PO Box 220 Parap NT 0804 Phone: Executive Officer- 0429 901 370 Program Manager- 0429 009 599 Email: admin@aadant.org.au

Website: www.aadant.org.au

## Asthma Foundation of the Northern **Territory**

Address: Unit 14, 16 Charlton Court, WOOLNER 0820 Postal: PO Box 39962, WINNELLIE 0821

Phone: (08) 8981 6066 **Phone:** 1800 278 462 Fax: (08) 8981 9066

Email: asthmant@asthmant.org.au Website: www.asthmafoundation.org.au

## Asthma Swim Program

Provides healthy swimming activities for children with

asthma.

## Community Education

Provides asthma education for schools, child care centres. sporting organisations and other community groups.

## Consultation

Individual health consultations are available for people with asthma.

## Equipment & Aids

Health equipment and aids to help manage asthma are available for sale.

## Hospital Visits

Visits are conducted for those in hospital with asthma related conditions.

## Information Stands & Displays

Information stands and displays are available for health promotion related to asthma.

## Spirometry Testing

Spirometry testing is available for asthma-related health conditions.

#### Telephone Advice Line

Telephone advice is available about health issues related to asthma.

## **Australian Red Cross**

Address: Level 1, 13 CASCOM Centre Scaturchio St

CASUARINA NT 0810

Postal: GPO Box 81, DARWIN 0801

Phone: (08) 8924 3900 Fax: (08) 8924 3909

Email: ntinfo@redcross.org.au Website: www.redcross.org.au

**Alice Springs** 

Address: Lot 8775 Leichardt Terrace, ALICE SPRINGS

**Postal:** PO Box 299, ALICE SPRINGS 0871 **Phone:** (08) 8952 1399

**Fax:** (08) 8952 0366

Email: mreilly@redcross.org.au Website: www.redcross.org.au

Address: Riverbank Drive, KATHERINE NT 0850 Postal: PO Box 13, KATHERINE NT 0851

Phone: (08) 8971 1246 **Fax:** (08) 8971 0363

Email: mgertiz@redcross.org.au Website: www.redcross.org.au

**Tennant Creek** 

Address: Level 1 Government Building, Peko Road,

TENNANT CREEK NT 0860

Postal: PO Box 128, TENNANT CREEK 0861

Phone: (08) 8962 3704 Fax: (08) 8962 1657

Email: enewman@redcross.org.au Website: www.redcross.org.au

**Blood Service** 

Address: Cnr. Bradshaw Terrace and Scaturchio St.,

CASUARINA NT

Postal: PO Box 40522, CASUARINA NT 0810

Phone: (08) 8928 5100 Fax: (08) 8927 9458

Website: www.donateblood.com.au

## Migration Support Services

As part of the world-wide Red Cross tracing network, Red Cross tracing in the Northern Territory re-establishes contact between relatives separated as a result of war, conflict or international disaster. Various free-of-charge services are offered, including tracing, the Red Cross message service, family reunion, health & welfare reports and related services. Support is provided to people seeking asylum and living in the Northern Territory while they are awaiting determination of a claim for protection.

Emergency relief is available for any migrant experiencing a crisis, in the form of casework, limited financial assistance and in-kind support. Red Cross provides support and assistance to people who have been trafficked, or who have experienced forced marriage, through the Support to Trafficked People Program. Red Cross also conducts monitoring visits to immigration detention centres in Australia and offshore.

## **Blood Bank**

The Blood Bank collects blood from voluntary donors for the provision of adequate and safe blood products for use in hospitals.

#### Communities for Children Program

Enables the establishment of community committees in both Palmerston and Tiwi Islands. The committees then allocate funding to a number of local programs to support families and children.

#### Disaster Response

Operation of the National Registration & Inquiry System (NRIS) allows concerned relatives to track family members who find themselves caught up in disasters. Australian Red Cross also provides assistance for people affected by emergencies and disasters. Trained staff and volunteers identify those who need counselling & support and provide basic necessities, care and comfort.

## First Aid Training

Public courses for First Aid training are available in Darwin at two locations, Katherine and Alice Springs. For all bookings please call 1300 367 428.

## Good Start Breakfast Club

Provides projects that support access to nutritious food for vulnerable people. Material aid in the form of breakfast is provided at primary schools and secondary schools to ensure children in need receive a good breakfast before study.

### **Opportunity Shops**

Provide financial support to the agency through the sale of second-hand clothing, furniture, household goods & bric-abrac, all at affordable prices.

## Personal Helpers & Mentors Program (PHaMs)

PHaMs works to increase opportunities for recovery in adults and young people 16 years old or over who have severe functional limitations as a result of severe mental illness.

The program is a home-based outreach support service that assists people with gaining access to appropriate & timely support services, development of personal capacity & self reliance and increased community participation.

A telephone support service through which volunteers provide contact with people who are isolated because they are aged, frail or have disabilities or other restrictions. Trained volunteers telephone people in their homes at a pre-arranged time each day to check on their wellbeing. If there is no answer after several attempts, appropriate action is taken.

## Remote Holiday Programs

Programs run for school aged children on the Tiwi Islands.

## Place Based

Community Development Work in seven locations, with Community Development Officers and Cultural Support Workers assisting the communities to develop solutions and programs that are best for each community. Red Cross is working in Darwin, Galiwinku, Katherine, Daly River, Alice Springs, Tennant Creek and Tiwi Islands.

## Save a Mate Our Way (SAM Our Way)

A Youth focused program with a focus on alcohol and other drugs.

## The Shak (Located in Casuarina NT)

A youth centre where compatible programs and organisation can run their activities with youth.

## Register of Adult Support Persons (RASP)

A youth justice program of volunteers providing support to young people who are being interviewed by police.

#### Youth Activities

This is on the Tiwi Islands for young people aged from 12 to 25 and include sports on the oval and activities ranging from art and music to film night, barbecues, make-up sessions, games and activities that promote personal development and work readiness.

#### Kalano Flexible Care

A 16 bed hostel to cater particularly for the Kalano Community in Katherine.

**Autism Northern Territory** 

Address: Shop 22, Nightcliff Shopping Centre, Dick Ward Drive, COCONUT GROVE 0810 Postal: PO Box 94, NIGHTCLIFF 0814

Phone: (08) 8948 4424 Fax: (08) 8948 4014

Email: autismnt@autismnt.org.au Website: www.autismnt.com.au

A peak body providing information, advice about services, support, education & training programs, parent support groups, library services, promotional materials and representation & advocacy for children 7 years old or over, young people and adults with autism spectrum disorders.

## Resource Library

The Library holds a collection of books, DVDs and magazines about autism spectrum disorders.

## **Babbarra Women's Centre**

Postal: Women's Centre PMB 102, WINNELLIE 0821

Phone: (08) 8979 5775 Fax: (08) 8979 5789

Email: babbarra@bawinanga.com Website: www.babbarra.com.au

## Cleaning Service

Women are employed in a cleaning service that is offered

to the community.

## Creche

Creches create comfortable, safe and healthy places where infants and children are nurtured and respected and the parents feel comfortable about leaving their children. The program assists women who want to study, train or work including CDEP. Creches provide on-site child care while parents or guardians attend programs.

## Hairdressing Service

A low-cost hairdressing service is provided for indigenous women

## Laundromat Service

A laundromat service is provided for indigenous women.

## **Nutrition for Kids**

Cooked meals are prepared as material aid for families of infants and toddlers who would otherwise be nutritionally at risk. Mothers of the children participate in the preparation and cooking of the meals.

## **Opportunity Shop**

Provides financial support to the Women's Centre through the sale of second-hand clothing at affordable prices.

## **Textile Production**

Indigenous women are employed in the production of textile goods which are then offered for sale in the Women's Centre retail shop.

## **Balunu Foundation**

Address: Unit 6, 18 Caryota Court, COCONUT GROVE

0810

Postal: PO Box 40798, CASUARINA 0811

Phone: (08) 8985 4400 Fax: (08) 8948 1695 Email: info@balunu.org.au Website: www.balunu.org.au

#### Balunu Foundation

An indigenous owned & operated, not-for-profit registered charity working to break the cycle of indigenous disadvantage by targeting young people and reconnecting them to their true identities, dealing with the underlying problems they face and equipping them with the necessary skills to make good choices.

### Indigenous Youth Healing Program

An indigenous youth healing program for disadvantaged, at risk adolescents 14 to 17 years old exhibiting anti-social behaviours including offending behaviour. Consideration will be given to children 11 to 13 years old in exceptional circumstances.

Eligible participants include those experiencing problems surrounding their family life, personal abuse, alcohol abuse, domestic violence, drugs, criminal activity, identity issues, poor personal choices or incarceration.

## **Baptist Care NT, Food for Life** Foodbank

Address: 9 Mel Road, BERRIMAH 0828 Postal: PO Box 38264, WINNELLIE 0821

Phone: (08) 8947 3669 Email: admin@bcnt.org.au
Website: www.foodbank.org.au

## Food for Life Foodbank

Foodbank Australia is a not-for-profit, non-denominational organisation which collects surplus, salvaged and donated food and grocery products from food manufacturers, distributors & retailers and distributes it via charitable welfare organisations to people in need of emergency relief.

## **Barkly Region Alcohol & Drug** Abuse Advisory Group (BRADAAG)

Address: 24 Staunton Street, TENNANT CREEK 0860 Postal: PO Box 813, TENNANT CREEK 0861

Phone: (08) 8963 2500 Fax: (08) 8962 1022

Email: stewart.naylor@bradaag.org.au

## Alcohol & Other Drug Residential Treatment Centre

Provides accommodation and treatment in a residential setting for a minimum of twelve weeks for singles and families with alcohol or other drug problems.

## Outreach & After Care

Provides a case-managed outreach and after-care service for those with alcohol or other drug problems. Referral to appropriate services is provided for brief intervention and coordination of facilities & services including education & training programs.

## Sobering-Up Shelter

An overnight accommodation shelter is available for those who need to sober up following drug or alcohol misuse. Breakfast is provided before clients leave the shelter.

## **Birth & Beyond Parent Resource**

Address: Haaren House, 18 Warburton Street, ALICE SPRINGS 0870 Postal: PO Box 542, ALICE SPRINGS 0871

Phone: (08) 8952 0916

Email: info@birthandbeyond.org.au Website: www.birthandbeyond.org.au

## Childbirth Support

Support, information and education is provided for expecting and new parents and includes a comprehensive library of books, CDs and DVDs; breast pump hire; birth pool hire; Make Birth Easier classes; and parent education & support sessions in the Association's training room.

## **Borroloola Safe House**

Postal: PO Box 435, BORROLOOLA 0854

Phone: (08) 8975 8738 Fax: (08) 8975 8738

Email: mabunji.safehouse1@bigpond.com

## Women's Refuge Accommodation

Crisis accommodation is available for women and their children who are experiencing domestic violence. Twenty-four-hour contact is available.

## **Braitling Neighbourhood Centre**

Address: 153 Woods Terrace, ALICE SPRINGS 0870 Postal: PO Box 36, ALICE SPRINGS 0871

Phone: (08) 8952 1719 Fax: (08) 8953 2550

Email: braitlingchildcare@bigpond.com

## Child Care

Full-time, part-time and emergency child care are available to assist parents of children 3 months to 5 years

## Early Education Programs

Provides in-house educational activities, outings and programs for children 3 months to 5 years old.

## Bushmob

Address: 36 Priest St Alice Springs0870 Postal: PO Box 1911, ALICE SPRINGS 0871

Phone: (08) 8953 3798 Phone: 0419 839 920 Fax: (08) 8953 3794

Email: house@bushmob.com.au Website: www.bushmob.com.au

## Outreach Bush Adventure Therapy Program

An early intervention program providing weekly, overnight & two-week adventure bush trips & camps for groups of 8 to 30 young people 12 to 25 years old. The programs focus on preventing youth homelessness; drug, alcohol & sniffing misuse; and disconnection of young people from their schools, families & communities. Program areas include skills development, self-discovery, counselling, team work, bush walking, swimming, rock climbing, caving, camel or horse treks, four-wheel driving, cooking & mechanics.

### **Outreach Intensive Support Programs for Young** People

Support programs are provided for disadvantaged young people 12 to 25 years old who are at risk of engaging in the misuse of alcohol, drugs or sniffing substances. Support available includes 24-hour care in residential accommodation, case management, counselling, brief intervention, life-skills development and education & training programs.

After-hours telephone contact is available.

## Calvary Community Care

Calvary Community Care has 2 offices in the Northern

Territory Darwin

Address: Unit 1, 18 Totem Road, COCONUT GROVE

Postal: PO Box 41308, CASUARINA 0811

Phone: (08) 8985 6988

### Alice Springs

Address: Suite 9, 82 Todd Street, ALICE SPRINGS 0870

Postal: PO Box 5365, ALICE SPRINGS 0871

Phone: (08) 8953 2077

At Calvary Community Care we deliver Client Directed Care and provide Calvary Solutions which are designed for your lifestyle.

Our services include shopping and cooking, transport and outings, respite care, hospital to home, credentialed and nursing services, home maintenance, personal care, 24 hour and overnight care, 24 hour personal alarms and domestic assistance. We also provide innovative services such as Pet assistance Welfare Services (PAWS), Flying Solo program and the Holiday Help program.

## Calvary Community Care is a provider of:

- Home Care Packages Levels 1-4
- Community Home Support Programs
- Veterans Home Care
- Disability in Home Support, and
- Individual Support Programs.

For more details on how Calvary Community Care can offer support call 1300 66 00 22, visit www.calvarycommunitycare.org.au or email ccc@calvarycare.org.au

## Camp Quality Northern Territory Address: 13/32 Woods St, Darwin City NT 0800

Phone: (08) 8985 4433

Phone: Call our hotline 1300 662 267

Website: https://www.campquality.org.au/about-us/media-

and-news/nt

Camp Quality's purpose is to create a better life for every child living with cancer in Australia. We are committed to delivering national programs that build resilience and optimistic behaviours for all children (0-13 years) living

with cancer in Australia.

## **Cancer Council NT**

## Darwin

Address: 25 Vanderlin Drive, WANGURI 0810 Postal: PO Box 42719, CASUARINA 0810

Phone: (08) 8944 1800 Phone: 1800 678 123 Fax: (08) 8927 4990

Email: admin@cancernt.org.au Website: www.cancercouncilnt.com.au

## Alice Springs

Address: Shop 3, Anangu House, Bath Street,

ALICE SPRINGS 0870

Postal: PO Box 9215, ALICE SPRINGS 0871

Phone: (08) 8953 5920 Phone: (08) 8953 5440 Fax: (08) 8952 9189

Email: support.alice@cancernt.org.au Website: www.cancercouncilnt.org.au Katherine

Address: Government Centre, 5-7 First Street, Katherine Postal: PO Box 1467, KATHERINE 0851

Phone: (08) 8971 2022 Fax: (08) 8971 2747

Email: katherine@cancernt.org.au Website: http://nt.cancer.org.au

## **Cancer Support Services**

Provides information and support for anyone affected by cancer and provides public education to increase awareness and prevention of cancer. A breast-care nurse and an ostomy service are also available.

Turbans, breast prostheses and mastectomy brassieres

are available for purchase.

Education and in-service sessions for work places and schools are also provided.

## Canteen Creek Owairtilla **Association**

Address: Canteen Creek Community, CANTEEN CREEK

Postal: PMB 116 Canteen Creek via, ALICE SPRINGS

Phone: (08) 8964 1515 **Fax:** (08) 8964 1508

Email: coord@canteencreek.com.au

## Community Centre

The Centre provides social & recreational activities for the local community.

## Community Development Employment Program

The program provides unemployed indigenous adults and young people 15 years old or over with employment placement and skills acquisition including accredited training and links to apprenticeships and traineeships. Employment projects and activities are chosen by local indigenous communities or distinct groups of indigenous people within a community. The training wage received by participants is equivalent to the appropriate unemployment benefit.

## **Carers NT**

A not-for-profit community based organisation dedicated to improving the lives of family carers living in the Northern

Are you a carer or you know a carer providing unpaid care and support to a family member or friend?

If so, contact Carers NT to find out more about the supports available.

Address: 59 Bayview Boulevard, BAYVIEW 0820

Postal: GPO Box 1861, DARWIN 0801

Phone: 1800 242 636 Fax: (08) 8944 4889

Email: carersnt@carersnt.asn.au Website: www.carersnt.asn.au

Katherine

Address: Unit 1, 17 First Street, KATHERINE 0850

Postal: PO Box 281, KATHERINE 0851 **Phone:** 1800 242 636 or (08) 8971 2766

Fax: (08) 8971 0904

Email: carersnt@carersnt.asn.au Website: www.carersnt.asn.au

**Alice Springs** 

Address: Suite 1A, 40 Bath Street, ALICE SPRINGS

Postal: PO Box 4929, ALICE SPRINGS 0871

Phone: 1800 242 636 or (08) 8953 1669

Fax: (08) 8953 1698

Email: carersnt@carersnt.asn.au Website: www.carersnt.asn.au

## Carpentaria Disability Services

Address: 37 Henbury Avenue, TIWI 0810 Postal: PO Box 63, KARAMA 0813

Phone: (08) 8945 4977 Fax: (08) 8945 0518

Email: administration@carpentaria.org.au

## Early Intervention Services

Provides comprehensive therapy and family support services for younger children who have disabilities with known developmental implications or developmental delay. Services increase developmental opportunities for the children by working in partnership with the children's families.

### Lifestyle Options

Provides support for adults with disabilities to enable them to participate in community life and develop abilities within a range of life experiences. Support is provided in three general areas: recreation, work alternatives and independent-living skills.

## Respite Services

Respite services for families of children and adults who have disabilities and high support needs. Planned, regular support through a respite program includes Connections, Home-Away- From-Home and Flexi-Respite.

## Supported Living

Provides support for adults with disabilities to enable them to live in shared housing while developing independence and a balanced lifestyle.

## CASA Central Australia

Address: Suite 6, 5 Hartley Street, ALICE SPRINGS 0870

Postal: PO Box 9190, ALICE SPRINGS 0871

Phone: (08) 8953 4311 Phone: (08) 8953 4313 **Fax:** (08) 8953 4451

Email: enquiries@casa.net.au Website: www.casa.net.au

## Independent Living Options

A support program to assist adults with intellectual disabilities to live independently in their own housing.

## Respite Service

A respite service for clients in order to assist families and carers of adults with intellectual disabilities.

## Supported Accommodation Options

Provides supported accommodation options for adults with intellectual disabilities. Group-home and independentliving options are available.

## CatholicCare NT

Darwin | Nauiyu

Address: 17 Hidden Valley Road, BERRIMAH 0828

Postal: PO Box 132, BERRIMAH 0828 Phone: (08) 8944 2000

Fax: (08) 8944 2099

Email: darwin@catholiccarent.org.au
Website: www.catholiccarent.org.au

Alice Springs | Ltyentye Apurte | Titjikala

Address: 6 Hartley Street, ALICE SPRINGS 0871 Postal: PO Box 1821, ALICE SPRINGS 0871

Phone: (08) 8958 2400 Fax: (08) 8958 2499

Email: alicesprings@catholiccarent.org.au Website: www.catholiccarent.org.au

Katherine

Address: Cnr Giles Street & First Street, KATHERINE

Postal: PO Box 919, KATHERINE 0851

Phone: (08) 8971 0777 **Fax:** (08) 8971 1400

Email: katherine@catholiccarent.org.au Website: www.catholiccarent.org.au

**Palmerston** 

Address: Shop 10B, Goyder Centre, Cnr The Boulevard &

Palmerston Circuit, PALMERSTON 0830 Postal: PO Box 3081, PALMERSTON 0831

**Phone:** (08) 8932 9977 **Fax**: (08) 8932 6590

Email: palmerston@catholiccarent.org.au Website: www.catholiccarent.org.au

**Tennant Creek** 

Address: 58 Schmidt Street, TENNANT CREEK 0860 Postal: PO Box 1134, TENNANT CREEK 0861

Phone: (08) 8962 3065 **Fax:** (08) 8962 3070

Email: tennantcreek@catholiccarent.org.au
Website: www.catholiccarent.org.au

Tiwi Islands

Address: NGUIU, Bathurst Islands 0822

Postal: C/- Post Office, NGUIU, TIWI ISLANDS 0822

Phone: (08) 8978 3921 Fax: (08) 8978 3997

Email: darwin@catholiccarent.org.au
Website: www.catholiccarent.org.au

Wadeye

Address: Wadeye

Postal: C/- PO Box 132, Berrimah NT 0828

Phone: (08) 8978 2515 Fax: (08) 8978 1440

Email: wadeye@catholiccarent.org.au Website: www.catholiccarent.org.au

CatholicCare NT is a not-for-profit organisation, providing counselling services and programs to individuals, couples. families, children groups, schools and agencies across the Northern Territory. Our mission is to contribute to a society that values all its members by strengthening individuals, families and communities in ways that respect their dignity and culture.

We are dedicated to the growth and enrichment of all people in a non-judgmental and professional manner and offer a diverse range of personal, social, community and organisational services across a number of locations.

## Counselling and Support Services:

## Children and Family

- Children and Parenting Support
- Family Relationships Education and Skills Training
- Family Relationships for Carers
- · Family Strengths This program aims to strengthen vulnerable families whose children are at risk or have come into contact with child protection.
- · Katherine Integrated Family Support Service
- Marriage Education
- Men and Family Relationships
- Parenting Skills
- · Children's Contact Services Provides a safe and less conflicted environment that enables parents to maintain relationships with their children after separation.
- · Supporting Children after Separation

· Youth Diversion Program - A referral service to reengage young people aged 10 to 17 when they have committed a minor offence.

### Alcohol and Other Drugs

· Alcohol & Other Drugs: Adults · Alcohol & Other Drugs: Kids in Focus · Alcohol & Other Drugs: Youth (DAISY)

### Counselling and Health

- General Counselling
- School Counselling
- Counselling Catholic Education Staff and Families
- Personal Helpers and Mentors (PHaMS) This program aims to implement community health initiatives to assist people with mental illness and their families and carers.
- Specialised Family Violence Counselling

#### Wellbeing

- -Aged Care Advocacy
- · Emergency Relief
- · Financial Wellbeing Capability
- Tenancy Sustainability Program
- · Safe House Milikapiti Provides a safe house and crisis accommodation for women and children, and men. Safe House Nauiyu - Provides a safe house and crisis
- accommodation for women and children.

### Job Activities

- Employee Assistance Program
- Employment Services

## Central Australian Aboriginal Alcohol Programmes Unit (CAAAPU)

Address: 290 Ragonesi Road, ALICE SPRINGS 0870 Postal: PO Box 8695, ALICE SPRINGS 0871

Phone: (08) 8955 4600

**Fax:** (08) 8955 5385

Email: philip.allnutt@caaapu.org.au Website: www.caaapu.org.au

## Counselling & Alcohol-Awareness Program

Provides counselling, alcohol-awareness education, life skills and an after-care program for indigenous people with alcohol An outreach day-care alcohol-awareness program is available for indigenous men and women with alcohol problems. Individuals are able to attend the centre during the day to participate in the programs undertaken by residents in the residential treatment program.

## **Outreach Programs**

Outreach school, community and prison programs are available for indigenous children, young people and adults with alcohol problems. This includes follow-up services for people who have completed the residential treatment program.

## Residential Treatment Program

An eight-week residential treatment program for indigenous people with alcohol problems. The program also assists residents to give up cigarettes and cannabis

## Central Australian Aboriginal Congress (CAAC)

Alice Springs

Address: 14 Leichhardt Terrace, ALICE SPRINGS 0870

Postal: PO Box 1604, ALICE SPRINGS 0871

Phone: (08) 8951 4400 Fax: (08) 8953 0350 Website: www.caac.org.au

## **Central Australian Aboriginal Family** Legal Unit (CAAFLU)

Address: 84 Hartley Street, ALICE SPRINGS 0870 Postal: PO Box 2109, ALICE SPRINGS 0871 Phone: (08) 8953 6355

Phone: 1800 088 884 Fax: (08) 8953 6749 Email: caaflu@caaflu.com.au Website: www.caaflu.com.au

Central Australian Aboriginal Family Legal Unit (CAAFLU) Aboriginal Corporation provides legal advice, advocacy and support to Indigenous people affected by family or domestic violence or sexual assault.

## Legal Assistance

A justice, advisory and referral centre for Indigenous victims of family or domestic violence or sexual assault. Provides information, advice casework, legal representation, referrals, advocacy and support services. Areas of law include domestic violence orders, victims of crime compensation, sexual assault, family law and child protection where it relates to domestic and family violence. CAAFLU also delivers community legal education and contributes to law and policy initiatives and reform.

## Central Australian Aboriginal Legal Aid Service (CAALAS)

Alice Springs

Address: 55 Bath Street, ALICE SPRINGS 0870 Postal: PO Box 1670, ALICE SPRINGS 0871

Phone: (08) 8950 9300 **Phone:** 1800 636 079 Fax: (08) 8953 0784

Email: reception@caalas.com.au Website: www.caalas.com.au

**Tennant Creek** 

Address: 68 Patterson Street, TENNANT CREEK 0860

Postal: PO Box 56, TENNANT CREEK 0861

Phone: (08) 8962 1332 Phone: 1800 636 079 Fax: (08) 8962 2507

Email: tamara.redding@caalas.com.au

Website: www.caalas.com.au

## Aboriginal Legal Service

Provides legal services in civil, criminal and family law for

indigenous people.

After-hours telephone contact is available.

## Central Australian Aboriginal Strong Women's Alliance (CAASWA)

Postal: PO Box 4996, ALICE SPRINGS 0871

Phone: 0407 425 457 Phone: 0417 396 830 Email: admin@caaswa.org.au Website: www.caaswa.org.au

## Peak Body

A peak body that addresses issues of concern for Central Australian women. CAASWA provides information, lobbying, advocacy, mentoring and education.

## **Central Australian Affordable Housing Company (CAAHC)**

Alice Springs

Address: 24 Kidman St Alice Springs Postal: PO Box 4905, ALICE SPRINGS 0871 Phone: 08 89521266 Website: www.caahc.org.au

Provides Housing via a waiting list. Not emergency housing. Targeted to working aboriginal people and/or

Aboriginal Seniors over 50.

## **Central Australian Community Toy**

Address: Shop 8, Diarama Village, Larapinta Drive,

ALICE SPRINGS 0870

Postal: PO Box 3067, ALICE SPRINGS 0871

Phone: (08) 8952 6720 Fax: (08) 8952 9567

Email: admin@toylibrary.net.au Website: www.toylibrary.net.au

## Baby Capsule Hire

Baby capsules for transport of infants up to six months of age are available for hire to families.

## Families Playgroup

Social and recreational activities are provided for infants. toddlers and preschool children from 0 to 3 years old and for their parents or carers.

### Three-Year-Old Kindy

Social and recreational activities are provided for threeyear old preschool children.

#### Tov Library

A family lending library of educational toys and equipment that are fun to play with and assist infants' and children's cognitive, perceptual and physical development. Toys and party packs can be hired for special events.

## Central Australian Remote Health **Development Services (CARHDS)**

Address: Gate 3, 3-8 South Terrace at IAD Campus,

ALICE SPRINGS 0870

Postal: PO Box 8475, ALICE SPRINGS 0871

Phone: (08) 8953 5500 Fax: (08) 8953 2046 Email: admin@carhds.org.au Website: www.carhds.org.au

## Remote Health Development Services

The Central Australian Remote Health Development Service develops the capacity of Aboriginal people and health professionals to improve community health outcomes and to increase effective Aboriginal control over primary health care service delivery.

The service provides accredited and non-accredited health-development education and resources in remote areas of the Northern Territory, Queensland, South Australia and Western Australia.

## In-Service Primary Health-Care Education

In-service health education and training are available to meet the needs of Aboriginal Health Workers/Practitioners & Aboriginal staff and board members associated with the health clinics and medical centres.

## Central Australian Stolen **Generations & Families Aboriginal** Corporation

Address: Level 1, 54 Hartley Street, ALICE SPRINGS

Postal: PO Box 744, ALICE SPRINGS 0871

Phone: (08) 8953 3899 **Phone:** 1800 469 109 Fax: (08) 8953 6684

Email: <a href="mailto:sg@central.link-up.org.au">sg@central.link-up.org.au</a>
Website: <a href="mailto:www.centralstolengens.org.au">www.centralstolengens.org.au</a>

Link-Up

Provides counselling and assistance for indigenous people who were part of the stolen generations in order to trace, locate and reunite with their families and communities.

## Central Australian Women's Legal Service

Address: 77 Todd Street in Colocag Plaza, ALICE

SPRINGS 0870 Phone: (08) 8952 4055 Phone: 1800 684 055 Fax: (08) 8952 4033

Email: enquiries@cawls.org.au Website: www.cawls.org.au

Open 8.30am - 5pm Monday to Friday.

Domestic Violence Legal Service, Alice Springs

CAWLS provides a drop-in Domestic Violence Advice clinic five days a week for women who are seeking legal advice or support in relation to domestic violence. CAWLS clinic days are Tuesday and Thursday for other legal matters including family law and civil law matters.

## Centre for Remote Health (CRH)

Darwin

Address: Yellow Building 4, Cnr University Drive North & University Drive, CHARLES DARWIN UNIVERSITY 0909 Postal: PO Box U362, CHARLES DARWIN UNIVERSITY

0815

**Phone:** (08) 8946 7346 **Fax:** (08) 8946 6151

Email: karen.piper@flinders.edu.au

Website: www.crh.org.au

**Alice Springs** 

Address: Cnr Simpson Street & Skinner Street,

ALICE SPRINGS 0870

Postal: PO Box 4066, ALICE SPRINGS 0871

Phone: (08) 8951 4700 Fax: (08) 8951 4777 Email: crh@flinders.edu.au Website: www.crh.org.au

Flinders NT Katherine Campus

Address: O'Keefe House, Katherine Hospital, Giles

Street, KATHERINE 0850

Postal: PO Box 433, KATHERINE 0850

**Phone:** (08) 8971 2758 **Fax:** (08) 8971 1839

Email: velda.mazoudier@flinders.edu.au

Website: www.crh.org.au

Clinical Training

Provides remote clinical training and rural placements for medical students from Flinders University and other

Australian universities.

Remote Health

Provides health education and undertakes research and evaluation relating to health in remote indigenous communities

## **Child Australia**

Street Address: 13 Bishop Street, Woolner 0820

Postal: PO Box 37645, Winnellie 0821 Telephone: + 61 08 8941 4966 Fax: + 61 08 8941 6433

Email: darwin@childaustralia.org.au

Website: www.childaustralia.org.au

Child Australia has grown from an organisation focused on the inclusion of children with additional needs in early childhood settings to one that delivers an interdependent network of activities designed to achieve the best long-term outcomes for our community's children. Placing the child at the centre of our support model. Child Australia's activities include programs that support parents and families as children's first teachers; the delivery of exemplar services in the education and care of children; professional development and support services to enhance the quality of care in early and middle childhood settings and a crucial role in sector leadership and advocacy.

## Childbirth Education Association (CEA)

## Darwin

Address: 18 Bauhinia Street, NIGHTCLIFF 0810 Postal: PO Box 42162, CASUARINA 0811

**Phone:** (08) 8948 3043 **Fax:** (08) 8948 3043

Email: info@ceadarwin.asn.au Website: www.ceadarwin.asn.au

#### Childbirth Association

The Association provides a range of services including antenatal education in Palmerston & Nightcliff, antenatal & postnatal stretch classes, parenting classes and access to current & comprehensive books, videos and a DVD library. A quarterly newsletter is available.

## **Children's Ground**

Phone: 0447 903 084

Email: cgadmin@childrensground.org.au Website: www.childrensground.org.au

## **Community Development**

Provides services for children, families and communities experiencing disadvantage to improve learning outcomes & wellbeing and foster economic development. Children's Ground currently assists indigenous

communities in the West Arnhem region of the Northern

Territory.

## Children's Services Support Program, Central Australia

Address: 25 Todd Mall, ALICE SPRINGS 0870 Postal: PO Box 2279, ALICE SPRINGS 0871

Phone: (08) 8953 4059 Fax: (08) 8952 2520

Email: enquiries@childrenservices.com.au
Website: www.childrenservices.com.au

## Family Support Service (FSS)

Support for families experiencing stress provides worker assistance in developing skills in parenting, budgeting, home management and dealing with personal difficulties.

## Inclusion Support Agency (ISA)

Provides eligible early childhood education & care services as well as advice & practical support that will help organisations build their capacity to provide a quality, inclusive setting for children with special needs. This includes working with services to remove barriers to participation for children with additional needs and to promote & maintain high-quality care that is free from discrimination, segregation and prejudice.

The Inclusion Support Facilitation Service ensures that Commonwealth-funded children's services are available for children with disabilities, including children with high

support needs, children from culturally & linguistically diverse (CALD) backgrounds, children from refugee or humanitarian entrant backgrounds and indigenous children. Support is provided for families and children's services workers.

### Resource Library

Information and resources are available for families, childcare service providers and committees of management. Resources include books, toys and videos.

## **Corrugated Iron Youth Arts**

Address: Suite 8, 18 Bauhinia Street, NIGHTCLIFF 0810

Postal: PO Box 728, NIGHTCLIFF 0814

Phone: (08) 8948 3200 Fax: (08) 8948 3219

Email: info@corrugatediron.org.au Website: www.corrugatediron.org.au

## Arts Projects & Workshops

Undertakes projects, workshops and performances in areas such as dance, drama, music, circus and video to develop engagement with the arts and production & presentation skills.

## Community Networking

Undertakes networking with communities, indigenous agencies and Northern Territory primary schools and secondary schools to encourage children and young people to become involved in projects and workshops.

## **Council for Aboriginal Alcohol Program Services (CAAPS) Aboriginal Corporation**

Address: 60 Boulter Road, BERRIMAH 0828

Postal: PMB 22, BERRIMAH 0828

Phone: (08) 8922 4800 Free call 1800 894 800 Fax: (08) 8922 4832 Email: intake@caaps.org.au Website: www.caaps.org.au

## Healthy Families Residential Rehabilitation Program

A twelve-week residential treatment program providing services to primarily Aboriginal people and their families who are suffering the impact of alcohol or other drug misuse. Supported accommodation is provided in Dolly Garinyi Hostel for clients undertaking the treatment program. Families and individuals are offered counselling, initial health screening, life skills development such as caring for self, cooking and nutrition, budgeting and tenancy support. The Children's program supports parenting skills development and school readiness for youngsters up to pre school age. School age children attend local schools during their stay. The program helps children and young people deal with their feelings about having family members who misuse substances and learn skills to assist in keeping themselves safe. Self referrals are welcome.

## VSA Treatment Program

A 16 week residential program for young people between the ages of 12 and 24 years who are misusing volatile substances. This is a therapeutic program which includes individual assessment, comprehensive case management, education and recreation programs. Young people are supported with 24 hour care throughout their stay with qualified case workers and youth engagement workers. There is an option for young people to enter the program with a family member or support person. CAAPS offers counselling and vocational support, life skills development, such as caring for self, and health screening. Self referrals are welcome.

## Council of Government Schools Organisations (COGSO)

Address: Ludmilla Primary School, Bagot Road,

LUDMILLA 0820

Postal: PO Box 40520, CASUARINA 0811

Phone: (08) 8999 3255 Fax: (08) 8999 3254

Email: enquiries@ntcogso.org.au Website: www.ntcogso.org.au

## Representation & Advocacy Services

COGSO encourages and supports parent participation to promote high-quality educational outcomes for children in public primary-school & secondary-school education. Advocacy, support and representation for parents of children in public education on all education-related issues in the Northern Territory and at the national level are provided.

Governance advice and support in targeted remote Northern Territory communities are also provided.

## Council on the Ageing NT (COTA NT)

Address: "Spillett House" 65 Smith Street Darwin 0800 Postal: GPO Box 852, DARWIN NT 0801

Telephone: (08) 8941 1004 Email: ceo@cotant.org.au
Website: www.cotant.org.au

## Peak Body

A peak body specialising in advocacy, policy development and information services to promote the interests of people aged over 50 years and indigenous people over 45 years living in the Northern Territory.

COTA also organises activities and forums on topics such as future planning for people in those age groups.

## Cradle NT

Address: Darwin Private Hospital, Rocklands Drive, TIWI

Postal: PO Box 175, PARAP 0804

Phone: 0428 272 353 Email: cradlent@hotmail.com Website: www.cradle.org.au

## Information & Support

Provides a range of support services for people who have experienced miscarriage, stillbirth, neonatal death or other loss of their babies. Services include twenty-four-hour telephone counselling, information, support, advocacy, a monthly support group and a lending library of books and

## **CREATE Foundation**

Alice Springs

Address: Suite 4/5 Level 1, Anangu House, 44 Bath

Street, Alice Springs 0870

Postal: PO Box 329, ALICE SPRINGS 0871

Phone: (08) 8953 8358 Phone: 1800 655 105 Email: nt@create.org.au Website: www.create.org.au

https://www.facebook.com/CREATEfnd/

https://twitter.com/CREATEfnd

Malak

Address: Shop 11, 16 Malak Crescent, MALAK 0812

Postal: PO Box 42919, CASUARINA 0811

Phone: (08) 8945 9993 **Phone:** 1800 655 105 Fax: (08) 8945 5757 Email: nt@create.org.au Website: www.create.org.au

### **CREATE Foundation**

CREATE Foundation is the national peak consumer body representing the voices of children and young people with an out-of-home care experience (including kinship care, foster care and residential care).

CREATE Connect children and young people to each other, CREATE and their Community to Empower children and young people to build self-confidence, self-esteem, and skills that enable them to have a voice and be heard to Change the care system, in consultation with children and young people, through advocacy to improve policies, practices and services, and increase community awareness

## **Crisis Accommodation Gove**

Postal: PO Box 1007, NHULUNBUY 0881

Phone: (08) 8987 1166 **Fax:** (08) 8987 1172

Email: jodi.walker@crisisaccommodationgove.com.au

#### **Emergency Relief**

Emergency relief is available in the form of food, pharmaceuticals, medical expenses, transport to safety and relocation expenses for singles and families in financial distress.

### Short-Term Accommodation (NAHA)

Limited short-term accommodation and support are available for men, women and families who are homeless or in housing crisis.

#### Women's Shelter

Emergency accommodation and support are available for women and children escaping domestic violence.

## Danila Dilba Health Services

Address: 32-34 Knuckey Street, DARWIN 0800

Postal: GPO Box 2125, DARWIN 0801

Phone: (08) 8942 5444 Phone: (08) 8942 5400 **Fax:** (08) 8981 7567

Email: info@daniladilba.org.au Website: www.daniladilba.org.au

## Aboriginal Medical Service (AMS)

General medical services are provided for Aboriginal

families and singles.

## Counsellina

Emotional & social wellbeing counselling and support are offered for those affected as a result of the stolen generations. General counselling is available for families and individuals and may deal with stress, trauma, anxiety, depression, postnatal depression, loss & grief, relationship difficulties, sexuality and domestic violence. Women's groups are also available.

## Infant & Child Health Screening

Screening and monitoring of health for infants and children under five years old is provided as well as advice about health concerns for parents with children in this age group. The service particularly assists indigenous families.

## Men's Clinic

A men's health clinic, with referrals as necessary. The Clinic focuses on the early detection and treatment of chronic diseases. The service particularly assists indigenous males.

#### Mobile Clinic

A mobile clinic offers health services for the frail aged, the ill and those who have disabilities and are unable to attend the Health Service and for those who do not have transport. The service particularly assists indigenous people.

### Sexual Health

A sexual health clinic for the indigenous community, includes testing, counselling and medical treatment for HIV/AIDS and other sexually transmissible infections.

### Social & Emotional Well-Being

A social and emotional wellbeing worker is available to provide support for members of the indigenous community who have mental health problems or emotional difficulties.

#### Specialist Clinical Services

Specialist allied health & medical services include audiology, paediatrics, ear, nose and throat (ENT), treatment for diabetes and asthma, podiatry and colonoscopy. Specialist medical physicians are also available.

### Well Women's Clinic

A women's health clinic, with referrals as necessary, offering family planning & fertility advice, pregnancy testing & advice, Pap smears, breast examination and rubella immunisation. The Clinic also focuses on the early detection and treatment of chronic diseases. The service particularly assists indigenous females.

## Youth Services

Youth services include activities, counselling and support for children and young people. Counselling may deal with stress, trauma, anxiety, depression, postnatal depression, loss & grief, relationship difficulties, sexuality and domestic

## Darwin Aboriginal & Islander Women's Shelter

Postal: PO Box 215, KARAMA 0813

Phone: (08) 8945 2284 **Fax:** (08) 8945 1852 Email: daiws@bigpond.net.au

## Counselling

Counselling is available for indigenous women and children. Support and referral are also provided for those experiencing domestic violence. After-hours contact is available.

## Crisis Accommodation

Crisis accommodation is available for homeless indigenous women & children and for those escaping domestic violence and sexual assault. After-hours contact is available.

## Information & Support

Information, referral and support are available for indigenous women and their children. Support and referral are also provided for those experiencing domestic violence. After-hours contact is available.

## **Darwin Accommodation Services**

Address: 22 Albatross Street, WINNELLIE 0820 Postal: PO Box 37746, WINNELLIE 0821

Phone: (08) 8984 4036 Fax: (08) 8984 4586 Email: das@hpa.net.au Website: www.hpa.net.au

## Disability Outreach Service

An outreach service providing support for people with intellectual disabilities to enable them to remain in their own housing or to live independently in accommodation of their choice.

## Supported Accommodation

Provides supported accommodation for people with intellectual disabilities.

## **Darwin Asylum Seeker Support & Advocacy Network Incorporated** (DASSAN)

Address: First Floor, 38 Woods Street DARWIN 0800

Postal: PO Box 1695 NIGHTCLIFF, 0814

Phone: 0477 005 610 Fax: (08) 8911 0603

Email: dassanadvocacy@gmail.com Website: http://dassan.weebly.com/

DASSAN provides advocacy and support services that benefit asylum seekers in the community and in immigration detention in Darwin that include:

- Direct provision of welfare and emotional support to asylum seekers;
- brokering for pro bono legal, medical and housing services for asylum seekers;
- Supporting community members to advocate asylum seekers; and
- Promoting an awareness of the issues affecting asylum seekers, and
- Contribute to policy decisions in regards to immigration detention and issues.

## **Darwin Christian Ministries Inc.**

Darwin Christian Outreach Centre

Address: 10 Crerar Road Berrimah, NT 0828

Phone: (08) 8947 0633 Website: www.dcmi.org.au

Operating, and maintaining a church based facility that assists the needy of the Northern Territory community and where possible, others in third world and developing nations, through accommodation, food, humanitarian aid and educational programs.

## **Darwin Community Arts**

Darwin Community Arts (DCA) is a non-profit, incorporated Association that focuses on communitybased arts and cultural development.

Address: Malak Community Square, 16 Malak Crescent,

Malak NT 0812

Postal: PO Box 376, Karama LPO, Karama NT 0813

Phone: (08) 8945 7347

Email: mail@darwincommunityarts.org.au Website: www.darwincommunityarts.org.au

Malak continues to be a pilot area for DCA's neighbourhood-based approach although its programs and projects cover different neighbourhoods of Darwin Region (which includes the Tiwi Islands, City of Darwin, City of Palmerston, and Litchfield Shire).

## **Darwin Community Legal Service**

Address: Level 2, Winlow House, 75 Woods Street,

Darwin NT 0800, DARWIN 0800 Postal: GPO Box 3180, DARWIN 0801

Phone: (08) 8982 1111 Phone: 1800 812 953 Fax: (08) 8982 1112

Email: info@dcls.org.au Website: www.dcls.org.au

## Credit & Debt Advice Service

Provides free legal advice and referral relating to credit, debt, consumer law and banking.

#### Family Relationship Centre

Provides legal advice on matters regarding family relationships. Legal advice and referral only are also available for those experiencing domestic violence.

### Homelessness Legal Service

Provides legal information and advice relating to welfare rights and tenancy rights for people who are homeless or at risk of homelessness.

## Legal Information & Advice

Provides free legal advice, advocacy and referral relating to disability discrimination, disability & aged care, welfare rights, homelessness, human rights, public-interest law, work health and general civil law matters.

Legal advice and referral only are also available for those experiencing domestic violence.

#### Tenants' Advice Service

Provides information, advice, advocacy and support for tenants on all tenancy and related legal issues. Community education and policy development are also undertaken.

## Darwin Men's Shed

Address: Cnr Nightcliff & Aralia Street, NIGHTCLIFF

Phone: 0429 704 150

Email: trevor.primmer@ntschools.net

Provides support, friendship and social opportunities for men of all ages. Men's Shed provides tools and equipment that the men can use for small woodworking or other hobby activities and community projects.

## **Darwin Seniors' Computer Club**

Postal: PO Box 242, NIGHTCLIFF 0814

Phone: (08) 8931 0792

Email: dscc@training-my-computer.com

Website: www.training-my-computer.com/darwin-

seniorscomputer-club.html

## Computer Support

We help seniors, people with disabilities and others improve their skills and enjoyment of home computer and communications technologies. Mutual-support meetings are held regularly in Casuarina and Malak.

## **Darwin Skills Development Scheme**

Nhulunbuy

Postal: GPO Box 1878, DARWIN 0801

Phone: (08) 8948 9999

Fax: (08) 8948 1110 Email: info@dsds.org.au Website: www.dsds.org.au

Niahtcliff

Address: 17 Chapman Road, NIGHTCLIFF 0810

Postal: GPO Box 1878, DARWIN 0801

Phone: (08) 8948 9999 Fax: (08) 8948 1110 Email: info@dsds.org.au Website: www.dsds.org.au

#### Disability Employment Services

A specialised employment service providing placement, training and support in the open labour market for young people and adults with disabilities. Various free services individually tailored for job seekers, employees and employers are provided.

**Darwin Toy Library Address:** Cnr McMillans & Marrara Roads, MOIL 0810

Postal: PO Box 40719, CASUARINA 0811

Phone: (08) 8927 9077 **Fax:** (08) 8927 7503

Email: dtl9077@bigpond.net.au Website: www.darwintoylibrary.org

A family lending library of educational toys and equipment that are fun to play with and assist infants' and children's cognitive, perceptual and physical development. The service is particularly, but not exclusively, for children who are disadvantaged including those with intellectual, social, emotional or physical disabilities; children who are economically disadvantaged; children from culturally & linguistically diverse backgrounds; and children who are isolated.

A mobile service is available for families of children who have special needs or transport difficulties.

## Dawn House

Postal: PO Box 41744, CASUARINA 0811

Phone: (08) 8945 1388 Fax: (08) 8945 2626

Email: info@dawnhouse.org.au Website: www.dawnhouse.org.au

## Accommodation Shelter

Crisis accommodation, safe accommodation and specialist housing services are available for women and children experiencing or escaping domestic violence.

Referral to specialist domestic violence counselling is offered. Twenty-four-hour telephone contact is available.

## Domestic Violence Community Education Service

Provides training & resource support relating to domestic violence for government & non-government agencies. The Service facilitates the Greater Darwin Network Against Domestic & Family Violence and participates in community development activities that work to reduce the incidence of domestic violence.

## Domestic Violence Support

Provides outreach, assistance, information, advocacy, training, counselling, referral and support for women and children who have experienced or are experiencing domestic violence. A children's support worker is

Twenty-four-hour telephone contact is available.

## **DeafNT**

## Attendance by appointment:

Address: Shop 14B, Casuarina Plaza, 258 Trower Road,

CASUARINA 0810

Postal: PO Box 40596, CASUARINA 0811

Phone: (08) 8945 2016 Phone and SMS: 0429 452 016 Email: info@deafnt.org.au Website: www.deafnt.org.au www.deafchildrenaustralia.org.au

## Advocacy, Information & Referral

DeafNT provides advocacy, information and referral for

hearing-impaired people and lobbies government on behalf of all hearing-impaired people.

Auslan classes may be provided for individuals, families or

## **Disability Advocacy Service**

Address: 4/54 Reg Harris Lane, ALICE SPRINGS 0870 Postal: PO Box 8267, ALICE SPRINGS 0871

Phone: (08) 8953 1422 Fax: (08) 8953 0471 Email: manager@das.org.au Website: www.das.org.au

## Disability Advocacy

Information and advocacy on issues relating to access, employment, housing, education, medical, transport, quardianship, freedom of information and legal rights are provided for people with disabilities.

## **Disabled Sports Association**

Address: Marrara Sporting Complex, Lot 2766 Abala

Road.

MARRARA 0812 Postal: PO Box 40194, CASUARINA 0811

Phone: (08) 8945 4800 Fax: (08) 8927 8866

Email: disabledsportnt@bigpond.com

## **Disability Sporting Activities**

Provides opportunities in athletics, cycling, swimming, pistol shooting, archery and lawn bowls for people with disabilities. A local wheelchair basketball competition is also available.

## Introducing Clients into Sport

The Association assists people with disabilities to participate in sport by networking with other sporting organisations. Members can be provided with opportunities to participate in the National Disabled Championships.

## **Down Syndrome Association of the**

Address: Suite 16, Rapid Creek Business Centre, Trower

Road, MILLNER 0810

Postal: PO Box 41545, CASUARINA 0811

Phone: (08) 8985 6222

Email: admin@downsyndroment.com.au

## Down Syndrome Support & Community Education

Support and information is available for people with Down syndrome, their families and carers. Community education workshops promote awareness, resources and skills development to students, families schools carers and health professionals in relation to the health and wellbeing of people who have Down syndrome.

## **Drug & Alcohol Services** Association (DASA)

## Alice Springs

Address: 4 Schwarz Crescent, ALICE SPRINGS 0870 Postal: PO Box 3009, ALICE SPRINGS 0871

Phone: (08) 8952 8412 Fax: (08) 8953 4686 Email: admin@dasa.org.au Website: www.dasa.org.au

## Aranda House Therapeutic Community

Provides accommodation in a residential therapeutic community facility that provides a twelve-week program for people with alcohol problems and an eight-week program for people with volatile substance misuse.

After-care is also available.

### Community Education

Community education programs are available.

### Counselling Services

Provides counselling in the form of a personal lifestyle improvement program for people with drug or alcohol problems.

## **Drink-Driver Training Program**

Drink-driver training courses are available for people who have been apprehended by the police and have lost their licence owing to drink-driving.

### Independent Living

Allows clients to continue their recovery from alcohol or other drug use while living with their families in selfcontained accommodation (apartments) for up to two years. Clients are supported by a caseworker.

### Information & Referral

Information, intervention and referral are available for people with alcohol or other drug problems. Interpreting staff from indigenous cultures are available.

#### Outreach

A mobile team of four workers operate an outreach service for people who have alcohol or other drug problems and are in need.

## Residential Detoxification Treatment

Short-term accommodation at Aranda House with nonmedical detoxification treatment and counselling is available for people with alcohol or other drug problems. The initial detoxification and withdrawal service can be comanaged with another health service should a medical detoxification be necessary.

Interpreting staff from indigenous cultures are available.

## Sobering-Up Shelter

Provides accommodation for people who need to sober up following drug or alcohol abuse and have come to the attention of the Police.

## Transitional After Care

Accommodation is provided in a semi-independent-living program for up to 12 months for people with alcohol or other drug problems. The program is based on a therapeutic community model where clients are actively involved in their own personal recovery in a safe & caring setting.

## Early Childhood Australia NT Branch

Address: 71 Coonawarra Road, WINNELLIE 0820 Postal: PO Box 41936, CASUARINA 0811

Phone: (08) 8986 7142

Fax: (08) 8947 2884

Email: ecant@earlychildhood.org.au

Website: www.earlychildhoodaustralia.org.au

## Child Advocacy

An advocacy group for children up to 8 years old provides a voice for children on any issue relating to them.

## Children's Inclusion Support Services

Provides support, resources and training for child-care services to empower carers with confidence, skills and knowledge in successfully caring for children with special

Children with additional needs may include those from culturally & linguistically diverse backgrounds, indigenous children, those with disabilities or developmental delay and refugees who have experienced torture or trauma during their refugee experiences.

## EASA

Darwin

Address: 47 Stuart Highway, STUART PARK 0820 Postal: GPO Box 1031, DARWIN 0801

Phone: (08) 8941 1752 **Phone:** 1800 193 123 Fax: (08) 8941 0746

Email: easadarwin@easa.org.au Website: www.easa.org.au

Alice Springs

Address: 10/16 Hartley Street, Jock Nelson Building

Postal: PO Box 754, ALICE SPRINGS 0871

Phone: (08) 8953 4225 Phone: 1800 193 123 Fax: (08) 8953 6894

Email: easaalicesprings@easa.org.au

Website: www.easa.org.au

#### Katherine

Address: Block F, Room 3, Regional Training Centre, 19 Second Street, KATHERINE 0850

Postal: PO Box 1682, KATHERINE 0851

Phone: (08) 8941 1752 Phone: 1800 193 123 Fax: (08) 8941 0746

Email: easadarwin@easa.org.au Website: www.easa.org.au

## Alcohol & Other Drug (AOD) Program

A specialist counselling and therapeutic treatment service for people affected by alcohol and other drugs. The program helps to support, encourage and reinforce actions taken by individuals to reduce alcohol and other substance related harm. The program is flexible and tailored to meet the needs of the individual, children, couples, families, groups, communities or organisations. Education and counselling for employees and members of their immediate families are also available. EASA psychologists and counsellors offering the program are professionally accredited, trained and experienced. Male and female counsellors are available.

Counselling, organisational development, human-resource consultancy services and critical-incident stressmanagement services are available for individuals and organisations across the Northern Territory.

## Critical Incident Stress Management (CISM)

Provides professional, customised support and learning programs to minimise risks to employees' personal health and wellbeing associated with exposure to traumatic events. Training includes stress management, effective communication, basic counselling skills and dealing with aggressive & violent people. A comprehensive peer support training program is also available.

## Employee Assistance Program (EAP)

Provides a comprehensive range of confidential counselling and support services in work-related problems for employees and their immediate family members, paid for by employers.

After-hours appointments are also available. Male and female counsellors are available.

## Training & Development

Training and consultancy services available in organisational development and human resources include strategic & business planning, performance management,

succession planning, organisational reviews, focus groups & culture surveys, team development, leadership, development programs, human resource consulting, performance review & evaluation, policy review & development, recruitment and retention, recruitment testing, job design, outplacement services, career planning, performance management, diversity & cultural change and organisational change.

**Environment Centre NT (ECNT)** 

Address: Unit 3, 98 Woods Street, DARWIN 0800

Postal: GPO Box 2120, DARWIN 0801

Phone: (08) 8981 1984 Fax: (08) 8941 0387 Email: admin@ecnt.org Website: www.ecnt.org

#### **COOL mob**

COOLmob works with the Darwin community to help protect the environment by reducing greenhouse gas emissions and water usage through improved home-energy efficiency, reduced car usage, reduced waste going to landfill and water conservation. Home and apartment building sustainability audits are conducted by COOLmob's specially trained sustainability officers.

### **Environment Centre**

Peak community-sector environmental organisation providing advocacy and policy development as well as conducting public media campaigns to raise community awareness of environmental issues and lobbying government on matters of environmental importance. Programs offered include Living Harbour, Safe Climate, Nuclear-Free Northern Territory, Green Living and Nature Territory which deals with land clearing & sustainable land-use. The Centre is also involved with government processes and submissions including environmental-impact assessments.

## **Environmental Defenders Office** (NT)

Address: 7 Searcy Street, DARWIN, NT 0800 Postal: GPO Box 4289, DARWIN 0801

Phone: (08) 8981 5883
Email: edont@edont.org.au
Website: : http://edont.org.au

## Environmental Law & Planning Service

A community-based legal service practising in planning and environmental law and providing legal advice & advocacy on public-interest planning & environmental law for individuals and groups. The service also provides education for community groups and engages in law

## Families & Schools Together (FAST) NT

Address: Cnr Amy Johnson Avenue & McMillans Road,

MARRARA 0812

Postal: PO Box 228, KARAMA 0812

Phone: (08) 8920 4355
Fax: (08) 8920 4399
Email: admin@fastnt.org.au
Website: www.fastnt.org.au

FAST

A program that focuses on strengthening families by improving their relationships within the family and between families and schools. All families can join a FAST

rogram.

Baby FAST, Kids FAST and Youth FAST operate across various locations in the Northern Territory. Families attend the eight-week program, which involves coming together

once a week and intentionally spending time together as a family

Activities may include sharing a meal and undertaking family activities.

Participants also have the opportunity to be involved in Parent Group and Kids Time.

FAST is an evidence based program utilising strengthsbased approach and provides training for local community members and agency workers to run the program. Parents are empowered to be the leaders of their families.

## Family Planning Welfare Association of NT

**Head Office** 

Address: Unit 2, The Clock Tower, Dick Ward Drive,

COCONUT GROVE 0810

Postal: PO Box 503, NIGHTCLIFF 0814

Phone: (08) 8948 0144 Fax: (08) 8948 0626 Email: admin@fpwnt.com.au Website: www.fpwnt.com.au

**Palmerston** 

Address: Cnr Temple Terrace & Roystonea Avenue,

PALMERSTON 0830

**Postal:** PO Box 503, NIGHTCLIFF 0814 **Phone:** (08) 8948 0144

Fax: (08) 8948 0626
Email: admin@fpwnt.com.au
Website: www.fpwnt.com.au

## Client Information & Support Service

Provides support and up-to-date information on sexual

and reproductive health.

Specialising in advice on contraception, pregnancy options, well women's health screening and general sexual health issues

## **Education & Health Promotion**

Up-to-date workshops are conducted on sexual health issues for teachers, tertiary institutions, parents & families, community groups, youth groups and people with disabilities and for their carers.

## Resource Library

A library with over 1000 books and videos on education & health resources is available.

## Sexual & Reproductive Health Clinic

A clinic providing advice and treatment for women and men on sexual health issues including contraception, sexually transmissible infections (STIs) and counselling for HIV/AIDS.

## Training Courses

Training courses on family planning are available for nurses, medical practitioners and community educators.

## Youth Clinic

Provides sexual and reproductive health services for young people under 26 years old.

## **Football Without Borders**

Darwin

Phone: 0423284662.

Thursdays at Bagot Oval 3:30 - 5:00pm

Football Without Borders (FWB) is an organisation that promotes the integration of refugees, asylum seekers and new migrants in the Darwin community by engagement through football. The program provides a great opportunity for participants to meet new people, growing confidence in their place within the Darwin community.

FWB plays three days per week, and engages with a variety of playing groups around Darwin including the Wickham Point Detention Centre, AWOF sports and Football Federation NT. Support is fluid and extends to areas outside of football including help finding work, transport and communication systems.

## Forster Foundation for Drug Rehabilitation

Address: 16 Beaton Road, BERRIMAH 0828 Postal: PO Box 312, BERRIMAH 0828

**Phone:** (08) 8942 7400 **Fax:** (08) 8947 1093

Email: admin@banyanhouse.org.au Website: www.banyanhouse.org.au

## Assessment Reports

Provides assessment reports on request for lawyers and the Parole Board in relation to people undertaking the Drug Diversion Program.

## Banyan House Rehabilitation Service

Provides accommodation in a residential therapeutic community that offers treatment & rehabilitation services for individuals recovering from alcohol & drug addictions and any co-occurring mental health disorders.

## **Drug Diversion Program**

Provides assessment, counselling, education and treatment services for adults and young people diverted to the program by police at the initial apprehension stage. The Program maximises opportunities for early intervention with illicit drug users.

## Parents' & Children's Program

Accommodation is provided in a residential drug rehabilitation program for parents experiencing problems with alcohol or other drugs and for their children 12 years old or under. Children accompany their parents to the Program. The Program is run concurrently with Banyan House Rehabilitation Service.

# Foster Carers Association NT Incorporated

Lyons

Address: 25 Damabila Drive, LYONS 0810 Postal: PO Box 42716, CASUARINA 0811

**Phone:** (08) 8945 3364 **Fax:** (08) 8927 8304

Email: info@fostercarent.org.au Website: www.fostercarent.org.au

Alice Springs

Address: Suite 10, 82 Todd Street, ALICE SPRINGS

0870

Phone: (08) 8952 9202 Fax: (08) 8927 8304

Email: info@fostercarent.org.au Website: www.fostercarent.org.au

## Peak Body for Foster & Kinship Carers in the Northern Territory

Foster Carers Association NT Incorporated is the peak body for foster and kinship carers providing support, advice and advocacy for carers across the Northern Territory.

## Support & Advocacy Service

Empowers foster carers through knowledge, support and advocacy.

## Foundation of Rehabilitation with Aboriginal Alcohol Related Difficulties

Address: 33 Charles Street, STUART PARK 0820

Postal: GPO Box 966, DARWIN 0801

**Phone:** (08) 8923 6666 **Fax:** (08) 8981 7717

Email: accounts@forwaard.com.au Website: www.forwaard.com.au

### Counselling

Individual and group counselling are available as part of a twelve week residential rehabilitation program for indigenous and nonindigenous people with alcohol problems.

## Drug & Alcohol Education Awareness Program for Schools & Youth Groups

Provides education and awareness at schools for children and young people in Years 5 to 12 about alcohol or other drugs. Youth groups are also available across the Top End.

### **Education & General Information**

Education and general information are provided for indigenous and non-indigenous people with alcohol problems.

### Residential Rehabilitation Program

A twelve-week residential treatment program for indigenous and non-indigenous adults and young people over 18 years old. The program provides an opportunity to identify and address the main problems and concerns relating to their substance misuse.

## Galiwin'ku Community, Yalu Marnggithinyaraw

Address: Lot 361, GALIWINKU 0822 Postal: Elcho Island via, WINNELLIE 0822

Phone: (08) 8970 5064
Email: yaluoffice@gmail.com

## Vacation Care

Various holiday programs assist parents by providing recreational activities for primary-school children including camping and hunting trips.

## Yalu Marnggithinyaraw Cultural Knowledge Centre

A knowledge centre for the Yolngu culture focusing on the gathering & teaching of traditional language and culture. Programs include family support services; recreational & educational activities with a focus on culture; integration of cultural knowledge in primary-school and secondary-school curricula; family & community camp-fire nights; a drop-in centre for individuals and families needing assistance; recording of family histories and traditional stories; traditional fruit and bush medicine gardens; collaboration with the health clinic, school and other community organisations to provide health & wellbeing information and activities; parenting classes including specific classes for young mothers; cultural ceremonies; and vacation care programs focusing on traditional cultural activities.

## Gap Youth & Community Centre Aboriginal Corporation

Alice Springs

Address: 91-93 Gap Road, ALICE SPRINGS 0870 Postal: PO Box 1564, ALICE SPRINGS 0871

Phone: (08) 8952 3927 Email: <u>info@gyc.org.au</u>

#### **Gap Youth Centre Reconnect**

Address: 91-93 Gap Road, ALICE SPRINGS 0870 Postal: PO Box 1564, ALICE SPRINGS 0871

Phone: (08) 8953 6344 Email: reconnect@gyc.org.au

### After-School Care

After-school is available to assist parents of primary school children attending local schools.

### Playgroup

Social and recreational activities are provided for infants and preschool children and their parents or carers.

### Seniors' Leather Workshop Group

Aboriginal elders meet to make leather goods.

### Sport & Recreation

A sport & recreation program provides a range of activities including basketball, pool, table tennis and a drop-in centre with internet cafe facilities for children, young people and their families.

## Stay Strong Women's Group

A group focusing on issues of concern for young and adult indigenous women.

#### Vacation Care

Various holiday programs assist parents by providing recreational activities for primary-school children.

## Youth Homelessness Program (Reconnect)

A preventive early intervention program for 12 to 18 year olds and their families where the young person is homeless or at risk of homelessness. The program seeks to improve relationships where the youth is becoming disconnected from their families, school or work and where there is a risk of their leaving home prematurely without family support.

## Good Beginnings Australia/part of Save the Children

## Katherine

Address: 'The Den' 13 Shepherd St, KATHERINE 0850 Postal: PO Box 205, KATHERINE 0851

Phone: (08) 8971 1311 Phone: 0418 823 810 Fax: (08) 8972 2899

Email: bev.patterson@savethechildren.org.au Website: www.savethechildren.org.au

## Gray

Address: Gray Primary School, Victoria Drive, GRAY 0830

Postal: PO Box 3996, PALMERSTON 0831

Phone: (08) 8932 7022

Email: palmerston@goodbeginnings.org.au Website: www.goodbeginnings.org.au

## Katherine Baby Play2Learn

A baby group providing opportunities for new mothers to socialise and find support in a relaxed setting. An early childhood professional is available to answer questions and discuss concerns about infant development.

## Katherine Community Support Play 2 Learn

A free weekly playgroup for indigenous families and their children up to 5 years old. Delivered at Binjari, Rockhole and Kalano

## Katherine Individual Family Support

Provides relevant parenting information & strategies, emotional support and home visits for families experiencing challenges.

### Intensive Family Support Service

Family support is provided for families in collaboration with government departments and key agencies to build the capacity of families to provide basic care for their children. The program uses a family support approach to provide an intensive, flexible, strength-based and family driven service.

## Monday Play2Learn

A structured playgroup that provides age & developmentally appropriate activities for children. Parents are provided with opportunities to socialise with peers and support in a safe & stimulating setting.

### Friday Play2Learn

A free program open to all families with children up to 5 years old. It operates as a regular playgroup for children, with an focus on providing age-appropriate developmental experiences and promoting school-readiness.

## **GROW NT**

Address: Shop 3, 59 Bayview Boulevard Bayview, NT

Postal: PO Box 1291, DARWIN 0801

Phone: (08) 8981 1210 **Phone:** 1800 558 268 Email: nt@grow.org.au Website: www.grow.org.au

## **GROW Support Group**

Provides self-help and support groups for adults with mental health or emotional problems. Groups follow a structured program and provide support for participants in a positive and non-threatening setting. GROW groups are voluntary, anonymous, confidential and nondenominational

## **Healthy Living NT**

Darwin

Address: Shops 1 & 2, Tiwi Place, TIWI 0810 Postal: PO Box 40113, CASUARINA 0811

Phone: (08) 8927 8488 Fax: (08) 8927 8515

Email: info@healthylivingnt.org.au Website: www.healthylivingnt.org.au

## Alice Springs

Address: 7/16 Hartley St (Jock Nelson Centre) Postal: PO Box 3695, ALICE SPRINGS 0871

Phone: (08) 8952 8000 **Fax:** (08) 8952 7000

Email: alicesprings@healthylivingnt.org.au Website: www.healthylivingnt.org.au

## Diabetes & Cardiac Education

Provides education for people with diabetes and cardiac conditions as well as providing cardiac rehabilitation services.

## Health Promotion

Conducts community information sessions and health promotion activities.

## National Diabetes Services Scheme (NDSS)

Healthy Living NT administers the NDSS in Alice Springs. NDSS is an initiative of the Australian Government and is administered by Diabetes Australia. People with diabetes who have been registered with the National Diabetes Services Scheme are eligible to purchase essential diabetes health supplies at low cost.

## Retail of Diabetes Products

Healthy Living NT provides a range of diabetes related items for sale, including blood-glucose meters, sharps

containers, circulation socks and recipe books. Free Medicalert brochures are also available. A mail-order service is available.

## Support Groups

Self-help and health support groups are available for people with diabetes as well as information sessions for people newly diagnosed with diabetes.

## **Holyoake Alice Springs**

Address: 21 Newland Street, ALICE SPRINGS 0870 Postal: PO Box 1052, ALICE SPRINGS 0871

Phone: (08) 8952 5899 Fax: (08) 8952 5232

Email: receptionist@Holyoake-alice.org.au

Website: www.holyoake.org.au

## Adolescent Program

A program for adolescents wanting to look at issues relating to their misuse of alcohol and/or other drugs.

## Alcohol or Other Drug Support Program

Provides support and assistance primarily for families and individuals affected by alcohol or other drugs, but is also suitable for people experiencing stress related to any life situation such as divorce or separation.

## Children & Adolescent Support Program

A support program for children and adolescents 5 to 18 years old living in families where there is alcohol and/or other drug misuse.

Age-appropriate groups are provided.

### **Drum Beat**

An innovative program for young people & adults and male & female prisoners that teaches about relationships, team building and communication through drumming.

## Managing Your Life Program

Offers separate groups for adult males and females wanting to make changes in their lives relating to their misuse of alcohol and/or other drugs. The Program is also suitable for people experiencing stress related to any life situation such as divorce or separation.

## School-Based Program

A program providing up-to-date information for secondary school students about the misuse of alcohol and other drugs. Programs are individually tailored for schools.

## Skills for Life

A program for people who have been affected by the drinking problem of a relative or friend.

## **HPA Incorporated**

## (Helping People Achieve)

Address: 22 Albatross Street, WINNELLIE 0820 Postal: PO Box 37746, WINNELLIE 0821

Phone: (08) 8947 0681 Phone: (08) 8984 4036 Fax: (08) 8984 4586 Email: ceo@hpa.net.au Website: www.hpa.net.au

## **Accommodation Options**

Provides supported accommodation options for people over 16 years old with disabilities. Options include a group home for three residents, training unit for three residents and outreach support for people living independently in the community.

#### **Employment Options**

Providing supported employment for people with disabilities through our ADE's - ausdesigns Yarrawonga and Kokoda Industries Winnellie.

## **Indigenous Community Volunteers**

Postal: PO Box 4936. ALICE SPRINGS 0871

Phone: 1800 819 542 Phone: 0488 012 061 Email: info@icv.com.au Website: www.icv.com.au

### Community Development Projects

Indigenous Community Volunteers (ICV) is a registered charity and not-for-profit organisation undertaking community development with indigenous communities to overcome disadvantage by providing skills development and resources.

ICV provides opportunities for indigenous people to develop community & individual capacity to improve their quality of life, health, social & economic wellbeing and inclusion in Australian society. ICV engages in projects on a collaborative basis and is invited by communities to address current issues. Support is provided for communities in pursing their quests, with skills and resources not normally available to them.

## Community Development Volunteers

Indigenous Community Volunteers works in partnership with indigenous communities on community development projects across Australia. Communities nominate the volunteer skills they need to achieve their goals and Indigenous Community Volunteers recruits & screens volunteers to work with them.

## Ingkerreke Outstations Resource Services

Address: 7 Leichhardt Terrace, Springs Plaza, ALICE SPRINGS 0870

Postal: PO Box 8244, ALICE SPRINGS 0871

Phone: (08) 8950 2200 Fax: (08) 8950 2222

Email: mail@ingkerreke.com.au
Website: www.ingkerreke.com.au

## Resource Services

Provides municipal, essential and housing services for fifty outstations north, south, east and west of Alice Springs as well as various town camps in Alice Springs. Services include housing management & maintenance, infrastructure and community development.

## Ingkintja Male Health Men's Shed

Address: 19 Gap Road, ALICE SPRINGS 0870

Phone: (08) 8958 4567 Phone: (08) 8951 4400 **Phone:** 0418 738 526 Fax: (08) 8951 4493

Email: jeremy.smith@caac.org.au

## Men's Shed

Provides support, friendship and social opportunities for men of all ages.

Men's Shed provides tools and equipment that the men can use for hobby activities such as woodwork, leatherwork, car maintenance and painting. A weights room and gym are also available.

## Institute for Aboriginal Development (IAD)

Alice Springs

Address: 3 South Terrace, ALICE SPRINGS 0870 Postal: PO Box 2531, ALICE SPRINGS 0871

Phone: (08) 8951 1311 Fax: (08) 8953 1884 Email: it.officer@iad.edu.au Website: www.iad.edu.au

### **Education & Training Services**

An independent Aboriginal community-controlled language resource centre and adult education centre for the welfare of the Aboriginal community of Central Australia. The Centre provides Aboriginal young people and adults returning to study with education & training courses in literacy, numeracy, vocational & higher education, Aboriginal culture and language studies and Aboriginal cultural enterprise studies.

Courses include Spoken & Written English, Assessment & Workplace Training, Certificates I, II and III in Business, Certificate III in Business Administration, Certificate I in Digital Media and the Aboriginal Cultural Awareness

Publishing services are also available.

## Integrated Disability Action (IDA)

Address: Unit 4, 18 Bauhinia Street, NIGHTCLIFF 0810

Postal: PO Box 645, NIGHTCLIFF 0814

Phone: (08) 8948 5400 **Fax:** (08) 8948 5409 Email: office@idainc.org.au Website: www.idainc.org.au

## Peak Body

The peak consumer organisation for all Territorians with disabilities and for their families or carers. The organisation works to promote public awareness of disability issues, liaises with government on behalf of people with disabilities and provides advice on available

## **Intervention Rollback Action Group**

Phone: (08) 8952 5032

Website: www.rollbacktheintervention.wordpress.com

## Action Group

Volunteers from community groups and organisations meet to discuss issues that arise from the impact of the Northern Territory Emergency Response. IRAG networks with other support groups around Australia to increase awareness throughout the wider community of the true impacts of the intervention.

## **Ironbark Aboriginal Corporation**

Address (Darwin): 3/17 Scaturchio St, Casuarina NT

Phone: (08) 8945 9749 M: 0408896908

Address (Palmerston): Suite 3 Baywood Plaza,

Palmerston, 0831 Phone: (08) 89312591 M: 0419762118

## Indigenous Community Links Program (Darwin & Palmerston)

Indigenous Community Links is for Aboriginal & Torres Strait Islander people and their families. We can assist with linking you to services such as - housing, health care, employment, education, legal, emotional & social wellbeing. We are a small team which provides some levels of case management as well as outreach services

## Jawoyn Association Aboriginal Corporation

Address: Shop 15, Pandanus Plaza, 25 First Street,

KATHERINE 0850

Postal: PO Box 371, KATHERINE 0851

Phone: (08) 8971 1100 Phone: (08) 8972 5400 Fax: (08) 8971 0894 Email: info@jawoyn.org Website: www.jawoyn.org

## Emergency Relief

Emergency relief is available in the form of food vouchers for indigenous singles and families in financial distress.

## Jawoyn Association Aboriginal Corporation

Provides human services, cultural & land management programs and business enterprises for the Jawoyn people and indigenous people living on Jawoyn land. Land and parks management programs involve traditional burning techniques and feral animal control. The Corporation also operates as a regional development agency with a strong focus on economic development, enterprise development and the creation of employment opportunities. Business enterprises include Jawoyn Aviation and Nitmiluk Tours. Identification & preservation of cultural sites is also undertaken. The Corporation organises the Barunga Festival and operates the Manyallaluk Art & Craft Centre and the Ghumarn Culture Centre.

## Women's Leadership Program

An annual forum for indigenous women from the Katherine region to recognise and develop leadership opportunities. The Program also provides a forum under the auspices of the Banatjarl Strongbala Wimen Grup in which Jawoyn elders and elected representatives meet in alternate months, in their communities, to promote women's leadership.

## Julalikari Council Aboriginal Corporation

Address: 13 Maloney Street, TENNANT CREEK 0860 Postal: PO Box 158, TENNANT CREEK 0861

Phone: (08) 8962 2699 Fax: (08) 8962 3236

Email: reception@julalikari.com.au Website: www.julalikari.com.au

## Aged Care Services

Provides aged care services. The service particularly assists Aboriginal elders.

## Child Care

Child care is provided to assist families of infants and preschool children.

## Community Aged Care Packages (CACP)

A support service for frail Aboriginal elders who require a range of care services in their own housing. Care provision is developed and monitored through case management to ensure support for those at risk of admission to residential care.

## Community Development Employment Program

The program provides unemployed indigenous adults and young people 15 years old or over with employment placement and skills acquisition including accredited training and links to apprenticeships and traineeships.

Employment projects and activities are chosen by local indigenous communities or distinct groups of indigenous people within a community. The training wage received by participants is equivalent to the appropriate unemployment benefit.

### Construction Workshop

A housing maintenance workshop that also provides training for local indigenous people who wish to become employed as labourers.

## **Disability Services**

Provides support and assistance for Aboriginal people with disabilities.

## Home Makers' Centre

The Home Makers' Centre is provided for local Aboriginal families and individuals.

## Julalikari Remote Employment Service (JRES)

The program provides referral to skills training for indigenous adults and young people 15 years old or over who are living in remote indigenous communities and seeking work or require additional skills to carry out their jobs.

### Land Management Unit

The unit propagates plants in the Kargaru nursery for supply to people in remote indigenous communities and for sale to residents of Tennant Creek.

The Land Management Unit also provides training for CDEP participants as well as weed-control services for remote indigenous communities and outstations.

### Mapu Alliance

Earth-moving machinery is available for hire.

## Night Patrol

Night Patrol, together with local police, provide a culturally aware program that works to prevent incidents of violence in the town.

## Support Services (HACC)

Support services available for Aboriginal people who are frail aged, ill or have disabilities include a home & community care (HACC) program, a home-maker's program, respite care and supported accommodation.

## Training & Employment Services

The program provides skills training for indigenous adults and young people 15 years old or over who are seeking work or require further skills to carry out their role.

## Youth Development Program

A drop-in centre providing sporting, recreational & educational activities for young people in the local community. Educational workshops include topics such as alcohol & drugs, health and families. The program also runs a residential program for children and young people 10 to 18 years old where they attend school then stay in safe-house accommodation overnight.

A diversion program is also available where young offenders perform their community service with the centre.

## Juninga Centre

Address: 113 Dick Ward Drive, COCONUT GROVE 0810

Postal: PO Box 733, NIGHTCLIFF 0810

Phone: (08) 8948 0442 Fax: (08) 8985 3898

Email: juninga.centre@bigpond.com

## Aged Care Facility: High-Level-Care

High-level-care accommodation, registered by the Commonwealth, for indigenous elders requiring nursing care.

### Aged Care Facility: Low-Level-Care

Low-level-care accommodation, registered by the Commonwealth, for indigenous elders capable of independent living with minimal support.

## Independent Cabins

Self-contained accommodation is available for indigenous elders capable of independent living.

## **Kalano Community Association**

Address: McKeddy Road, KATHERINE 0850 Postal: PO Box 646, KATHERINE 0851

**Phone:** (08) 8972 2588 **Phone:** (08) 8972 8600 **Fax:** (08) 8971 0105

Email: rfletcher@kalano.org.au

## Community Development Employment Program (CDEP)

The program provides unemployed indigenous adults and young people 15 years old or over with employment placement and skills acquisition including accredited training and links to apprenticeships and traineeships. Employment projects and activities are chosen by local indigenous communities or distinct groups of indigenous people within a community. The training wage received by participants is equivalent to the appropriate unemployment benefit.

## Community Night Patrol

Night Patrol and Remote Area Night Patrol work together with the police to provide a culturally aware program that works to prevent incidents of violence in Katherine township and remote communities.

A training component is available.

## Delivered Meals (HACC) (Meals on Wheels)

A hot or ready-to-heat subsidised midday meal is delivered at low cost to those who would otherwise be nutritionally at risk, including the frail aged and people with disabilities.

## General Store

A general store selling household items is available for the community.

## Kalano Community Association

Provides housing, social security and municipal services for Aboriginal residents of the Kalano, Rockhole & Geyulkgan communities. Association programs include building & construction and farming activities.

## Money Management

Provides information and support for individuals and families who are experiencing debt problems. Advice on debt management, negotiating with creditors and budgeting is provided. Information on bankruptcy, credit laws and government assistance is also available.

## Katherine Isolated Children's Service (KICS)

Address: 9 Third Street Katherine NT 0850 Postal: PO Box 1601, KATHERINE 0851

Phone: (08) 8971 0196 Fax: (08) 8972 1012 Email: kics@bigpond.com Website: www.kics.org.au

## Katherine Isolated Children's Services

A mobile playgroup and parent information service for families living in remote areas.

The service particularly assists indigenous families and pastoral families.

### Mobile Play Group

KICS is a mobile children's service that visits remote areas providing playgroups and a parent information service. KICS playgroups are structured around education through play and social & recreational activities for children 0 to 12 years old.

The service particularly assists indigenous families and cattle station families.

# Katherine Regional Aboriginal Health & Related Services (KRAHRS)

Address: 19 Second Street, KATHERINE 0850 Postal: PO Box 2270, KATHERINE 0851

**Phone:** (08) 8971 0755 **Fax:** (08) 8971 0766

Email: eslyn.fletcher@krahrs.org.au Website: www.krahrs.org.au

### Administrative Services

Provides project management, general administration, human resources management and secretarial services such as minute-taking for organisations in the Katherine region

## Allied Health Services

Provides a range of ancillary medical and goal-oriented therapy services for Aboriginal people with complex needs

Services include podiatry, diabetes education, physiotherapy, occupational therapy, speech pathology, mental health, social work and alcohol & other drugs services.

Services are provided in clinics, child care centres, women's centres, aged care centres, hostels, schools and in remote communities.

## Community Development & Projects

Provides a range of community development activities and projects.

- Healing Pathways.
- Youth Project.
- Indigenous Women's Project.
- Volatile Substance Abuse Program.

The service also facilitates and works in partnership with the Stronger Communities for Children Program.

## Coordinating Body

KRAHRS brings together Aboriginal organisations involved in the delivery of health and related services in the Katherine region in order to enable service providers and advocates to share information, support each other and coordinate activities for the benefit of the indigenous people of the region.

## **Katherine Women's Crisis Centre**

Postal: PO Box 736, KATHERINE 0851

Phone: (08) 8972 1332 Fax: (08) 8971 0338 Email: <u>admin@kwcc.org.au</u>

## Crisis Accommodation (NAHA)

Short-term accommodation is available for women and their children in crisis or escaping domestic violence.

# Katherine Women's Information & Legal Service (KWILS)

Address: Shop 5, Katherine Arcade, Katherine Terrace,

KATHERINE 0850

Postal: PO Box 1194, KATHERINE 0851

Phone: (08) 8972 1712

Phone: 1800 620 108 Fax: (08) 8972 1572 Email: info@kwils.com.au Website: www.kwils.com.au

### Legal Service

Provides free legal advice for women and limited

casework assistance.

Advice and information are provided for women experiencing family or domestic violence.

Community legal education and law reform activities can

be provided.

## Kidsafe, NT

Address: Unit 1, 9 Charlton Court WOOLNER NT 0820

Postal: PO Box 37662, WINNELLIE NT 0821

**Phone:** (08) 8941 8234 **Fax:** no fax number

Email: ceo@kidsafent.com.au Website: www.kidsafent.com.au

## Foundation Services

Services provided by Kidsafe NT (Child Accident Prevention Foundation) include advocacy & advice on the safety of children in the home, water and road including; community education; training presentations & resources including fact sheets, brochures, posters & DVD's on road safety & general child accident prevention information (eg burns, poisoning, falls etc). Equipment for hire includes all types of child car restraints from birth to 8 years to comply with current NT legislation introduced in 2013.

Child car restraints and safety products such as latches are available for sale and a child car restraint fitting and checking service is also available.

# Larrakia Nation Aboriginal Corporation

## Casuarina

Address: Centrelink Building, Bradshaw Terrace,

CASUARINA 0810

Postal: PO Box 1098, NIGHTCLIFF 0814

Phone: (08) 8945 5211 Phone: (08) 8948 3733 Fax: (08) 8948 3488

Email: reception@larrakia.com Website: www.larrakia.com

## Nightcliff

Address: Unit 4, 1 Pavonia Place, NIGHTCLIFF 0810

Postal: PO Box 1098, NIGHTCLIFF 0814

**Phone:** (08) 8948 3733 **Fax:** (08) 8948 3488

Email: reception@larrakia.com Website: www.larrakia.com

## **Palmerston**

Address: Shop 1, Baywood Plaza, PALMERSTON 0830

Postal: PO Box 1098, NIGHTCLIFF 0814

Phone: (08) 8931 1090 Phone: (08) 8948 3733 Fax: (08) 8948 3488 Email: reception@larrakia.com

Email: reception@larrakia.com Website: www.larrakia.com

## Community Information & Referral

Provides information, referral, proof of identification documents, and return-to-country flights for indigenous pople returning to their communities.

The office also finds short-term accommodation for indigenous people who are living in or visiting Darwin.

## Delivered Meals (HACC) (Meals on Wheels)

A hot or ready-to-heat subsidised midday meal is delivered at low cost to indigenous people who would

otherwise be nutritionally at risk, including the frail aged and people with disabilities.

## Health Engagement & Assistance in the Long Grass (HEAL) Program

Provides practical support for homeless and houseless indigenous people in order to improve their health and wellbeing. Programs include Grass Buddies and Arts in the Grass.

## Home & Community Care Program (HACC)

Home Care services are available for indigenous frail elderly, incapacitated or ill residents and those with disabilities to help with household duties including cleaning, laundry, meal preparation and shopping.

## Larrakia Nation Arts

Provides a meeting place for indigenous artists to create artworks as well as training in exhibition, sales and promotion of art work in the national & international art markets. The Larrakia Indigenous Print Studio (LIPS) facilitates the production and sales of art works on paper by indigenous artists and non-indigenous artists whose work reflects indigenous issues.

#### Larrakia Outreach & Transport Service

An outreach intervention, prevention and transport service for indigenous people who are homeless, itinerant or living in the long grass. Transport is provided to enable people to attend medical appointments, Centrelink offices, other welfare services and the airstrip for return-to-country flights.

### Larrakia Rangers

Provide conservation and land management services including erosion control, feral animal & weed control, board walk construction, turtle rescue, fencing, marine surveys and water quality testing.

### Night Patrol

Night Patrol works together with the police to provide a culturally aware program that works to prevent incidents of violence in indigenous communities. A training component is available.

### Peak Body

The peak representative body for issues of concern for people of the Larrakia Nation Indigenous Community. Services include arts & cultural activities, consultation on local developments and information & referral offices.

## Research

Conducts research on issues affecting Larrakia people, with a focus on homelessness. The research division also engages in consultancy work in Darwin and across the Northern Territory.

## **Tenancy Support**

Provides life-skills training for tenants in areas such as budgeting, money & debt management, renters' rights & responsibilities and household safety to enable them to retain tenancies and maintain healthy places to live.

## Watch House Pick-Up & Case Management

Collects people from the Darwin Police Watch House who have been held overnight due to intoxication. People are provided with breakfast and assistance to gain access to medical treatment and accommodation.

The program also provides short-term and medium-term accommodation for homeless men, assistance to secure permanent accommodation, and activity programs such as art production, housing maintenance, furniture & whitegoods repair and rubbish removal from public places.

## Law Society Northern Territory (LSNT)

Address: Suite 2, Ground Floor, Beagle House, 38

Mitchell

Street, DARWIN 0800

Postal: GPO Box 2388, DARWIN 0801

Phone: (08) 8981 5104 Fax: (08) 8941 1623

Email: <a href="mailto:lawsocietynt.asn.au">lawsoc@lawsocietynt.asn.au</a>
Website: <a href="mailto:www.lawsocietynt.asn.au">www.lawsocietynt.asn.au</a>

### Statutory Body

The Law Society represents and regulates solicitors practising in the Northern Territory. The Society also investigates complaints about professional misconduct and unprofessional conduct or practice by Northern Territory solicitors.

## Laynhapuy Homelands Aboriginal Corporation

Address: 86 Galpu Road, YIRRKALA 0880 Postal: PO Box 1546, NHULUNBUY 0881

**Phone:** (08) 8939 1800 **Phone:** (08) 8939 1861 **Fax:** (08) 8987 1443

Website: www.laynhapuy.com.au

## Aboriginal Medical Services (AMS)

Visiting general medical practitioners provide general, acute and emergency health and medical services for Aboriginal families in the homelands communities. Key focus areas include chronic disease, maternal & child health, women's health and men's health.

## Community & Economic Development

Assists homelands' members to develop sustainable business enterprises by providing training & skills development and ongoing support.

## Community Aged Care Packages (CACP)

A support service for frail aged people who require a range of care services in their own housing. Care provision is developed and monitored through case management to ensure support for those at risk of admission to residential care.

## Community Development Employment Program (CDEP)

The program provides unemployed indigenous adults and young people 15 years old or over with employment placement and skills acquisition including accredited training and links to apprenticeships and traineeships. Employment projects and activities are chosen by local indigenous communities or distinct groups of indigenous people within a community. The training wage received by participants is equivalent to the appropriate unemployment benefit.

## **Essential Services**

Provides essential services such as power and water for the East Arnhem homelands.

## Housing

Builds and maintains housing across the Laynhapuy homelands.

## Land & Sea Resource Management

The Yirralka Ranger land and sea resource management program manages the land and sea in the Laynhapuy Indigenous Protected Area. The Rangers protect the significant environmental & cultural assets of the region by managing visitor activity, protecting cultural sites, managing & controlling feral animals & weeds,

undertaking traditional burning techniques, and protecting sea & coastal areas.

Work experience for school students is also available.

## Laynhapuy Aviation

Provides air transport to remote homelands and communities in East Arnhem Land as well as providing medical evacuations and search and rescue.

### Mechanical Workshop

Repairs and maintains the vehicles & machinery which operate to support the member homelands.

### Money Management

Provides information and advice on financial matters including budgeting, opening bank accounts, income management, banking services and credit issues.

#### **Nutrition Program**

Provides information and advice on nutrition and healthy living and includes cooking demonstrations and physical activities sessions.

## Life Education NT

Address: 6 Moo Street, BERRIMAH 0828 Postal: PO Box 573, NIGHTCLIFF 0814

Phone: (08) 8947 2911 Phone: 0448 440 758 Fax: (08) 8947 0355

Email: topendlifeeducation@bigpond.com Website: www.lifeeducation.org.au

### Health Education

Provides a range of programs to promote the health and personal & social development of preschool, primaryschool and secondary-school children and assists them to predict, plan and prepare for real-life challenges.

## Lifeline Top End

Address: Office 4, 14 Shepherd Street, DARWIN 0800 Postal: GPO Box 1363, DARWIN 0801

Phone: 13 1114 Phone: (08) 8935 6400

Email: admin@lifelinetopend.org.au

Website: www.lifeline.org.au/About-Lifeline/Lifeline-

Locations/Top-End-NT/home

## Lifeline Central Australia

Address: Unit 5, Helm House, 40 Bath Street,

ALICE SPRINGS 0870

Postal: PO Box 65, ALICE SPRINGS 0871

Phone: 13 1114 Phone: (08) 8953 1250 Email: lifelinent@bigpond.com
Website: www.lifeline.org.au/ntlifeline

## Community Education & Face-to-Face Counselling

Provides community education and outreach about suicide prevention, awareness and assistance for all communities across the Northern Territory, including remote and isolated communities. Face-to-face counselling is available.

## Lifeline Telephone Crisis Support

A twenty-four-hour telephone crisis support, information and referral service available nationally that provides an immediate and confidential opportunity to discuss a problem or concern.

The service responds to callers of all ages with a wide range of concerns and emergencies including matters involving relationships, domestic violence, family issues, youth issues, child abuse, anxiety, depression, postnatal depression, loneliness, unemployment, grief, problems at work or school, homelessness, money worries, drug & alcohol problems and suicide. A particular focus is suicide prevention and mental health.

### Training Services

Workshops such as Applied Suicide Intervention Skills Training (ASIST), safeTALK and The Accidental Counsellor. The courses run over two days or for half a day and are relevant for community members, mental health workers, housing workers, medical practitioners, teachers & school support staff, counsellors, youth workers, domestic violence support workers, drug & alcohol workers, police & corrections staff and clergy.

## **Life Without Barriers**

Darwin

Address: Suite 1, 36 Mitchell Street, DARWIN 0800

Postal: GPO Box 1166, DARWIN 0801 Phone: (08) 8930 2300

Fax: (08) 8942 2082 Email: ntadmin@lwb.org.au Website: www.lwb.org.au

#### Out of Home Care Services

We provide Foster Care placements for children in care. all Foster Families receive ongoing support and training to assist them to build and maintain their capacity to meet the needs of each child or young person. We also provide respite for children in care and children with disabilities. Respite is designed to expand the network and relationships for the child or young person in care and provide personal time for the Carer.

## Supported Accommodation

Our supported accommodation service provides flexible and tailored living arrangements and lifestyle support to people living with a disability. Our person centred support maximises independence, decision making, choice and quality of life.

## Aged Care Services

Our newly established Home and Community Care (HACC) services provide assistance to people over the age of 65 (50 and over for Indigenous and Torres Strait Islander people) living in the community who require assistance and support with tasks of daily living and to continue living independently in their home for as long as possible. Services include; Domestic Assistance, Social Support, Transport and Centre-Based Day Program.

## Community Pathways Program

The Community Pathways Program (CPP) offers day services to people aged between 16 and 64years and living with a disability. We support you to set goals, develop skills and gain the confidence to live a positive and rewarding life of your choice. To achieve this Life Without Barriers offers contemporary learning and skills development activities that are tailored to each person's interests and needs.

Minjilang Child Care Centre
Our Child Care Centre provides quality early learning experiences for young children as well as achieving a range of secondary objectives in relation to teaching positive child rearing techniques and supporting child safe communities.

Alice Springs

Address: 1/18 Wilkinson Street,

ALICE SPRINGS 0870

Postal: PO Box 8098, ALICE SPRINGS 0871

Phone: (08) 8955 6400 Fax: (08) 8952 7618 Email: ntadmin@lwb.org.au Website: www.lwb.org.au

#### Out of Home Care Services

We provide Foster Care placements for children in care, all Foster Families receive ongoing support and training to assist them to build and maintain their capacity to meet the needs of each child or young person. We also provide respite for children in care and children with disabilities. Respite is designed to expand the network and relationships for the child or young person in care and provide personal time for the Carer.

## Respite Centre

Our Respite home will offer a safe place for 3 children to stay and have respite from remote communities. This will be customised to meet each individual's assessed health, behavioural and support needs for the respite period. This will allow for review and intervention with specialists in Alice Springs as required. Individual respite plans will ensure that participants maximise their opportunity to participate in community activities of importance and interest in Alice Springs.

### Supported Accommodation

Our supported accommodation service provides flexible and tailored living arrangements and lifestyle support to people living with a disability. Our person centred support maximises independence, decision making, choice and quality of life.

## Aged Care Services

Our newly established Home Care Packages services provides assistance to older people living in the community who need assistance with tasks of daily living such as Transport, Domestic Assistance, Shopping, Personal Care, Community Access and Meal preparation.
Life Without Barriers is an approved provider of Home Care Packages and these can be accessed by the Alice Springs Hospital (ASH) Aged Care Assessment Team (ACAT).

## Community Pathways Program

The Community Pathways Program (CPP) offers day services to people aged between 16 and 64years and living with a disability. We support you to set goals, develop skills and gain the confidence to live a positive and rewarding life of your choice. To achieve this Life Without Barriers offers contemporary learning and skills development activities that are tailored to each person's interests and needs.

## Katherine

Address: Shop 3/17 First Street Katherine NT 0850 Postal: PO Box 1066, KATHERINE NT 0850

**Phone:** (08) 8972 7500 Fax: (08) 8971 2725 Email: ntadmin@lwb.org.au Website: www.lwb.org.au

## Out of Home Care Services

We provide Foster Care placements for children in care, all Foster Families receive ongoing support and training to assist them to build and maintain their capacity to meet the needs of each child or young person. We also provide respite for children in care and children with disabilities. Respite is designed to expand the network and relationships for the child or young person in care and provide personal time for the Carer.

## Lajamanu Child Care Centre

Our Child Care Centre provides quality early learning experiences for young children as well as achieving a range of secondary objectives in relation to teaching positive child rearing techniques and supporting child safe communities.

## Supported Accommodation

Our supported accommodation service provides flexible and tailored living arrangements and lifestyle support to people living with a disability. Our person centred support maximises independence, decision making, choice and quality of life.

## Lifestyle Solutions

### Darwin

Address: 1 Caryota Court, COCONUT GROVE 0810

Postal: PO Box 1426, NIGHTCLIFF 0814 Phone: (08) 8948 5298

**Fax:** (08) 8948 5504

Email: darwin@lifestylesolutions.org.au
Website: www.lifestylesolutions.org.au

### Alice Springs

Address: 9 Undoolya Road, ALICE SPRINGS 0870 Postal: PO Box 1237, ALICE SPRINGS 0871

Phone: (08) 8958 4600 Fax: (08) 8958 4646

Email: alicesprings.admin@lifestylesolutions.org.au

Website: www.lifestylesolutions.org.au

#### **Bindi House**

Address: 47 Elder Street, ALICE SPRINGS 0870 Postal: PO Box 2780, ALICE SPRINGS 0871

Phone: (08) 8952 7277 **Fax:** (08) 8952 3747 Email: info@bindiinc.com
Website: www.lifestylesolutions.org.au

### Arts Cooperative, Mwerre Anthurre - Bindi

An arts cooperative that focuses on encouraging the promotion of culturally relevant work options and professional art development for indigenous and nonindigenous people.

## Bindi

A cross-cultural human rights organisation that provides a range of support services including community options and supported employment for indigenous and nonindigenous people with intellectual or psychiatric disabilities.

## Day Program

A day program providing a range of activities for people with disabilities including cooking, painting and woodwork.

## **Employment Options**

Provides cross-cultural employment and support options for indigenous and non-indigenous people with disabilities.

## Haberdashery

Provides paid work in a haberdashery for people with disabilities. Work includes sewing tasks and clothing alterations.

## Social Enterprise

Provides paid work for people with disabilities, for clients such as QANTAS and Australia Post.

## Social Participation Program

A community access program that focusses on developmental concerns for people with multiple and profound disabilities.

## Supported Accommodation

Provides supported accommodation for people with disabilities.

## Support Programs

A not-for-profit registered charity that supports people including families in need and people with disabilities and for various reasons require a helping hand in their daily life

**Lutheran Community Care** 

Address: 55A Gap Road, ALICE SPRINGS 0870 Postal: PO Box 3469, ALICE SPRINGS 0871

Phone: (08) 8953 5160 Fax: (08) 8953 1458

Email: alicesprings@lccare.org.au Website: www.lccare.org.au

## Emergency Relief

Emergency relief is available for singles and families in

financial distress.

### Financial Counselling

Provides information and support for individuals, families and groups of consumers who are experiencing debt problems. Advice on debt management, negotiating with creditors and budgeting is provided. Information on bankruptcy, credit laws and government assistance is available.

## Kwatja Etatha Playgroup

Social and recreational activities are provided for infants and preschool children and their parents or carers.

### Mobile Playgroups

Mobile playgroups visit the Alice Springs town camps to provide social and recreational activities for infants & preschool children and their parents or carers.

### Money Management

Provides information and assistance for families and singles in relation to budgeting, banking, debt matters and gaining access to Centrelink services. Commonwealth Government-approved courses are also available and on completion enable those on income management to become eligible for the Government's

## **Malak Community Shed**

Address: Malak Community Square, Cnr Malak &

Chambers Crescent, MALAK 0812

Phone: (08) 8945 7347 Phone: 0407 454 131

Email: <a href="mailto:paul.wyatt@darwincommunityarts.org.au">paul.wyatt@darwincommunityarts.org.au</a>
Website: <a href="mailto:www.malakcommunityshed.org.au">www.malakcommunityshed.org.au</a>

## Community Shed

Provides support, friendship and social opportunities for adults and young people 15 years old or over. The Community Shed provides tools and equipment that can be used for hobby activities such as bicycle repair & maintenance, community gardening, sewing and painting. Workshops offered include computer skills, music & performance collaboration and handyman skills.

# Melaleuca Refugee Centre, Torture & Trauma Survivors Service of the NT

Address: 24 McLachlan Street, DARWIN 0800

Postal: PO Box 1930, DARWIN 0801

**Phone:** (08) 8985 3311 **Fax:** (08) 8985 3322

Email: admin@melaleuca.org.au Website: www.melaleuca.org.au

## Community Settlement Services Scheme (CSSS)

The Community Settlement Services Scheme assists ethnic communities through direct service provision, advocacy and community development. The Scheme

provides information, referral, counselling and support to assist newly arrived migrants with special needs to gain access to basic services such as education, training, income support, health and language services. The Scheme also identifies and meets the settlement needs of migrants and ethnic communities, analyses government policies, and provides advocacy on policy issues.

## Counselling & Support Services

Counselling and support services for refugee survivors of torture and trauma and for their families.

## Mental Health Association of Central Australia (MHACA)

Address: 65 Hartley Street, ALICE SPRINGS 0870 Postal: PO Box 2326, ALICE SPRINGS 0871

Phone: (08) 8950 4600 Fax: (08) 8953 5577 Email: info@mhaca.org.au Website: www.mhaca.org.au

## Advocacy & Participation

Provides advocacy for mental health clients and for their carers and other stakeholders in order to encourage their participation in matters that affect them.

### Day-to-Day Living in the Community

A socially based structured activity program for people with severe mental health problems.

### Homelessness Program

Assists adults 18 years old or over with mental illness to maintain their tenancies or obtain housing.

## Housing Program

Provides long-term safe & secure accommodation for adults 18 years old or over who are homeless and have mental illness.

### Life Promotion

Works to strengthen the ability of local and remote communities to prevent suicide and its associated impact on residents.

## Mental Health Promotion & Training

Promotes mental health awareness and offers first aid training in mental health.

## Pathways: Rehabilitation & Outreach

Provides rehabilitation as part of a recovery-focused pathways program and works individually with mental health clients to help them achieve individual goals related to employment, training and skills development. Outreach support and living-skills training are available to increase the capacity of people with mental health problems to live independently in the community.

## Prevention & Recovery Support Program

Provides support for people with mental health problems in order to reduce admissions and monitor post-discharge non-clinical needs.

## Mental Illness Fellowship Australia (NT) (MIFANT)

Alice Springs

Address: 3/58 Reg Harris Lane, Alice Springs, 0871 Postal: PO Box 1009, ALICE SPRINGS 0871

Phone: (08) 8953 1467 Fax: (08) 8953 1467 Email: alice@mifant.org.au
Website: http://www.mifant.org.au

**Coconut Grove** 

Address: Unit 2, 273 Bagot Road, COCONUT GROVE

Postal: PO Box 40556, CASUARINA 0811

Phone: (08) 8948 1051 **Fax:** (08) 8948 2473 Email: admin@mifant.org.au Website: http://www.mifant.org.au/

## Carer Wellbeing & Relaxation Centre

Provides emotional support, information, activities, workshops, education, respite, advocacy and referral for carers of people with mental illness.

## Mental Health Support

Provides emotional support, information, education, respite, advocacy and referral for people with mental illness and for families and carers of people with mental illness. Social and recreational opportunities are available for people with mental illness and for carers in order to reduce social isolation.

## **Mission Australia**

Casuarina

Address: Building 3, Cascom Centre, 17-19 Scaturchio Street, CASUARINA 0810

Postal: PO Box 41319, CASUARINA 0811

Phone: (08) 8924 9100 Phone: 13 1124 Fax: (08) 8924 9124

Website: www.missionaustralia.com.au

**Employment Solutions, Palmerston** 

Address: Ground Floor, 6 Frances Drive, PALMERSTON

Postal: PO Box 3311, PALMERSTON 0831

Phone: (08) 8935 0999 Phone: 13 1124 Fax: (08) 8931 4905

Website: www.employmentsolutions.com.au

**Katherine Community Services** 

Address: Unit 1, 10 Third Street, KATHERINE 0850

Postal: PO Box 1262, KATHERINE 0851

Phone: (08) 8965 1000 Fax: (08) 8971 7468

Email: katherine@missionaustralia.com.au Website: www.missionaustralia.com.au

Katherine Sobering-Up Shelter

Address: 32 Giles Street, KATHERINE 0850 Postal: PO Box 1262, KATHERINE 0851

Phone: (08) 8965 1000 Phone: (08) 8971 0498 **Fax:** (08) 8971 7468

Email: rosafn@missionaustralia.com.au Website: www.missionaustralia.com.au

**Palmerston Community Services** 

Address: Level 1, 6 Frances Drive, PALMERSTON 0830

Postal: PO Box 2498, PALMERSTON 0831

Phone: (08) 8935 0900 **Fax:** (08) 8932 4596

Website: www.missionaustralia.com.au

Supported Accommodation Program (MASA)

Address: Shops 26 & 27, Rapid Creek Business Village,

48 Trower Road, RAPID CREEK 0810

Phone: (08) 8995 3000 **Phone:** 0407 317 915 **Fax:** (08) 8985 5079

Email: osbornep@missionaustralia.com.au Website: www.missionaustralia.com.au

### A Place to Call Home (APTCH)

Provides support and education in living skills for people living in Territory Housing to help them retain their leases.

#### Emergency Relief

Emergency relief in the form of food vouchers, food parcels, clothing and blankets is available for singles and families in financial distress.

## Indigenous Youth Careers Pathways Program (IYCP)

Provides indigenous secondary-school students with school-based traineeships as well as support, personal mentoring and case management to help them complete their schooling and transition to further education or work.

## Intervention & Case Management

Provides outreach welfare services to indigenous people in Katherine's town camps as well as organising Return-to-Country transport for indigenous people returning to their communities.

## Job Services Australia Employment Services

Provides employment placement services for unemployed young people and adults. An individually tailored employment pathway plan is developed with the job seeker to assist with job searching, to gain access to work experience and training & education, and to overcome other difficulties in finding employment. Assistance is also available for employers wishing to find appropriately qualified staff

## Moola Biz

Provides budgeting advice, support, referral and workshops in financial literacy.

## New Enterprise Incentive Scheme (NEIS)

A training program to help those who are unemployed and receiving Centrelink or Department of Veterans' Affairs income support payments to start their own businesses. The small-business management-training course is up to three months in length.

Participants receive their existing income support benefits for the duration of the course. Following approval of a business plan, a NEIS allowance is paid during a twelvemonth follow up support period.

## Personal Helpers & Mentors (PHaMs)

PHaMs works to increase opportunities for recovery in adults and young people 18 years old or over who have functional limitations as a result of mental illness. The program is a home-based outreach support service that assists people with gaining access to appropriate & timely support services, development of personal capacity & self reliance and increased community participation.

## Sobering-Up Shelter

Provides safe, alternate accommodation where intoxicated people can be cared for until the period of acute intoxication has passed.

The service promotes individual and community wellbeing by minimising the harm associated with alcohol and other substance abuse through a coordinated range of approaches.

Clients referred to the shelter are welcome to stay until the morning, have a shower, breakfast & their clothes laundered, and have a chat with care workers about problems they may have and assistance available.

### Supported Accommodation Program

Provides accommodation for three to six months in a house in Darwin's northern suburbs for young and adult males 18 years old or over who are homeless or at risk of becoming homeless. Linen, towels and full kitchen & washing facilities are provided. A resident night caretaker is located in each house.

Residents are also provided with case-management services to assist with the transition to stable accommodation.

### Youth Beat

Focuses on engaging and connecting with young people to build relationships and provides engagement activities, information, referral and crisis response for young people. Youth Beat also provides a Mobile Youth Support Space, which locates itself at strategic venues in Katherine to act as a point of contact for the mobile outreach service after hours.

### **Youth Connections**

The program assesses individual needs and works in the community with education providers to engage and support children & young people 10 to 19 years old in education.

# Miwatj Health Aboriginal Corporation

Miwatj Health

Address: Lot 1424 Arnhem Road, NHULUNBUY 0880

Postal: PO Box 519, NHULUNBUY 0881

Phone: (08) 8939 1999
Phone: (08) 8939 1900
Fax: (08) 8987 1670
Email: ceo@miwatj.com.au
Website: www.miwatj.com.au

Miwatj Ngalkanbuy Clinic

Address: 106 Gakuda Street, GALIWINKU 0822

Postal: PMB 230, WINELLIE 0822

Phone: (08) 8970 5700
Fax: (08) 8987 9061
Email: davidr@miwatj.com.au
Website: www.miwatj.com.au

**Gunyangara Clinic** 

Address: Yunupingu Drive, GUNYANGARA 0880 Postal: PO Box 519, NHULUNBUY 0881

Phone: (08) 8987 3800 Fax: (08) 8987 3271

Email: <a href="mailto:pullenc@miwatj.com.au">pullenc@miwatj.com.au</a>
Website: <a href="mailto:www.miwatj.com.au">www.miwatj.com.au</a>

## Aboriginal Medical Service (AMS)

General medical services including acute care services are provided for indigenous families and singles. Miwatj Health also has medical clinics in Yirrkala, Galiwin'ku (Ngalkanbuy Health Service) and Gunyangara.

## Alcohol & Other Drugs (AOD) Outreach Team

An AOD outreach team is available for indigenous people with alcohol & other drug problems.

## Allied Health Services

Allied health professionals routinely visit the community to provide ancillary medical services for community residents as well as support and advice for resident staff. Visiting allied health services include audiology, dentistry, dietetics, occupational therapy, optometry and podiatry.

#### Chronic Disease Outreach Team

A program focusing on the prevention of chronic diseases is provided.

### Community Health Education

Provides public health awareness education including programs such as Tobacco Action, Social & Emotional Wellbeing, Strong Fathers, Strong Families, and Healthy Active Lifestyle.

## **District Medical Officer**

A district medical officer is available twenty-four hours via telephone or radio for consultation as required.

#### Health Promotion

Health promotion programs are conducted to improve the health and wellbeing of the community.

## Health Screening for Primary-School Children

An annual health-screening service is provided to monitor the health and wellbeing of primary-school children.

## Infant & Child Health Screening

Screening and monitoring of health for infants and children under five years old is provided as well as advice about health issues for parents with children in this age group.

### Men's Health Outreach Team

The Men's Health Outreach Team focuses on health issues in indigenous men.

#### Mental Health Services

Mental health services are available to assist with problems of emotional and social wellbeing for indigenous people.

## Specialist Medical Services

Specialist medical practitioners routinely visit the community to provide medical services for community residents as well as support and advice for resident staff. Visiting specialist services include cardiology, obstetrics & gynaecology and paediatrics. A visiting specialist physician and renal physician are also available.

## Strong Woman

The Strong Woman is an indigenous woman or elder in the community who provides cultural education & information about women's issues for indigenous females and provides support for indigenous women and their children to maximise their health & wellbeing. The Strong Woman may speak to women at the Health Service, visit primary schools & secondary schools or visit other places in the community.

## Multicultural Community Services of Central Australia

Address: 20 Parsons Street, ALICE SPRINGS 0870 Postal: PO Box 1160, ALICE SPRINGS 0871

Phone: (08) 8952 8776
Fax: (08) 8952 5176
Email: info@mcsca.org.au
Website: www.mcsca.org.au

## Multicultural Community Development

Support and assistance for the ethnic communities of Alice Springs including support to form their own associations & participate in community events as well as promotion of integrated services and the use of interpreters by service providers. The program can assist individuals who continue to need help after the initial five-year period of assistance from the Settlement Grant Program Assistance.

#### Settlement Grant Program

Provides a range of support services specifically for migrants, refugees and their families in their first five years following their arrival in Australia. Services include casework, referrals, group information sessions and community-development activities. The Program assist newly arrived migrants to become more self reliant and to have increased participation in Australian society.

### SusuMama

Provides social activities for mothers & their children such as cooking and information sessions. SusuMama helps women to integrate and be accepted in Australian society.

## **Multicultural Council of the Northern Territory**

Address: Shop 15, Malak Shopping Centre, Malak Place,

**MALAK 0812** 

Postal: PO Box 299, SANDERSON 0813

Phone: (08) 8945 9122 **Fax:** (08) 8945 9155 Email: admin@mcnt.org.au Website: www.mcnt.org.au

## Cooking With Asylum Seekers

Provides the opportunity for asylum seekers to cook the food of their own culture. Ingredients are provided.

### Cooking With Culture

A cooking and nutrition program for older migrants. Each week members of the group offer to demonstrate the preparation and cooking of food from their own culture.

### **Emergency Relief**

Emergency relief is available in the form of food vouchers for singles and families in financial distress.

## Multicultural Advocacy

The peak community advocacy body in the Northern Territory representing the interests, concerns and aspirations of people from non-English-speaking backgrounds. Interpreters are available.

## Multicultural Parents' Support Group

Supports parents from culturally & linguistically diverse backgrounds by providing them with information & support on issues of concern & interest such as health, positive parenting, education around the topic of child protection and providing healthy meals for families on a budget. The program helps to reduce isolation, increase selfesteem and build positive family relationships through group discussion & social interaction.

## Settlement Grants Program

The Settlement Grants Program assists ethnic communities through direct service provision, advocacy and community development. The Scheme provides information, referral, counselling and support to assist newly arrived migrants with special needs to gain access to basic services such as education, training, income support, health and language services. Regular information sessions are conducted.

The Scheme also identifies and meets the settlement needs of migrants and ethnic communities, analyses government policies, and provides advocacy on policy

## **Multicultural Youth Northern** Territory (MyNT) Address: Malak Shopping Centre, Cnr Chambers &

Malak Crescent, MALAK 0812 Postal: PO Box 299, KARAMA 0812

Phone: 0414 595 822

Email: chair.mynt@gmail.com Website: www.mynt.org.au

## Multicultural Youth Organisation

A multicultural youth-led organisation that focuses on building the capacity of young Territorians to be active members of their community through networking, leadership development, peer education and the facilitation of social and recreational activities. MyNT also advocates for the needs and rights of young people. A youth leadership summit is held each year with representatives attending from across the Northern Territory.

## Multiple Sclerosis (MS) Society of South Australia & Northern Territory

Phone: 1800 812 311 Email: info@ms.asn.au Website: www.ms.asn.au

### **Telephone Support & Information**

Telephone information and support are available for people who have health and disability problems associated with multiple sclerosis (MS).

## **NAPCAN Northern Territory Branch**

Postal: PO Box 880, PARAP 0804

Phone: 0409 099 581

Email: lesley.taylor@napcan.org.au Website: www.napcan.org.au

## NAPCAN - Preventing Child Abuse

NAPCAN's programs develop & test innovative approaches to addressing the underlying issues of child abuse and neglect. NAPCAN's activities include the following:

- Supporting child-friendly & child-safe practices in services, businesses and communities to promote the wellbeing & welfare of children & their families.
- · Building community and school capacity in order to support young people in developing respectful relationships.
- · Community education. Education for professionals.
- Support, advocacy and information through resources including brochures, posters and audiovisual resources.
- Coordination of the National Child Protection Week in September and
- · Coordination of Children's Week in October.

## Community Workshops:

Check the NAPCAN website Training Calendar for available workshops otherwise

All of the following workshops are currently available on a Fee for Service basis. Contact NAPCAN to arrange for a auote.

## Mandatory Reporting and Child Abuse Prevention

- · This workshop is designed to ensure that staff, volunteers and community members understand their mandatory-reporting legal & ethical obligations as well as increasing confidence in knowing when & where to report abuse or neglect.
- · Participants learn about indicators of harm as well as comprehensive assessment of risk and protective factors.
- · Discussions include practical strategies to reduce the risk of harm to children in families, organisations and communities.
- The workshop can be individually tailored to urban and remote participants.

- Workshops are available at no cost to organisations funded by Dept. of Children and Families and are available in Darwin and Alice Springs every 6 months.
- · Advanced bookings are essential.

## Tools & Resources for Engaging Vulnerable Children & Families

- This is a fun & interactive workshop that introduces a wider range of local, national and international childabuse-prevention tools and resources for working with vulnerable children and families.
- Through practical application, participants gain confidence & competence in using the resources in their work places.
- The workshop can be tailored to urban and remote community services and for those working with newly arrived migrant or refugee families.

#### Child-Safe Organisations

- This workshop provides information, research and practical resources to support agencies to improve their work practices with children and young people
- Policies, protocols and processes are identified to assist agencies to assess, evaluate and introduce child-friendly and child-safe practices.
- Organisations have an opportunity to identify risk and protective factors within their own practices and within their organisation
- NAPCAN staff can review current child protection and mandatory reporting policies
- Sample policies are made available for all participating agencies.

## Respectful Relationships Programs - including Love Bites (Violence Prevention Programs)

NAPCAN delivers training in respectful relationships programs for children and young people from 3 to 17.

- All Children Being Safe Protective Behaviours program for 3 - 6 years (Key Theme: Community Responsibility for child safety; Safe people; Safe places; Safe/Unsafe feelings)
- Growing Respect 7 12 years (Key Themes: Managing feelings and behaviours; Problem Solving in friendships; Listening skills; Managing fights / arguments; Asking for Help
- #friends 11 13 years (Key Themes: Relationships and social media; Power in relationships; Jealousy; Communication)
- Love Bites Junior 12 15 (Key Themes: Popularity and power; Power and control in relationships; Bullying, Jealousy; Homophobia; Sex, love and control; breaking up; Supporting friends.
- Love Bites 15 17 (Key Themes: Relationship violence and sexual assault; Respectful vs abusive behaviour; Power and control; Myths; Consent; Being a bystander Check the NAPCAN training calendar for dates of training or contact NAPCAN to arrange for additional workshops.

## National Disability Services (NDS) Northern Territory

Address: Suite 5, Level 1, 43 Cavenagh Street, DARWIN

0800

Postal: GPO Box 4521, DARWIN 0801

Phone: (08) 8941 0634
Fax: (08) 8941 0636
Email: ndsnt@nds.org.au
Website: www.nds.org.au

## Peak Industry Body for Disability Services

The national industry association for disability services in the Northern Territory. NDS assists members to operate efficient and effective services and to meet relevant industry & government standards through the provision of information and advice, networking opportunities and access to corporate support.

## National Heart Foundation, Northern Territory Division

Address: Level 3, 21 Knuckey Street, DARWIN 0800

Postal: GPO Box 4363, DARWIN 0801

Phone: (08) 8981 1966 Phone: 1300 362 787 Fax: (08) 8941 0344

Email: ntadmin@heartfoundation.org.au Website: www.heartfoundation.org.au

### Heartline, Information Service

Heartline provides information on a range of cardiovascular health issues including healthy eating, quitting smoking, physical activity, surgery and other treatments, life following cardiovascular episodes and rehabilitation, heart disease & conditions and healthy weight & blood-pressure management.

### National Heart Foundation

Works to save lives and improve community health by funding cardiovascular research, providing guidelines for health professionals & information for the public and assisting people with cardiovascular disease.

## Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council (NPYWC) Corporation

Address: 3 Wilkinson Street, ALICE SPRINGS 0870 Postal: PO Box 8921, ALICE SPRINGS 0871

Phone: (08) 8958 2345 Fax: (08) 8952 3742

Email: enquiries@npywc.org.au Website: www.npywc.org.au

## Aboriginal Medical Service (AMS)

General medical services are provided for Aboriginal women and their families.

## Aged Care

Provides aged care advocacy and support for female elders in indigenous communities.

## Child Health & Well-Being

Provides nutrition education, case management and a playgroup to assist indigenous families with pre schoolers.

## Disability Advocacy & Support

Provides disability advocacy and support for indigenous women with disabilities and for women caring for family members with disabilities.

## Domestic Violence Support

Provides assistance for Aboriginal women and children experiencing domestic violence.

## Emergency Relief

Emergency relief in the form of food, transport, clothing and bedding for indigenous singles and families in financial distress.

### NPY Women's Council

The Council works to improve the quality of life for families in the region by assisting with the establishment of appropriate health, education, cultural, artistic and social services for indigenous women; distributing information about issues of importance for women; helping individual women achieve further training, education and employment; and promoting women's membership

of and participation in community councils, regional councils and other organisations. The Council also promotes & supports the achievements and authority of indigenous women, encourages women's law & culture and provides a forum for Ngaanyatjarra, Pitjantjatjara and Yankunytjatjara women to discuss their concerns.

## Nutrition Awareness for Young Mothers & Children

Provides education to improve the nutritional status of indigenous children under 5 years old by improving young mothers' knowledge & understanding about the nutritional requirements of their children.

### Respite Coordination

Coordination of respite for indigenous elders and people with disabilities in order to allow families or carers free

## **Nhulunbuy Community Neighbourhood Centre**

Address: Franklyn Street, NHULUNBUY 0880 Postal: PO Box 6, NHULUNBUY 0881

Phone: (08) 8987 2191 Fax: (08) 8987 2212

Email: ncnc@email.voicetalk.com.au

### After-School Care

After-school care is available to assist parents of primary school children.

### **Emergency Relief**

Provides emergency relief in the form of food vouchers. clothing, blankets and monetary assistance for singles and families in financial distress.

## Hire of Facilities

Meeting rooms & the centre are available for hire to community groups and individuals. A number of agencies provide services at the centre including the Breastfeeding Association, a mothers' group, playball program and group fitness program.

## Information & Referral

Information and referral for all services in the local community: health, housing, law, finance, education, employment and recreation.

## **Opportunity Shop**

Provides financial support to the agency through the sale of second-hand clothing, furniture, household goods & bric-a-brac, all at affordable prices.

## Recreational & Educational Activities

A program, varying from time to time, provides recreational and educational activities that may include art & craft, health & fitness and personal growth programs.

## Vacation Care

Various holiday programs assist parents by providing recreational activities for primary-school children.

## North Australian Aboriginal Family Legal Service (NAAFLS)

Casuarina

Address: 32 Dripstone Road, CASUARINA 0810 Postal: GPO Box 43104, CASUARINA 0811

Phone: (08) 8923 8200 Phone: (08) 8972 3200 **Fax:** (08) 8927 5942 Email: admin@naafls.com.au Website: www.naafls.com.au

Katherine

Address: 16 Katherine Terrace, KATHERINE 0850 Postal: PO Box 240, KATHERINE 0851

Phone: (08) 8972 3200 Phone: 1800 184 868 Fax: (08) 8972 3277 Email: info@naafls.com.au Website: www.naafls.com.au

### Legal Assistance

Provides legal assistance including advice and casework for indigenous women, children and young people affected by family or domestic violence.

## Aboriginal Family Violence Legal Service

Provides legal assistance, referral and support for indigenous men, women, children and young people affected by family or domestic violence and sexual assault. NAAFVLS also focuses on raising community awareness and implementing prevention initiatives to address the problems of family violence.

## North Australian Aboriginal Justice Agency (NAAJA) Head Office

Address: 61 Smith Street, DARWIN 0800 Postal: GPO Box 1064, DARWIN 0801

Phone: (08) 8982 5100 Phone: 1800 898 251 Fax: (08) 8982 5190 Email: mail@naaja.org.au Website: www.naaja.org.au

Katherine

Address: 32 Katherine Terrace, KATHERINE 0850

Postal: GPO Box 1944, KATHERINE 0851

Phone: (08) 8972 5000 Phone: 1800 897 728 Fax: (08) 8972 5050 Email: mail@naaja.org.au Website: www.naaja.org.au

Nhulunbuy

Serviced by Head Office – Darwin Postal: GPO Box 1064, DARWIN 0801

Phone: (08) 8982 5100 Phone: 1800 898 251 Fax: (08) 8982 5190 Email: mail@naaja.org.au Website: www.naaja.org.au

## Aboriginal Legal Service

Provides legal services relating to civil, criminal and family law for Indigenous people. After-hours telephone contact is available.

## North East Arnhem Health Educator

Address: 374 Stuart Highway, WINNELLIE 0820 Postal: PO Box 36921, WINNELLIE 0821

Phone: (08) 8984 4174 Fax: (08) 8984 4192 Email: info@ards.com.au Website: www.ards.com.au

### Health Education & Training

Provides health education and training about basic health, germs and microscopy, diabetes, HIV/AIDS, infectious diseases, chronic diseases, sexual health and strongyloides for Aboriginal people. Home visits are

provided.

# Northern Territory AIDS & Hepatitis Council (NTAHC)

Darwin

**Address:** 46 Woods Street, DARWIN 0800 **Postal:** GPO Box 2826, DARWIN 0801

Phone: (08) 8944 7777
Fax: (08) 8944 7700
Email: info@ntahc.org.au
Website: www.ntahc.org.au

Alice Springs

Address: 14 Railway Terrace, ALICE SPRINGS 0870 Postal: GPO Box 2461, ALICE SPRINGS 0871

Phone: (08) 8953 3172 Fax: (08) 8953 2925 Email: jjadeja@ntahc.org.au Website: www.ntahc.org.au

**Palmerston** 

Address: Palmerston Health Precinct, Cnr Temple

Terrace &

Roystonia Street, PALMERSTON 0830 **Postal:** GPO Box 2826, DARWIN 0801

Phone: (08) 8931 3676 Fax: (08) 8931 4070 Email: info@ntahc.org.au Website: www.ntahc.org.au

## Aboriginal & Torres Strait Islander Project

Support for gay, straight, bisexual and transgender males of Aboriginal & Torres Strait Islander descent, including referrals to other health care agencies. Outreach service includes the provision of safe-sex materials and sexual health information.

## **Community Education**

Blood-borne virus (BBV) education for community organisations, government, schools and work places in Darwin, Alice Springs and surrounding areas. HIV education covering a range of topics including testing, symptoms, treatments, modes of infection, prevention strategies, discrimination and disclosure.

Hepatitis C and Hepatitis B education covering a range of topics including testing, symptoms, treatments, modes of infection, prevention strategies, discrimination and disclosure.

Educational workshops on the safe handling of discarded needles & syringes for businesses and organisations. NTAHC also participates in events to raise community awareness such as World Aids Day, AIDS Awareness Week and Hepatitis C Awareness week.

## HIV & Hepatitis C Support Service

Support for people with HIV, hepatitis B or Hepatitis C includes budgeting, counselling, a drop-in centre, emergency-relief funds, hospital visits, massages, provision of vitamin & mineral supplements and referral to medical services & other agencies.

## Men Who Have Sex with Men

Counselling and support for men who have sex with men.

## Needle & Syringe Program

Provides a community needle exchange program including collection boxes, replacement needles & syringes, referrals, education on harm reduction, education for service providers and education about reducing the spread of HIV & other blood-borne viruses.

## Sex Worker Outreach Program (SWOP)

Provides counselling and support for sex workers and escort agencies and referrals to other health care agencies.

Education on safe-sex practices and reducing the spread of HIV and other blood-borne viruses is provided. Safe-sex products are available for purchase.

# Northern Territory Primary Health Network (NTPHN)

Darwin

Address: 5 Shepherd Street, DARWIN 0800 Postal: GPO Box 2562, DARWIN 0801

**Phone:** (08) 8982 1000 **Fax:** (08) 8981 5899

Email: reception@ntphn.org.au
Website: www.ntphn.org.au

## Alice Springs

Address: Remote Health Precinct, 5 Skinner Street,

ALICE SPRINGS 0870

Postal: PO Box 1195, ALICE SPRINGS 0871

**Phone:** (08) 8950 4800 **Fax:** (08) 8952 3536

Email: karina.leerson@ntml.org.au Website: www.ntml.org.au

## **Medical Planning & Coordination**

Membership services for medical practitioners in the Northern Territory including information and support regarding practice accreditation, mental health care initiatives, home-medicine reviews, immunisation, information management, quality use of medicines, lifestyle risk-factor management, chronic disease management and the provision of seminars & workshops for ongoing education in the profession.

# Northern Territory Mental Health Coalition (NTMHC)

Address: 5/18 Bauhinia Street, Nightcliff 0810 Postal: PO Box 1128, NIGHTCLIFF 0814

Phone: (08) 8948 2246 Email: eo@ntmhc.org.au Website: www.ntmhc.org.au

## Mental Health Promotion

The peak body for non-government mental health services in the Northern Territory. Undertakes mental health promotion and stigma-awareness activities across the Northern Territory, which includes organising activities for Mental Health Week. The Coalition also administers grants of up to \$500 to community groups & non-government organisations to enable them to hold events in their communities during Mental Health Week.

# Northern Territory Stolen Generations Corporation (NTSGC)

Address: Tenant 2, Building 3, Cascom Centre,

Scaturchio Street, CASUARINA 0810

Postal: PO Box 43372, CASUARINA 0811

Phone: (08) 8947 9171 Fax: (08) 8947 9173 Email: <u>ceo@ntsgac.org</u> Website: <u>www.ntsgac.org</u>

### Link-Up

Counselling and assistance to trace, locate and reunite with their families and communities for indigenous people who are part of the stolen generations.

# Northern Territory Working Women's Centre (NTWWC)

Darwin

Address: 98 Woods Street, DARWIN 0800 Postal: GPO Box 403, DARWIN 0801

Phone: (08) 8981 0655 Phone: 1800 817 055 Fax: (08) 8981 0433 Email: admin@ntwwc.com.au Website: www.ntwwc.com.au

Alice Springs

Address: Shop 19, Level 1, John Cummings Plaza, 63

Todd Mall, ALICE SPRINGS, 0870

Postal: PO Box 664, ALICE SPRINGS 0871

Phone: 1800 817 055
Phone: (08) 8952 5255
Email: admin@ntwwc.com.au
Website: www.ntwwc.com.au

#### Advocacy

Identifies workplace issues for women in order to raise awareness, lobby for change and provide informed public comment. Interpreters can be arranged. Individual Client Service Provides information, advice and appropriate referral relating to workplace issues for Northern Territory women. Longer term casework assistance and support are also available. Interpreters can be arranged.

### Information Service

Provides information for women about their legal rights in the workplace; awards & agreements; workers' compensation and health & safety; work & family issues; discrimination and harassment in the workplace; workplace bullying; dismissal; and other issues of concern for women in the workforce. Interpreters can be arranged.

## Training & Information Sessions

Training & information sessions on industrial relations for women are provided for groups or targeted work places. Topics may include workers' legal & moral rights and workplace bullying. Interpreters can be arranged.

## **NT Friendship & Support**

Address: Shop 3 20 First St, Terrace, KATHERINE 0850

Postal: PO Box 626, KATHERINE 0851

**Phone**: (08) 8971 0027 **Fax**: (08) 8971 2747

Email: admin@ntfriendship.org.au

## Foster Care: providing emergency, short term and long term foster placements

## Disability Respite

A respite program for children up to 18 years old who have disabilities and are living in remote & urban Katherine regions.

## Aged Care Social Support

A program to assist people who are frail aged and are living in their own homes with limited social support and interaction.

# NT Industry Training Bureau Inc (Formerly Youthworx NT)

Òarwin

Address: 2nd Floor, Winlow House, 75 Woods Street,

DARWIN 0800

Postal: GPO Box 415, DARWIN 0801

Phone: (08) 8981 8870 Fax: (08) 8981 5866

Email: info@youthworxnt.com.au

Website: www.youthworxnt.com.au

Katherine

Address: 19 Second Street, KATHERINE 0850

Phone: (08) 8971 2405 Fax: (08) 8981 5866

Email: meg@youthworxnt.com.au Website: www.youthworxnt.com.au

### Life & Career Coaching

Provides programs to assist young people as they explore their career options and pathways. Training for people working in career development is also available. Youthworx NT facilitates the Coaching Young People for Success Train-the-Trainer Program for youth educators and professionals to enable them to provide life, career and school performance coaching within their own school or organisation.

## Partnership Brokers

Partnership brokers work with schools, businesses, industry groups, communities, parents and families to support young people to increase their educational engagement and attainment and to improve their transition to further education, training & employment.

The program is available in West Arnhem, East Arnhem, Victoria-Daly, Katherine and Roper Gulf.

#### Q Test

Youthworx NT is accredited to use the Q Test for assessment, selection and pathway development for organisations with indigenous students, training applicants and workplace candidates who may have language, communication, educational or cultural barriers.

## Skills, Employment & Careers Expo

An annual exhibition provides opportunities for students and members of the community to explore potential career opportunities and pathways. Exhibitions are held in Darwin, Alice Springs, Katherine, Tennant Creek and Nhulunbuy.

## WorXskills

Provides additional personal and career-development support for students who have disabilities and are in mainstream education.

## Youth Mental Health First Aid

Facilitates youth mental health first aid workshops for organisations, individuals and schools. Participants are trained to assist young people who have mental health problems or who are in mental health crisis situations.

## NT Shelter

Darwin

Address: Suite 1/8 Caryota Court, Coconut Grove NT

0810

Postal: PO Box 1577, NIGHTCLIFF 0814

Phone: (08) 8985 4389
Phone: 0428112524
Fax: (08) 8981 9006
Email: eo@ntshelter.org.au
Website: www.ntshelter.org.au

Alice Springs

Address: 44 Bath Street, ALICE SPRINGS 0870 Postal: PO Box 582, ALICE SPRINGS 0871

Phone: (08) 8952 6975
Phone: 0439 524 900
Email: ca@ntshelter.org.au
Website: www.ntshelter.org.au

## Peak Housing & Homelessness Body

The peak non-government agency for housing and

homelessness services in the Northern Territory, NT Shelter works to ensure appropriate and affordable housing is available for all Territorians, especially disadvantaged groups and those on low incomes. Services include advocacy on housing & homelessness policy, consultation, dissemination of information, liaison and project work.

#### ShelterMe Website

A web-based directory of services for homeless Territorians seeking information about accommodation and homelessness support across the Northern Territory.

## One Tree Community Services Inc.

Address: PO Box 3074, Belmont East, WA, 6104

Phone: (08) 6557 4400

Email: information@onetree.org.au Website: www.onetree.org.au

One Tree has extensive experience in early education and care and community services, and provides accredited training as a registered training organisation (RTO). One Tree has over 30 childcare and community centres and an RTO across Western Australia, the Northern Territory and Victoria, from metropolitan Perth to remote Aboriginal communities.

## **Palmerston Men's Shed**

Address: Sheds 3 & 4, Cnr. Georgina Crescent & Toupein

Road, YARRAWONGA 0830

Postal: PO Box 3988, PALMERSTON 0831

Phone: 0498 332 051 Phone: 0421 311 649

Email: palmerstonmensshed@gmail.com

#### Men's Shed

Provides support, friendship and social opportunities for men of all ages. Men's Shed provides tools and equipment that the men can use for small woodwork, metal work, welding or other hobby activities and community projects. The Men's Shed welcomes men and women of all ages.

## **Playroup NT**

Darwin:

Address: Cnr McMillans Road & Marrara Drive, Marrara

Postal: PO Box 13, Nightcliff, NT 0814

Phone: 1800 171 882 or (08) 8945 7775 Darwin

Email: admin@playgroupnt.com.au Website: www.playgroupnt.com.au

Playgroup Alice Springs Address: 3 Echunpa Street, Alice Springs 0870

Phone: (08) 8953 4496

## Playgroup NT

The peak body for playgroups across the NT, supporting volunteer led playgroups known as community playgroups to connect families for friendship and support and provide opportunities for young children to develop their social, language and motor skills through PLAY!

Playgroup NT is also a family support agency providing supported playgroups for vulnerable families with young children. These families may be disadvantaged due to intellectual, social, emotional or physical disabilities or isolated for a variety of reasons including cultural and linguistic diversity, geographical location, mental health issues, domestic violence or financial difficulties.

## Relationships Australia NT

Address: 43 Cavenagh Street, DARWIN 0800 Postal: GPO Box 4193, DARWIN 0801

Phone: (08) 8923 4999 Phone: 1300 364 277 Fax: (08) 8981 6190

Email: reception@ra-nt.org.au Website: www.nt.relationships.com.au

Alice Springs

Address: Suite 4, 11 Railway Terrace, ALICE SPRINGS

Postal: PO Box 8367, ALICE SPRINGS 0871

Phone: (08) 8950 4100 Phone: 1800 634 405 Fax: (08) 8952 5878

Email: receptionas@ra-nt.org.au Website: www.nt.relationships.org.au

#### Counsellina

Counselling is available for a range of personal and family problems. Counselling may deal with stress, trauma, anxiety, depression, postnatal depression, loss & grief, relationship difficulties, sexuality and domestic violence.

### Family Dispute Resolution (FDR)

Family dispute resolution services include child-focused & child inclusive mediation, child consultation and mediation for property & financial matters.

## Holding Children Together, Children's Counselling

Counselling is provided for children 5 to 12 years old and their families where long-term trauma has occurred such as domestic violence, drug & alcohol abuse, dislocation or death. Counsellors provide long-term support for up to 12 months for children and their families.

## Post-Separation Cooperative Parenting Program

Provides counselling, information and educational courses for separated parents to help them reach agreement on their child contact arrangements.

## Professional Supervision

Provides professional supervision for psychologists and other practitioners.

## Relationship Education

Provides relationship education courses and seminars.

## Youth Diversion Program

Diversion is provided as an alternative to court for offenders who are children and young people up to 17 vears old.

# Ruby Gaea Darwin Centre Against

Postal: PO Box 42082, CASUARINA 0811

Phone: (08) 8945 0155 Fax: (08) 8945 2783

Email: info@rubygaea.net.au Website: www.rubygaea.net.au

## Sexual Assault Counselling

Free & confidential counselling for women and children who have been affected by sexual violence. This includes sexual assault as a result of family or domestic violence. Medical and legal support is provided.

Support groups for survivors and their relatives are available. Workshops for practitioners and the general community; training lectures in the community on sexual violence; and a lending library of books, videos and articles on rape and related issues are also available.

## Sexual Assault Prevention

Provides education in sexual assault prevention for primary school and secondary-school students. A lending library of DVDs and articles on sexual assault and related issues is available.

## Save the Children

Address: 55 Hudson Fysh Avenue, Ludmilla, NT 0820

Postal: PO Box 1127 Nightcliff NT 0814

**Phone:** (08) 8946 0400 **Fax:** (08) 8941 6723

Email: www.savethechildren.org.au

Save the Children is one of Australia's largest aid and development agencies dedicated to helping children. We work hard to protect children from harm and help them access quality education and health services.

## Shout Out – Youth Mental Health NT

Email: <a href="mailto:shoutoutnt@hotmail.com">shoutoutnt@hotmail.com</a>
Website: <a href="http://shoutout.strikingly.com">http://shoutout.strikingly.com</a>

ShoutOut! Is a movement of local young people, aged 12-28 years old. Passionate about mental illness and mental wellbeing.

ShoutOut! Is unique because it is lef by young people, for young people, and aims to empower youth to create positive change in our own lives and the lives of others.

#### We:

- Run regular events including music festivals, art competitions, workshops and forums,
- Speak to groups, organisations and government to get youth voices into the decisions and programs that affect us.
- Create campaigns to promote mental wellbeing and change how society views mental illness,
- Get positive stories about NT youth to the rest of Australia and
- Develop our mental health app "In the Zone".

## SIDS & Kids NT

Address: Shop 19, Rapid Creek Shopping Centre,

1 Trower Road, RAPID CREEK 0810

Postal: PO Box 188, NIGHTCLIFF 0814

**Phone:** (08) 8948 5311 **Phone:** 0448 849 234 **Fax:** (08) 8948 5244

Email: darwin@sidsandkids.org

Website: www.sidsandkids.org/offices/northern-territory

## Counselling, Support & Education

Provides counselling, support and resources for people who have experienced directly or indirectly the trauma of the sudden & unexpected death of a baby, child or young person from conception up to 18 years old, regardless of cause. The service also runs education programs about reducing the risk of SIDS and safe sleeping. A twenty-four-hour support line is available.

## Smile-A-Mile Fun Bus & Toy Library Inc

Address: 590 Stuart Highway, BEES CREEK 0836

Postal: PO Box 806, HUMPTY DOO 0836

Phone: (08) 8983 2009 Email: toys@smileamile.org.au Website: www.smileamile.org.au

#### Now on Facebook

Toy Library gives access to an extensive range of toys and equipment for children's fun, development and learning opportunities. Annual membership of \$55 allows families to borrow 3 small items and1 large item for a 4 week timeframe.

## **Somerville Community Services**

### Darwin

Address: 147 Lee Point Road, WAGAMAN 0810 Postal: PO Box 42644, CASUARINA 0811

Phone: (08) 8920 4100
Fax: (08) 8920 4101
Email: scs@somerville.org.au
Website: www.somerville.org.au

### Katherine

Address: 30 First Street, KATHERINE 0850 Postal: PO Box 430, KATHERINE 0851 Phone: (08) 8972 5100

Phone: (08) 8920 4100 Fax: (08) 8972 5101 Email: gcs@somerville.org.au Website: www.somerville.org.au

#### Moulden

Address: 3 Bonson Terrace, MOULDEN 0830 Postal: PO Box 42644, CASUARINA 0811

Phone: (08) 8935 1500 Fax: (08) 8935 1501

Email:: scs@somerville.org.au
Website: www.somerville.org.au

#### Gray

Address: 3 Victoria Drive, GRAY 0830 Postal: PO Box 42644, CASUARINA 0811

**Phone**: (08) 8935 1500 **Fax**: (08) 8935 1501

Email: scs@somerville.org.au
Website: www.somerville.org.au

## Disability Services, Supported Accommodation

Provides supported accommodation for people with severe to profound intellectual, sensory or physical disabilities or acquired brain injuries and who require 24-hour care.

## **Emergency Relief**

Material aid in the form of Power Water vouchers is available for families and individuals experiencing financial difficulties.

## Family Services, Counselling & Support

Provides confidential counselling and support for individuals and families. Counselling may deal with stress, trauma, anxiety, depression, postnatal depression, loss & grief, relationship difficulties, sexuality and domestic violence. Advocacy and referral are also provided.

## Family Services, Youth Counselling & Support

Provides mentoring and support for local children & young people 12 to 24 years old and their families.

## Financial Counselling

Provides information and support for individuals and families experiencing debt problems. Advice on debt management, negotiating with creditors and budgeting is provided. Information on bankruptcy, credit laws and government assistance is available.

## Financial Capability

Provides individuals and families with money-management support and education relating to budgeting, saving money, managing debt, issues relating to credit, shopping skills, general financial skills and gaining access to support services.

## No Interest Loans Scheme (NILS)

Interest-free loans are available for low income earners. Loans are for essential household items including refrigerators, washing machines and furniture.

## Supported Crisis Accommodation

Supported accommodation for up to 6 months is available for families in housing crisis. Support is provided by counsellors and financial counsellors, and families are assisted to find permanent housing.

### Family Services Accommodation Officer

Counselling, support and referral for homeless individuals and families includes assistance to apply for public

## St John Ambulance Australia NT

Darwin

Address: 50 Dripstone Road, CASUARINA 0810 Postal: PO Box 40221, CASUARINA 0811

Phone: (08) 8922 6200 Phone: 1300 360 455 Fax: (08) 8922 6266 Email: sjaant@octa4.net.au Website: www.stjohnnt.org.au

**Alice Springs** 

Address: Telegraph Terrace, ALICE SPRINGS 0870 Postal: PO Box 2609, ALICE SPRINGS 0871

Phone: (08) 8959 6600 **Phone**: 1300 360 455 Fax: (08) 8959 6666

Website: www.stjohnnt.org.au

Address: 5 Kintore Street, KATHERINE 0850 **Postal:** PO Box 744, KATHERINE 0851 **Phone:** (08) 8972 8500

**Phone**: 1300 360 455 Fax: (08) 8972 8555

Email: mandy.paradise@stjohnnt.asn.au

Website: www.stjohnnt.org.au

Nhulunbuy

Address: Matthew Flinders Way, NHULUNBUY 0880

Postal: PO Box 521, NHULUNBUY 0881

Phone: (08) 8987 0200 Phone: 1300 360 455 Fax: (08) 8987 0377

Email: natasha.schuman@stjohnnt.asn.au

Website: www.stjohnnt.org.au

**Tennant Creek** 

Address: Windley Street, TENNANT CREEK 0860 Postal: PO Box 570, TENNANT CREEK 0861

Phone: (08) 8963 2800 **Phone**: 1300 360 455 Fax: (08) 8963 2888 Email: sjaant@octa4.net.au Website: www.stjohnnt.org.au

Ambulance Service

Provides twenty-four-hour, seven-day-a-week ambulance

service. Patient transfer is also available.

Ambulance subscriptions are available for purchase.

First Aid Kits & Supplies

First aid kits and other first aid supplies are available for purchase. Re-stocking of first aid supplies is also

available.

#### First Aid Training

Nationally-accredited training for CPR and first aid certificates are available. First Aid training includes emergency basic life support, first aid in remote locations, advanced resuscitation, occupational first aid, refresher courses and first aid management of anaphylaxis & asthma.

### First Aid Volunteers

Provides first aid coverage at public events throughout the Northern Territory.

## St Vincent de Paul Society (NT) Inc.

Head Office Darwin

Address: 107 Dick Ward Drive, Coconut Grove NT 0810

Postal: PO Box 1468, Nightcliff NT 0814

Phone: (08) 8948 8100 Fax: (08) 8948 2944

Email: susan.penfold@svdpnt.org.au Website: www.vinnies.org.au

Facebook: www.facebook.com/VinniesNT

Address: 2 Westralia Street, STUART PARK 0820

Postal: PO Box 2981, DARWIN 0801

Phone: (08) 8981 7783 Phone: (08) 8948 8100 Fax: (08) 8981 6618 Email: darwin@svdpnt.org.au Website: www.vinnies.org.au

Alice Springs

Address: 38 Railway Terrace, ALICE SPRINGS 0870

Postal: PO Box 827, ALICE SPRINGS 0871

Phone: (08) 8952 1074 Fax: (08) 8952 1466

Email: alicecentre@svdpnt.org.au Website: www.vinnies.org.au

**Bakhita Centre** 

Address: 107 Dick Ward Drive, COCONUT GROVE 0810

Postal: PO Box 1468, NIGHTCLIFF 0814

Phone: (08) 8985 5333 Phone: (08) 8948 8100 Fax: (08) 8985 6758

Email: bakhitacentre@svdpnt.org.au Website: www.vinnies.org.au

Katherine

Address: 14 Third Street, KATHERINE 0850 Postal: PO Box 2139, KATHERINE 0851

Phone: (08) 8971 0446 Fax: (08) 8971 3038

Email: katherinecentre@svdpnt.org.au
Website: www.vinnies.org.au

**Ormonde House** 

Address: 17 Giles Street, KATHERINE 0850 Postal: PO Box 1259, KATHERINE 0851

Phone: (08) 8972 1956 Fax: (08) 8972 2299

Email: diane.woods@svdpnt.org.au Website: www.vinnies.org.au

**Ozanam House Community Centre** 

Address: 2 Westralia Street, STUART PARK 0820

Postal: PO Box 910, PARAP 0804

Phone: (08) 8981 4374 **Fax**: (08) 8981 1950

Email: ozanamhouse@svdpnt.org.au

Website: www.vinnies.org.au

**Palmerston** 

Address: 3 Rolyat Street, PALMERSTON 0830 Postal: PO Box 612, PALMERSTON 0830

Phone: (08) 8932 3691 Phone: (08) 8932 4390 **Fax**: (08) 8932 2492

Email: nicolecoble@svdpnt.org.au

Website: www.vinnies.org.au/centre-national

**Tennant Creek** 

Address: 27 Thompson Street, TENNANT CREEK 0860

Postal: PO Box 710, TENNANT CREEK 0861

**Phone**: (08) 8962 2779 Fax: (08) 8962 2779

Website: www.vinnies.org.au/centres.national

**Malak Centre** 

Address: Shop 32, 16 Malak Cres, Malak 0812

Phone: (08)89454722 **Fax:** (08) 89454922

Email: Malak centre@svdpnt.org.au Website: www.vinnies.org.au

Warehouse

Address: 107 Dick Ward Drive Coconut Grove

Phone: (08) 89480887

Email: darwinwarehouse@svdpnt.org.au

Website: www.vinnies.org.au

**Aboriginal Alcohol Worker** 

Provides education, guidance and referral for indigenous

people with alcohol problems.

Accommodation

Short & medium-term accommodation for up to six months is available for males 18 years old or over and includes

meals.

Bakhita Men's Hostel

Medium-term to long-term hostel accommodation is available for males 18 years old or over.

Case Management

Case-management services are available for males 18

years old or over.

Counselling

Counselling is available for males 18 years old or over.

Emergency Relief & Welfare Support

Emergency relief in the form of food parcels, bond assistance, utilities vouchers, clothing, bric-a-brac & furniture for singles & families in financial distress. A general welfare support service is also available & includes material aid & support in the form of meal services, ablution facilities, laundry services & case Management for homeless & itinerant people.

Food Van

Provides free food and beverages for itinerant people in

Alice Springs.

Livina Skills

Provides assistance with the development of independent

living skills for males 18 years old or over.

Outreach

Community-based outreach support is provided for males

18 years old or over.

Vinnies Opportunity Shops

Provides financial support to the agency through the sale of second-hand clothing, furniture, household goods &

bric-a-brac, all at affordable prices.

Visitina Centrelink Service

A visiting Centrelink service is available.

Visiting Medical Services

Visiting nurses provide medical services.

**Step Out Community Access** Service

Address: 28 First Street, KATHERINE 0850 Postal: PO Box 100, KATHERINE 0851

Phone: (08) 8971 0689 **Fax**: (08) 8971 2359

Email: manager@stepout.org.au

Community Access Program

A range of activities that assists with community access for people with disabilities. Programs may include art & craft, cooking, shopping, swimming and meals at

restaurants.

Employability Skills Program

Provides education in employment skills for young people

and adults 18 years old or over with disabilities.

Younger people who are approaching school-leaving age may be assisted in some circumstances. The program also offers work experience and assists clients in

finding work experience with employers.

Life Skills Program

Provides education in living skills for individuals with disabilities to enable them to live with a reduced level of

care.

Respite

Provides respite care of people with disabilities in order to allow families and carers free time.

Katherine Toy Library Address: 30 First Street, KATHERINE 0850

Postal: PO Box 142, KATHERINE 0851

Phone: (08) 8971 2300 Phone: 0415 541 9505 Fax: (08) 8971 2300

Email: kathtoylib@bigpond.com

Website: www.katherinetoylibrary.bigpondhosting.com

Toy Library

A family lending library of educational toys and equipment that are fun to play with and assist infants' and children's cognitive, perceptual and physical development. The service particularly assists indigenous families.

STEPS

Casuarina

Address: Unit 6, 289 Trower Road, CASUARINA 0810

Postal: PO Box 40176, CASUARINA 0811

Phone: (08) 8925 5600 **Fax**: (08) 8925 5650

Email: darwin@stepsgroup.com.au Website: www.stepsgroup.com.au

Alice Springs

Address: Shop 9, 16 Hartley Street, ALICE SPRINGS

0870

Postal: PO Box 79, ALICE SPRINGS 0871

Phone: (08) 8950 7600 **Fax**: (08) 8950 7650

Email: alicesprings@steps.com.au Website: www.stepsgroup.com.au

**Tennant Creek Training Centre** 

Address: 65 Storm Street, TENNANT CREEK 0860

Phone: (08) 8961 8064

Website: www.stepsgroup.com.au

### Disability Employment Services

A specialised employment service providing placement, training and support in the open labour market for young people and adults with disabilities.

Various free services individually tailored for job seekers, employees and employers are provided.

## Registered Training Organisation (RTO)

Provides training in areas including aged care, health and community services.

### Skills for Education & Employment (SEE)

Provides language, literacy and numeracy training for eligible job seekers whose skills are below the level considered necessary to secure sustainable employment or pursue further education and training.

#### **Youth Connections**

Provides support for young people to participate in education & employment and to improve their health & wellbeing.

## **Sunrise Health Service**

Address: 1st Floor, 25 First Street, KATHERINE 0850

Postal: PO Box 1696, KATHERINE 0851

**Phone**: (08) 8971 1120 **Fax**: (08) 8971 2511

Email: general@sunrise.org.au Website: www.sunrise.org.au

### **Head Office**

Provides corporate and administrative functions for Sunrise Health Services. Centres covering the area east of Katherine include Mataranka/Jilkminggan, Minyeri, Ngukurr, Urapunga, Manyalluluk, Barunga, Wugularr and Bulman.

## Tangentyere Council

Address: 4 Elder Street, ALICE SPRINGS 0870 Postal: PO Box 8070, ALICE SPRINGS 0871

**Phone**: (08) 8951 4222 **Fax**: (08) 8952 8521

Email: reception@tangentyere.org.au Website: www.tangentyere.org.au

## After-School Care

After-school care is available for primary-school children living in Alice Springs town camps and attending local schools. Care consists primarily of transporting children to sporting activities after school as well as providing craft activities and street soccer.

## Centrelink Agent

Centrelink agents are local service providers in rural, regional and remote areas who offer a range of Centrelink services and information.

## **Drumming Program**

A drumming program is provided in primary schools where children learn drumming and are given the opportunity to perform.

## **Emergency Relief**

Material aid is available in the form of food vouchers for singles and families in financial distress.

## Financial Counselling

Provides information and support for individuals, families and groups of consumers who are experiencing debt problems. Advice on debt management, negotiating with creditors and budgeting is provided. Information on

bankruptcy, credit laws and government assistance is available.

## Ketyeye Child & Family Support

Family workers provide educational support and parenting assistance for Aboriginal families with infants and children up to 12 years old in order to help families gain access to services and negotiate the child protection, housing and Centrelink systems.

## Mwarre Families

Provides parenting programs for Aboriginal families living in the Alice Springs town camps of Hidden Valley, Larapinta Valley and Karnte.

## Night Patrol

Night Patrol and Remote Area Night Patrol work with police in a culturally aware program to prevent incidents of violence in indigenous town camps. A training component is available.

## Nutrition for Life

Provides education and training in nutrition for service providers across Alice Springs. Support for Aboriginal families with infants and children 0 to 12 years old who have health concerns related to nutrition is also available.

## Older People's Service (Home Care) (HACC)

Provides support services for the aged, the ill and those with disabilities living in Alice Springs town camps. Services include banking, shopping, home care, showering, meals and laundry.

## Tangentyere Council

Tangentyere Council is the major service delivery agency for the eighteen housing associations known as town camps in Alice Springs. The Council operates the following four enterprises.

**Tangentyere Constructions**, contracts the construction of housing in Aboriginal town camps and manages a builder trainer program.

**Tangentyere Design**, provides architectural services for Aboriginal town camps and communities across Central Australia.

**Indigenous Landscapes NT,** develops projects, planning and landscape work and provides nursery, plant and tree advice for communities.

Alice Springs Employment & Training Services (ASEATS) provides job placement and training services for indigenous and non-indigenous people in Alice Springs.

**Tangentyere House (Safe House)** Provides short-term accommodation for at-risk Aboriginal children 7 to 12 years old.

## Vacation Care

Various holiday programs assist parents by providing recreational activities for primary-school children.

## Yarrenyty-Arltere Learning Centre

An Aboriginal cultural learning centre is available for residents living as part of the Yarrenyty-Arltere Housing Association.

## **Tennant Creek Women's Refuge**

Address: 23-25 Weaber Road, TENNANT CREEK 0860

Postal: PO Box 754, TENNANT CREEK 0861

Phone: (08) 8962 1940 Phone: 0429 621 940 Fax: (08) 8962 1080 Email: tckwr@bigpond.com Website: www.tcwr.org.au

#### Women's & Children's Crisis Accommodation, Outreach, Domestic Violence Counselling & Education

Short-term safe accommodation for women and their children escaping domestic violence, at risk of violence or in crisis. Services include support, counselling, advocacy, outreach, emergency relief and referral. A children's worker is available. Twenty-four-hour, seven-day-a-week access is available.

Community education is also provided.

## **Territory Care & Support Services** (TCASS)

Address: 116 Vanderlin Drive, WULAGI 0812

Postal: GPO Box 3554, DARWIN 0801

Phone: (08) 8927 3060 Phone: (08) 8927 1940 **Fax**: (08) 8927 9469

Email: tcass@bigpond.com.au
Website: www.tcassdarwin.com.au

### Care & Support Services

A non-government, locally owned and operated organisation established to provide care, support and respite services for people who have disabilities and wish to live independently within their communities.

## **Territory Child Care Group**

Darwin

Address:45 Malak Cres, Malak NT 0812 Postal: PO Box 43120, Casuarina NT 0811

Phone: (08) 8920 0600 **Fax**: (08) 8920 0622

Email: info@daycaredarwin.com.au Website: http://territorychildcare.org.au

Territory Child Care Group has been providing child care for Territory families since 1977 and is currently the largest provider of child care in the Northern Territory.

- Territory Childcare Group is approved provider of:
- · Darwin Family Day Care
- Murraya Childchren's Centre
- Bees Creek Outside School Hours Care
- The Parenting Puzzle

## The Fred Hollows Foundation

Casuarina

Address: Level 2, The Met Building, 13 Scaturchio Street,

CASUARINA 0810

Postal: PO Box 42500, CASUARINA 0811

Phone: (08) 8920 1400 Phone: 1800 352 352 Fax: (08) 8920 1499

Email: fhf@hollows.org Website: www.hollows.org

Katherine

Address: Katherine Training Centre, 19 Second Street,

KATHERINE 0850

Postal: PO Box 1065, KATHERINE 0851 Phone: (08) 8974 3300 Phone: 1800 352 352 Fax: (08) 8974 3311 Email: fhf@hollows.org Website: www.hollows.org

### Indigenous Australia Program

Improves health outcomes of indigenous Australians, with a focus on comprehensive primary health care & eye

## Aboriginal Health: National Trachoma & Eye Health

The Foundation works to eradicate avoidable blindness and improve health outcomes for indigenous Australians.

### Training Courses

A range of training courses is available and includes human rights advocacy.

### Women's Development

Encourages and assists indigenous women to build on their skills and undergo training in order to improve their outcomes and those of their communities.

## The Salvation Army

Darwin Doorways Community Support Services Address: Cnr Lee Point Road & Yanyula Drive, ANULA

Postal: PO Box 40491, CASUARINA 0811

Phone: (08) 8945 1947 **Phone**: (08) 8927 9566 Fax: (08) 8927 6875

Email: janet.bishop@aus.salvationarmy.org

Website: www.salvationarmy.org

## Alice Springs Doorways Community Support Services

Address: 88 Hartley Street, ALICE SPRINGS 0870
Postal: PO Box 2187, ALICE SPRINGS 0871

Phone: (08) 8951 0200 Phone: (08) 8951 0206 Fax: (08) 8952 4102

Email: david.fishers@aus.salvationarmy.org Website: www.salvationarmy.org.au

## Catherine Booth House

Postal: GPO Box 189, DARWIN 0801

Phone: (08) 8981 5928 Fax: (08) 8981 6402

Email: jenny.gabel@aus.salvationarmy.org Website: www.salvationarmy.org.au/catherine-

boothhouse.htm

## Red Shield Hostel

Address: 49 Mitchell Street, DARWIN 0800 Postal: PO Box 189, DARWIN 0801

Phone: (08) 8981 5994 Fax: (08) 8981 0454

Email: michelle.collicoat@aus.salvationarmy.org

Website: www.salvationarmy.org.au/nt

Family Tracing Service

Address: Level 2. Suite C. Paspalis Centrepoint, 48-50

Smith Street, Darwin Postal: PO Box 189 DARWIN 0801

Phone: (08) 8944 6000 Fax: (08) 8944 6099

Email: kaylene.robinson@aus.salvationarmy.org Website: www.salvationarmy.org.au/family-tracing.html

## Sunrise Centre

Address: 24 Beaton Road, BERRIMAH 0828 Postal: PO Box 19, BERRIMAH 0828

Phone: (08) 8997 1000 Fax: (08) 8997 1099

Email: admin.sunrise@aus.salvationarmy.org

Website:

www.salvationarmy.org.au/contactus/northernterritory-region/sunrise-centre

Palmerston Doorways Community Support Services Address: Cnr Temple Terrace & Woodroffe Avenue,

WOODROFFE 0830

Postal: PO Box 2210, PALMERSTON 0831

**Phone**: (08) 8932 6529 **Fax**: (08) 8932 7639

Email: neil.shaw@aus.salvationarmy.org
Website: www.salvationarmy.org.au/palmerston

## Towards Independence Top End & Head Lease

Program

Address: Cnr Lee Point Road & Yanyula Drive, ANULA

0812

Postal: PO Box 40491, CASUARINA 0811

**Phone**: (08) 8927 5189 **Phone**: (08) 8928 1411 **Fax**: (08) 8927 6875

Email: janet.seden@aus.salvationarmy.org Website: www.salvationarmy.org.au

#### African Settlement Services

Provides outreach support for African immigrants to assist them to access services and participate in the community.

## Aboriginal Social Inclusion Program & Drop-In Centre

A drop-in community centre provides opportunities for social & recreational activities for Aboriginal people in the community.

#### **Aftercare**

Provides aftercare for people who have drug or alcohol problems and have completed the rehabilitation program. Catherine Booth Crisis Accommodation (NAHA). Short-term crisis accommodation, referral and support are available for adult and young women over 18 years old including those escaping domestic violence. Twenty-four-hour contact is available.

## **Drug & Alcohol Withdrawal Service**

Provides a five to seven-day withdrawal program for men and women with drug and/or alcohol addictions. Drug & Alcohol Services, Top End. Provides a twelve-week residential & non-residential rehabilitation program for men and women with drug and/or alcohol problems. The program includes counselling, case management, referral to other agencies and group educational sessions covering a range of topics such as harm minimisation, communication, boundaries, relationships, self esteem, anger & stress management, recovery and relapse prevention.

### **Emergency Relief**

Emergency relief for people in financial distress. Aid includes food vouchers & hampers, assistance with power, water & Telstra expenses, fuel vouchers and Salvos Stores & Kmart vouchers.

## Facilities

Showers and laundry facilities are available for homeless indigenous people.

## Family Tracing

The service works nationally and internationally to re-unite families after they have been separated so that reconciliation is made possible.

## Financial Counselling

Information and support for individuals and families experiencing debt problems. Advice on debt management, negotiating with creditors and budgeting is provided. Information on bankruptcy, credit laws and government assistance is available.

## Homeless Men's Program

Crisis accommodation, available for up to three months, for homeless men.

#### Hostel Accommodation

Medium to long-term low-cost accommodation for adults and young people 18 years old or over.

### Salvos Stores (Opportunity Shop)

Provides financial support to the agency through the sale of second-hand clothing, furniture, household goods & bric-abrac, all at affordable prices.

## Short to Medium-Term Accommodation

Emergency accommodation for up to seven days is available for singles and couples in housing crises.

## Towards Independence Top End & Head Lease Program

A confidential transitional accommodation and outreach support program that assists families to move from crisis situations to living independently in their community.

## The Smith Family

Darwin

Address: Level 1, 6 Pavonia Place, NIGHTCLIFF 0814

Postal: PO Box 553, NIGHTCLIFF 0814

**Phone**: (08) 8985 6841 **Fax**: (08) 8985 5361

Website: www.thesmithfamily.com.au

Borroloola

Postal: PO Box 553, NIGHTCLIFF 0814

Phone: (08) 8985 6841 Fax: (08) 8985 5361

Website: www.thesmithfamily.com.au

## Katherine Communities for Children

Address: 1 Second Street, KATHERINE 0850 Postal: PO Box 262, KATHERINE 0851

**Phone**: (08) 8972 1364 **Fax**: (08) 8971 0529

Email: liz.yates@thesmithfamily.com.au Website: www.thesmithfamily.com.au

Palmerston

Postal: PO Box 553, NIGHTCLIFF 0814

**Phone**: (08) 8985 6841 **Fax**: (08) 8985 5361

Website: www.thesmithfamily.com.au

Ramingining

Postal: PO Box 553, NIGHTCLIFF 0814

Phone: (08) 8985 6841 Fax: (08) 8985 5361

Website: www.thesmithfamily.com.au

Tiwi Islands

Postal: PO Box 553, NIGHTCLIFF 0814

**Phone**: (08) 8985 6841 **Fax**: (08) 8985 5361

Website: www.thesmithfamily.com.au

## **Education Support**

Provides a range of family support services including educational scholarships for primary-school and secondary school children as well as literacy & numeracy programs in primary schools.

## Experiential Mentoring

Students from Ramingining visit Darwin to participate in work experience for a week at a time.

**Experiential Mentoring** 

Girls in Years 7 to 9 at Tiwi College participate in activities to build confidence, resilience and reach aspirations. The program involves a trip to Melbourne where the girls are billeted by local families, attend school and enjoy tourist activities.

## Families & Schools Together (FAST)

The program assists families to build supportive relationships and improve their communication skills in order to achieve better outcomes for children and other family members.

### Communities for Children

Administers funding grants to agencies that provide services for children 0 to 12 years old and their families in the Katherine region, including those in remote communities. The program facilitates inter-agency collaboration. Funded programs include health, family support, parenting skills and playgroups.

## Growing Young Women Partnership

A dedicated room is available for girls at Tiwi College that provides a space for extra-curricular activities and a homework club. Sporting activities are also available. Sessions are also provided for senior girls and middleschool girls that focus on confidence-building and developing public speaking skills. Senior girls are able to participate in a drama course to assist emotional health development.

## Intensive Supported Playgroups Borroloola

Playgroups, initiated & facilitated by skilled family support & early childhood workers, provide culturally appropriate mobile services for families with infants and preschool children. The service particularly assists indigenous families.

## Learning for Life Scholarship Program

Provides scholarships for low-income families of children and young people attending primary schools and secondary schools.

## Parent Engagement

Workshops are provided for parents to assist them in teaching their children to read.

## student2student

Pairs students who need to improve their reading skills with older reading buddies who are trained to help others develop their literacy skills. Students read to their buddy over the telephone several times a week, with the pair sharing the same book.

## **Top End Association for Mental Health (TEAMhealth)**

## **Head Office**

Address: Level 5, 62 Cavenagh Street, DARWIN 0800 Postal: GPO Box 4050, DARWIN 0801

Phone: (08) 8943 9600 Phone: 1300 780 081 Fax: (08) 8943 9601

Email: teamhealth@teamhealth.asn.au Website: www.teamhealth.asn.au

## Katherine

Address: Shop 1 and 2,10 Third Street,, KATHERIN E

Postal: GPO Box 4050, DARWIN 0801

Phone: (08) 8971 3344 **Phone**: 1300 780 081 Fax: (08) 8971 0904

Email: teamhealth@teamhealth.asn.au Website: www.teamhealth.asn.au

## **Rapid Creek**

Address: Suite 29B, Rapid Creek Business Village,

48 Trower Road, MILLNER 0810 Postal: GPO Box 4050, DARWIN 0801

Phone: (08) 8948 4055 **Phone**: 1300 780 081

Fax: (08) 8948 5599

Email: teamhealth@teamhealth.asn.au
Website: www.teamhealth.asn.au

Home Care Packages (HCP)
Individually planned and coordinated packages of care tailored to help older Territorians to remain living in their home by providing a range of care services in their own home. Care provision is developed and monitored through case management to ensure support for those at risk of admission to residential care. The service particularly assists those with mental health problems.

### Community Housing Program (CHP)

Medium-term to long-term accommodation options for individuals, aged 18 to 64 years old, affected by mental illness. Most housing is shared. CHP tenants receive support from TEAMhealth's RAP program.

## Day to Day Living (D2DL) Program

Provides a structured and socially based activity program, in a secure environment, to support the psychosocial recovery of individuals living with mental illness. Individuals must be aged 16 years and over.

#### Family & Youth Service Gunbalanya

Provides support for individuals aged under 18 years and their families that are affected by mental illness. The service focuses on prevention and early intervention.

## Child and Family Wellbeing Service

Provides support to children and young people under 18 years of age who are showing early signs of or are at risk of developing mental illness.

## Youth Suicide Prevention and Education (YSPE) Program

The Youth Suicide Prevention and Education (YSPE) Program aims to contribute to community safety and wellbeing in Indigenous communities by addressing high rates of suicide amongst adolescents through early intervention and prevention education for young people who are at risk of substance misuse, suicide, or intentional harm and mental health education for service providers who work with youth.

## Mental Health Promotion

Health promotion including promotion and community awareness of mental health is conducted as opportunities arise. TEAMhealth also provides mental health first aid training.

## Personal Helpers & Mentors (PHaMs)

PHaMs works to increase opportunities for recovery in people aged 16 years and over who have severe functional limitations as a result of serious mental illness. The Program is a home-based outreach support service that assists people with gaining access to appropriate & timely support services, developing their personal capacity & self-reliance and increasing their community participation.

## Recovery Assistance Program (RAP)

Provides recovery-focused support to promote and develop the goals and skills of individuals aged over 18 years, with a diagnosed mental illness. RAP also supports TEAMhealth's Community Housing Program and provides support for homeless clients in the inpatient unit, Cowdy Ward.

## Respite Care

Provides a range of flexible respite and family support options for carers of individuals with severe mental illness/psychiatric disability. Planned regular respite or occasional respite can be provided in the clients' homes or on outings or holidays. Referral to emergency respite services is also available.

## Sub-Acute Care Program (Papaya)

A specialist 24hr, step-up and step-down, residential intensive support services for individuals, 16 years and over, who are becoming unwell, or who have recently been discharged from Royal Darwin Hospital. Providing an individualised support and accommodation program for people who have mental illness and/or psychiatric disability and who are experiencing an exacerbation of symptoms. The Program helps to reduce admissions to hospital and improve the likelihood of early discharge.

### Supported Accommodation Program (The Manse)

A specialist 24hr, long term, psychosocial rehabilitation program designed to support individuals, 16 years and over, with a severe and persistent mental illness that are unable to live independently in the community. TEAMhealth Services are provided within a model of recovery-focused psychosocial rehabilitation and the framework of the National Mental Health Plan and standards. TEAMhealth works closely with other specialist service providers such as Top End & Central Australian Mental Health Services, drug & alcohol services and other non-government organisations.

TEAMhealth's aged care services are provided in accordance with the Australian Aged Care Act and the Community Aged Care Package Guidelines. Interpreter services are available through the Northern Territory Government

# Top End Mental Health Consumer Organisation (TEMHCO)

Address: Suite 3, 7 Rolyat Street, PALMERSTON 0830

Postal: PO Box 391, PALMERSTON 0831

Phone: (08) 8932 6686 Phone: 0429 082 781 Fax: (08) 8932 6686

Email: temhco.office@temhco.com.au

Website: www.temhco.org.au

Top End Mental Health Consumer Organisation Supports people living with mental illness through

friendship and understanding.

TEMHCO promotes mental health & wellbeing and encourages life-skills development and the reduction of

stigma surrounding mental illness.

Centre-based and community-based activities are offered

in partnership with other service providers.

Education, information and advocacy are also provided.

## Top End Women's Legal Service

Address: Unit 2. Ground Floor. 5 Edmunds Street.

DARWIN 0800

Postal: GPO Box 1901, DARWIN 0801

Phone: (08) 8982 3000 Phone: 1800 234 441 Fax: (08) 8941 9935 Email: admin@tewls.org.au Website: www.tewls.org.au

## Legal Advice

Provides legal advice and referral for women including those experiencing domestic violence in Darwin, and outreach services at Palmerston, Darwin Prison, Adult Migration Education Program, and communities at Acacia Bagot, Belyuen, PIV and Knuckeys Lagoon communities. Limited casework assistance is available.

## **Total Recreation NT**

Address: Suite 2, 98 Woods Street, DARWIN 0800

Postal: GPO Box 3217, DARWIN 0801

**Phone**: (08) 8981 3686 **Fax**: (08) 8981 3616

Email: admin@totalrecreation.org.au Website: www.totalrecreation.org.au

#### Sport & Recreation Programs

Provides sport and recreational opportunities for adults, young people and children over 9 years old with intellectual, psychiatric or physical disabilities or acquired brain injury. Services include adult group programs, youth programs and individual programs that assist with gaining access to chosen sports.

Programs focus on developing independence.

# Totally & Permanently Incapacitated Ex-Servicemen & Women, NT Branch (TPIE)

Postal: PO Box 661, PALMERSTON 0831

Email: jogala1@bigpond.com Website: www.tpifed.org.au

#### Veterans' Welfare

Provides welfare services and advice about pensions and concessions incapacitated veterans of all ages and assists with applications and claims to the Department of Veterans' Affairs.

## Uniting Church in Australia-Northern Synod

Address: 2 Railway Street, Parap, NT 0820 Postal: P O Box 38221, Winnellie, NT 0821

Phone: (08) 8982 3400
Fax: (08) 8982 3499
Email: admin@ns.uca.org.au
Website: http://www.ns.uca.org.au

## Venndale Drug & Alcohol Rehabilitation & Withdrawal Centre

Address: Cnr Bruce Road & Stuart Highway,

KATHERINE 0850

Postal: PO Box 1019, KATHERINE 0851

Phone: (08) 8972 8600 Fax: (08) 8971 7435 Email: cbishop@kalano.org.au

## Transitional & After Care Unit

Address: 54 Acacia Drive, KATHERINE 0850

Phone: (08) 8972 3419 Phone: (08) 8972 8600 Email: cbishop@kalano.org.au

## Rehabilitation Service

A three-month residential alcohol and other drug withdrawal program for individuals or couples experiencing alcohol or other drug problems. Each client is allocated a caseworker who provides group or individual counselling and arranges medical supervision.

### Transitional & After Care (VTAC)

Provides transitional accommodation and support for adults following drug & alcohol withdrawal and rehabilitation in order to help them sustain a successful transition back into the community.

## **Victims of Crime NT**

Address: Suite 1, Le Grande Apartments, 8 Knuckey

Street, DARWIN 0800

Postal: PO Box 1258, DARWIN 0801

**Phone**: (08) 8941 0995 **Phone**: 1800 672 242 **Fax**: (08) 8941 0459

**Email**: manager@victimsofcrime.org.au **Website**: www.victimsofcrime.org.au

#### Advocacy

Provides private & public advocacy for primary & secondary victims of crime including domestic violence and sexual assault. Assistance is available with preparing victim-impact statements and liaising with the Crime Victims Services Unit and other agencies such as the police and government departments.

## **Court Support**

Court support is available for primary and secondary victims of crime including domestic violence and sexual assault.

#### Crisis Support

Immediate crisis support in the home or other location is available for primary and secondary victims of crime including domestic violence and sexual assault.

After-hours contact is available.

### Financial Assistance

Financial assistance is available for victims of crime to help them secure their homes after unlawful entry.

### **Public Education**

Public education on issues related to victims of crime includes seminars and media interviews.

## Telephone Support

Twenty-four-hour telephone support, information and referral are available for primary and secondary victims of crime including domestic violence and sexual assault.

## Vietnam Veterans Association of Australia, NT Branch

Address: 107 Bagot Road, LUDMILLA 0820

**Phone**: (08) 8948 0050 **Fax**: (08) 8985 4580

Email: coralhouse@vvaant.org.au
Website: www.vvaant.org.au

## Coral House

Provides short-term accommodation for up to three months for homeless men and veterans needing assistance to move towards independent living and to re-establish themselves within the community. Contact is available after hours.

## Volunteering SA/NT

Darwin

Address: 41 Cavenagh Street, DARWIN 0800

Postal: PO Box 2375, DARWIN 0801

**Phone**: (08) 8981 0027 **Fax**: (08) 8981 0067

Email: darwin@volunteeringsa-nt.org.au
Website: www.volunteeringsa-nt.org.au

## **Alice Springs**

Address: Ground Floor, Anangu House, Cnr Bath Street

& Gregory Terrace, ALICE SPRINGS 0870 **Postal**: PO Box 4245, ALICE SPRINGS 0871

**Phone**: (08) 8952 9630 **Phone**: 0418 897 027

Email: alice.springs@volunteeringsa-nt.org.au

Website: www.volunteeringsa-nt.org.au

#### Volunteering

Assists in the management of volunteers by promoting, resourcing, training and linking volunteers to organisations seeking volunteers.

## Waltja Tjutangku Palyapayi Aboriginal Corporation

Address: 3 Ghan Road, ALICE SPRINGS 0870 Postal: PO Box 8274, ALICE SPRINGS 0871

**Phone**: (08) 8953 4488 **Fax**: (08) 8953 4577

Email: manager@waltja.org.au Website: www.waltja.org.au

### APY Mobile Child Care

Mobile child care services are being established in small rural and regional communities with dispersed populations where there is an identified need for formal child care, but where the usual models of care are inappropriate or unavailable. Support and resources are provided for child care workers and those working with children in remote communities.

## Disability Brokerage Program

Provides information, support and referral for the aged and those with disabilities and for their carers to live in remote communities with appropriate levels of care and services.

### Emergency Relief

Emergency relief is available for indigenous people who are in financial distress and living in remote communities. Aid includes accommodation, food, clothing, blankets and telephone calls. Transport for victims of domestic violence is also available.

## Healthy Lifestyles

Health promotion relating to chronic disease, in particular the benefits of regular physical activity and good nutrition in order to improve family wellbeing & healing and to connect youth to their tjukurrpa (dreaming). The culmination of the project will be a walk following traditional tjukurrpa sites.

## Money Management Program

Provides individuals, family groups and communities with money-management support and education relating to budgets & budgeting, saving money, managing debt and gaining access to support services. This is achieved through community education workshops, money-management courses, provision of information & resources, referral to other support services and assistance to enable people to gain access to their banks and other services.

## Reconnect

An early intervention family support service for indigenous children and young people 12 to 18 years old who are experiencing mental illness, at risk of youth suicide and/or at risk of homelessness. The program provides support & information, mediation and individual or family counselling for young people and their families, with a focus on assisting young people to reconnect with their families and the community. Advocacy for clients to gain access to community resources such as income support, employment and training & education as well as referral to appropriate community agencies are also available.

## Registered Training Organisation (RTO)

A registered training organisation (RTO) offering nationally accredited workshops and individual training in a range of community development and community services areas including nutrition, health, child care, youth, aged care &

disability services, life skills, fund-raising, program management, financial management and governance of community organisations.

#### Resources

Various free resource materials including 'Family News', 'Laundry Book, 'Pippiri Palya' and 'Pippiri Wiimaku' are available for remote Aboriginal communities. The resources provide practical guidance for child-rearing, family life, substance abuse, health care, violence and safety.

## We Know Our Strengths Project

A partnership program with the Mental Health Association of Central Australia (MHACA), focusing on developing strategies to help maintain strong families and good health practices for indigenous people who are at risk of suicide in order to reduce the rate of suicides in Aboriginal communities.

## Young Mums Project

Provides opportunities to exchange cultural knowledge & traditional child-rearing practice between young indigenous mothers and elders in Central Australia. The focus is on providing support for young mothers to engage with traditional ceremonies that welcome new babies to the family and the world and to raise their babies in a healthy & strong ways when they return to their communities.

# Warlpiri Youth Development Aboriginal Corporation

Address: 368 West Street, YUENDUMU 0872 Postal: Yuendumu CMB via, ALICE SPRINGS 0872

Phone: (08) 8956 4188 Fax: (08) 8956 4081 Email: admin@mttheo.org Website: www.mttheo.org

## Jaru Pirjirdi (Strong Voices) Youth Developmental Project

A youth development and leadership program as well as an after-care project to assist at risk indigenous young people living in Yuendumu to build positive futures beyond substance abuse.

## Mount Theo Respite Outstation

Provides a traditional program to assist people with any problems including substance abuse, petrol sniffing, suicidal thoughts or those who are victims of domestic violence. The program particularly assists Walpiri indigenous children, young people and adults.

## **Outreach Program**

Provides diversionary and youth development activities for the Warlpiri communities of Willowra, Nyirrpi and Lajamanu. The Program includes WETT Youth & Media Project. The model focuses initially on diversionary activities for indigenous young people.

Project-based media workshops focus on developing interesting youth & media opportunities for young people as a diversion from at-risk behaviours.

Higher-end media training and activities focus on employment options and media products for use in indigenous communities and the wider community. The Program includes Willowra Youth Development Program, Lajamanu Youth Development Program and Nyirrpi Youth Development Program.

## Vacation Care

Various holiday programs assist parents by providing recreational activities for primary-school children. The service particularly assists indigenous families. Warra Warra Kanyi Youth Counselling & Mentoring

Service A community-based youth counselling and mentoring service operating from the remote Warlpiri community of Yuendumu.

## Yuendumu Youth Program

Offers a range of youth activities to promote health and wellbeing for children and young people in Yuendumu.

## Western Desert Nganampa Walytja Palyantjaku Tjutaku Corporation

Address: Purple House, 69 Flynn Drive, ALICE SPRINGS

0870

Postal: PO Box 5060, ALICE SPRINGS 0871

Phone: (08) 8953 6444 Fax: (08) 8953 6222

Email: enquiries@wdnwpt.com.au Website: www.wdnwpt.com.au

## Chronic Disease Management

Assistance to access mainstream health services is provided for indigenous dialysis patients.

Provides haemodialysis for indigenous patients from

Provides haemodialysis for indigenous patients from remote communities who are required to live in Alice Springs for On country dialysis services is also available at permanent units in remote communities as well as from a mobile unit, the Purple Truck.

### Exercise Physiology

Provides ancillary medical services in exercise physiology for indigenous dialysis patients.

#### **Podiatry**

Provides ancillary medical services in podiatry for indigenous dialysis patients.

#### Primary Health Care

General medical practitioners provide primary health care services for indigenous dialysis patients. Referral to allied health services including optometry and occupational therapy is also provided.

## Return to Country, Transport

Provides transport and/or financial assistance for indigenous patients to attend events in their communities and then return to Alice Springs for dialysis.

## Social Support

Provides support for dialysis patients who have moved from remote communities to live in Alice Springs to access treatment. Support services include assistance with transport to attend appointments, advocacy, social activities and assistance with accessing other support services such as Centrelink benefits, housing & emergency relief.

## Wellbeing Program

Indigenous dialysis patients assist in the development and production of bush medicines & balms for the use of patients at the centre and for sale to the wider community.

## Wurli-Wurlinjang Health Service

Address: 25 Third Street, KATHERINE 0850 Postal: PO Box 896, KATHERINE 0851

Phone: (08) 8972 9123 Phone: (08) 8972 9100 Fax: (08) 8971 0962

Email: reception@wurli.org.au Website: www.wurli.org.au

## Aboriginal Medical Services (AMS)

General medical services are provided for Aboriginal families and singles. The medical clinic is staffed by male & female Aboriginal health workers and medical practitioners who can be contacted by telephone and

make home visits for regular patients unable to attend the clinic. Visiting medical specialists are provided on referral from the clinic.

## Alcohol & Other Drugs Program

A substance abuse program focusing on lifestyle education, counselling, health promotion and referral for people with alcohol or other drug problems.

### Antenatal Clinic

An antenatal clinic runs in conjunction with Katherine Hospital to assist indigenous women.

## Bessie (Darrangul) Martin Training Centre

A two-year education & training program to enable indigenous people to become registered Aboriginal health workers.

#### Ear Health Program

Services in ear health include screening-level audiometry in testing for hearing loss and video otoscopy. Health workers routinely visit schools to check on children with chronic ear problems. The service particularly assists indigenous people.

#### Eve Health Program

Services in eye health include specialist services in retinal photography. The service particularly assists indigenous people.

## Gudbinji Chronic Disease Management

Provides chronic & communicable disease management and programs to improve the overall health of indigenous families and singles in the community.

## Immunisation Clinic

A free immunisation program for families and individuals including maintenance of records.

## Infant & Child Health Screening

Screening and monitoring of health for infants and children under five years old is provided as well as advice about health concerns for parents with children in this age group.

## Obstetrics & Gynaecology

Specialist medical practitioners routinely visit to provide medical services in obstetrics & gynaecology. The service particularly assists indigenous families and singles.

## Paediatrics

Specialist medical practitioners routinely visit to provide medical services in paediatrics. The service particularly assists indigenous families and singles.

### Pharmacy

Pharmaceutical services include provision of prescription medicines and over-the-counter health products.

## Sexually Transmitted Diseases: Testing, Counselling & Care

Free and confidential advice, testing, diagnosis & treatment for sexually transmissible infections (STIs) and consultation on other sexual health issues.

The service particularly assists indigenous people and focuses on prevention, treatment, education and health promotion.

## Social & Emotional Well-Being Program

Provides counselling and support for indigenous people to assist with problems affecting their emotional health and wellbeing, including grief, domestic violence, drug & alcohol or other substance misuse, family breakdown, cultural dislocation, racism & discrimination, sexual abuse, trauma and removal from family in current or previous generations.

The Program provides individual, family and small-group therapy sessions, mental health promotion & education and access to a psychologist if required.

## StrongBala Program

Provides health services, leadership & mentoring programs and training & employment programs. Services and programs focus on empowering indigenous men to make meaningful contributions to their families, communities and culture.

## Targeted Family Support Service (TFSS)

Support for families with children and young people 0 to 17 years old to prevent them from re-entering the child-protection system. The program particularly assists indigenous children and families.

## Yilli Rreung Housing Aboriginal Corporation

Address: 94 Boulter Road, BERRIMAH 0828 Postal: PO Box 36998, WINNELLIE 0821

Phone: (08) 8935 0100 Phone: 1300 726 820 Fax: (08) 8935 0181

Email: info@yillihousing.com.au Website: www.yillihousing.com.au

### **Emergency Relief**

Emergency relief in the form of financial assistance with bond, rent and power & water expenses for indigenous and non-indigenous singles and families in financial distress.

## Housing Management

Housing-management services are provided for the Berrimah Estate and indigenous communities in the Yilli Rreung region (old ATSIC boundaries), Darwin and Palmerston areas.

## Indigenous Housing Assistance Services (IHAS)

Tenancy support and assistance to maintain tenancies for indigenous people who are entering public housing. IHAS may assist with applications for public housing, housing purchases or re-financing existing loans, adjusting to urban lifestyle and welfare services such as emergency relief. Other branches of IHAS include Lerrluk IHAS in Katherine and the Aboriginal Housing Information & Referral Service in Alice Springs.

### Municipal & Infrastructure Services

Assists with the provision of housing maintenance services for indigenous communities in the Yilli Rreung region that have signed a service-level agreement with the Corporation.

## Transitional Housing

Corporation rental stock is leased to indigenous and nonindigenous people who are waiting for priority public housing and are in need of short-term emergency accommodation.

## **YMCA**

**Central Australia** 

Address: Sadadeen Road, ALICE SPRINGS 0870 Postal: PO Box 2458, ALICE SPRINGS 0871

**Phone**: (08) 8952 5666 **Fax**: (08) 8952 7082

Email: reception.ca@ymca.org.au

Website: www.centralaustralia.ymca.org.au

Katherine

Address: 2525 Stuart Highway, KATHERINE 0850

Postal: PO Box 914, KATHERINE 0851

Phone: (08) 8972 2592 Fax: (08) 8972 2591 Email: katherine@ymca

Email: katherine@ymca.org.au
Website: www.katherine.ymca.org.au

Top End

Address: Y Central, 7 Doctors Gully Road, DARWIN 0800

Postal: GPO Box 1451, DARWIN 0801

**Phone**: (08) 8981 8377 **Fax**: (08) 8941 0288

Email: topendoffice@ymca.org.au
Website: www.topend.ymca.org.au

## After-School Care

After-school care is available to assist parents of primary school children.

### Belyuen Youth Program

Activities and assistance for indigenous children and young people in the Belyuen community include after-school care and cooking, nutrition and personal-hygiene classes.

### **Budget Hostel Accommodation**

A range of budget accommodation includes short-term, medium-term and long-term permanent and backpacker.

## Child Care

Child care is provided to assist families of infants and preschool children 7 months to 5 years old.

## Health & Fitness

Sport & recreation facilities for the community include personal training, teen gym for children & young people 13 to 15 years old, group-exercise classes, yoga, aerobics, cardio-exercise, weight-based exercises, disability programs and school programs.

Health services including weight management, bloodpressure testing, rehabilitation services and nutrition education are also available.

## **Indoor & Outdoor Activities**

Outdoor & indoor physical activities are available for children, young people, families and individuals. Activities may include softball & other outdoor games, an inflatable jumping castle, inflatable Twister and a roller-skating disco.

## Indoor Skating

Physical activity in the form of indoor skating and blading is available and may include a roller-hockey competition.

## Katherine Aquatic Centre

Physical activities include learn-to-swim and aquaaerobics classes.

## **EDGYM**

A fun-based program, lead by trained instructors, for families with preschool children 1 to 5 years old.

## Leanyer Recreation Park

A free recreation park for the community including water slides and family events & holiday activities. AquaSafe

learn-to-swim classes for infants and children 6 months to 12 years old are also available.

## Palmerston Aquatic & Lifestyle Centre

Sport and recreation facilities for the community include a fifty metre pool, weights room, gym, disability health club, exercise classes and physiotherapy.

AquaSafe learn-to-swim classes for infants & children 6

months to 12 years old are also available.

## Palmerston Drop-In Centre

A drop-in centre for young people providing holiday programs, sport & recreation activities, discos, cooking, youth counselling & mentoring and education programs.

## Palmerston Recreation Centre

Provides sport and recreation facilities for the community. Programs include health & fitness classes, comprehensive gym facility with the inclusion of disability friendly fitness equipment on site for use, injury rehabilitation programs available, casual child minding, Seniors programs, children's programs, social sports competitions and facilities hire.

## Palmerston Water Park

A free recreation park for the community including water slides and wet play areas for toddlers and children.

#### Vacation Care

Various holiday programs assist parents by providing recreation activities for primary-school children 5 to 12 years old.

## Youth Diversion Program

The Program is provided as an alternative to court for children and young people who offended when they were under 18 years old. The program provides case management and is run in conjunction with the Youth in Communities program.

## Youth in Communities

Provides case management and support for young people and their families in Katherine. Youth in Communities also coordinates a range of activities for National Youth Week and National Homelessness Matters Day.

## Youth in Communities, FAST Program

The Families & Schools Together (FAST) program assists families to build supportive relationships and improve their communication skills in order to achieve better outcomes for children and family members.

## Youth in Communities, Girls' Program

Provides education and discussion for adolescent girls 12 to 18 years old on topics such as mental health, sexual health, drugs & alcohol, good decision-making and gaining access to local support services.

## Youth in Communities, Youth Nights

Youth drop-in nights provide free dinner, activities and transport home for children, young people and families. Activities may include roller-skating, discos, table tennis, karaoke, computer games on the big screen and pool.

## **YWCA**

Darwin

Address: 3/4 Albatross Street WINNELLIE NT 0820

Postal: GPO Box 2586, DARWIN 0801

Phone: (08) 8936 0500 Fax: (08) 8945 6588

Email: office@ywcaofdarwin.org.au Website: www.ywcaofdarwin.org.au

Domestic & Family Violence Centre

Address: Ground Floor, Goyder Building, Cnr Palmerston Circuit & Chung Wah Terrace, PALMERSTON 0830

Postal: PO Box 2860, PALMERSTON 0831

Phone: (08) 8932 9155 Fax: (08) 8932 9177

Email: dfvccoord@ywcaofdarwin.org.au Website: www.ywcaofdarwin.org.au

### Barbara James House

Provides short-term accommodation for clients accessing the Alan Walker Cancer Care Centre, who come from regional Northern Territory locations. The accommodation features secure access, well appointed guest rooms in family and single room configurations, self-catering communal kitchens, movie room, games rooms, kiosk, guest laundry, internet facilities, and nursery equipment. Guest rooms are air conditioned and equipped with ensuites, queen or king single beds, sofa beds or trundles, fridge/freezer, telephone, television/dvd player, cd radio, alarm clock, wireless internet access and tea/coffee making facilities.

Services provided at Barbara James House include linen, local information, after-hours check-in and support, kiosk, transport between accommodation and the Treatment Centre, evening meal catering, pre-paid credit phone system and free internet access.

## CASY House

Provides crisis accommodation and support for young people 15 to 18 years old who are homeless or at risk of homelessness. Referral to other community services and food & clothing vouchers are also available.

## Domestic & Family Violence Centre

Provides crisis accommodation and case-management support for families escaping domestic violence. Support includes advocacy, referral and assistance with attending legal appointments, court hearings, Centrelink services and other support services. Outreach support is also provided for families not accommodated at the centre.

## Dr Helen Phillips' Cottages

Provides short & medium-term accommodation for people who are from remote or rural areas and are outpatients of Royal Darwin Hospital and Darwin Private Hospital. Accommodation is also available for those with family members in hospital. The facility is primarily for women and children who come to Darwin for medical treatment. however every effort is made to accommodate males in need of medical treatment or who have family members attending Royal Darwin Hospital.

## Oakley House Accommodation & Support for Young Women

Medium-term supported accommodation is provided for single young women 15 to 24 years old who are pregnant or have infants up to 12 months old. Outreach services are also provided.

## Parenting Support Program

A program for young parents and their children, providing focussed services and case management, links to education and group programs.

## Stanley House Accommodation & Support for Young Women

Medium-term accommodation and support are provided for young women 15 to 24 years old who are homeless or at risk of homelessness.

Support and referral are also provided for young women experiencing domestic violence.

## Young Men's Medium-Term Accommodation Program

Medium-term accommodation and support are provided for young men 15 to 24 years old who are homeless or at risk of homelessness.

### Youth Diversion Program

Is a Police/Court based referral program.

## Youth Housing Options & Pathways Program (YHOPP)

Medium-term accommodation and support are provided for young men 16-19 years old who are homeless or at risk of homelessness.

## **GOVERNMENT CONTACTS**

#### **Australian Government**

The Australian Government provides support for community services in the Northern Territory. Australian Departments can be contacted using the Australian Government website: www.directory.gov.au The following is a list of relevant Australian Departments.

## **Government Organisations**

- · Centrelink
- · Commonwealth Carelink Centres

### **Government Departments**

- Attorney-General's Department
- Department of Agriculture and Water Resources
- Department of Communications and the Arts
- Department of Defence
- Department of Education and Training
- Department of Employment
- Department of Finance
- Department of Foreign Affairs and Trade
- Department of Health
- Department of Human Services
- Department of Immigration and Border Protection
- Department of Industry, Innovation and Science
- Department of Infrastructure and Regional Development
- Department of Social Services
- Department of the Environment
- Department of the Prime Minister and Cabinet
- Department of Veteran's Affairs
- Treasury

## NORTHERN TERRITORY GOVERNMENT

## NTG switchboard 08 8999 5511

The Northern Territory Government (NTG) provides a range of services that are complimentary or similar to those provided by the Community Sector as well as some services that cannot be provided by the Community Sector. For information about any of these services please use the NTG switchboard telephone number (08 8999 5511). The following are lists of relevant organisations and departments currently under the NTG.

## **Government Organisations:**

- · Aboriginal Areas Protection Authority
- · Aged Care Assessment Team
- · Alice Springs Cultural Precinct

## **Government Departments:**

- · Department of Arts & Museums
- · Department of the Attorney-General & Justice
- · Department of Business
- Department of the Chief Minister
- Department of Children & Families
- Department of Corporate and Information Services
- · Department of Correctional Services
- · Department of Education
- · Department of Health
- · Department of Housing
- · Department of Infrastructure
- · Department of Lands, Planning & the Environment
- · Department of Land Resource Management
- · Department of Legislative Assembly
- · Department of Local Government & Community Services
- · Department of Mines and Energy
- · Department of Primary Industry and Fisheries
- · Department of Resources
- Department of Sport & Recreation
- · Department of Transport

- · Department of Treasury and Finance
- · Office of the Commissioner for Public Employment
- Northern Territory Police, Fire & Emergency Services
- · Northern Territory Environmental Protection Authority
- · Tourism NT
- · Power and Water Corporation
- Jacana Energy
- · Territory Generation
- · Parks and Wildlife Commission
- · Aboriginal Areas Protection Authority
- Ombudsman of the NT
- · NT Electoral Commission
- · Auditor-General

## **Local Government**

Local Governments also provide many important community services and can be contacted on the following telephone numbers.

Darwin City Council 08 8930 0300

Alice Springs Town Council 08 8950 0500 Barkly Shire Council 08 8962 0000

Belyuen Community Government Council 08 8978 5071

Central Desert Shire Council 1300 360 605

Coomalie Community Government

Council 08 8976 0058

East Arnhem Shire Council 08 8986 8986

Katherine Town Council 08 8972 5500 Litchfield Council 08 8983 0600

MacDonnell Shire Council 1300 360 959

Nhulunbuy Corporation Ltd 08 8939 2200

Palmerston City Council 08 8935 9922

Roper Gulf Shire Council 08 8972 9000 Tiwi Islands Shire Council 08 8970 9500

Victoria Daly Shire Council 08 8972 0777

Wagait Shire Council 08 8978 5185

West Arnhem Shire Council 08 8979 9444 West Daly Regional Council 08 8901 3920

## **Community Care Centres**

Adelaide River Community Health Centre 08 8976 7027 Alice Springs Community Health Centre 08 8951 6711 Amanbidji Community Health Centre 08 9167 8842 Angurugu Community Health Centre 08 8987 6311 Aputula Community Health Centre 08 8956 0961 Barunga Health Centre 08 8975 4501 Batchelor Community Health Centre 08 8976 0011 Bickerton Island (Milyakburra) CHC 08 8987 7054 Binjari Community Health Centre 08 8971 0970 Bonya Community Health Centre 08 8956 6300 Borroloola Community Health Clinic 08 8975 8757 Bulla Community Health Centre 08 9168 7303 Bulman Community Health Centre 08 8975 4712 Casuarina Community Care Centre 08 8922 7301 Elliott Community Health Centre 08 8969 2060 Gapuwiyak Community Health Centre 08 8987 9150 Gunbalanya Community Health Centre 08 8979 0178 Gunyangara Clinic 08 8987 3800 Harts Range (Atitjere) Clinic 08 8956 9778 Imanpa Community Health Centre 08 8956 7484 Jabiru Community Health Centre 08 8979 2018 Jabiru Home & Community Care 08 8979 9458 Jilkminggan Health Clinic 08 8975 4741 Julanimawu Community Health Centre 08 8978 3984 Kakadu Health Service 08 8979 2018 Kalkarindji Community Health Centre 08 8975 0785 Kaltukatjara (Docker River) CHC 08 8956 7342 Karama Child & Family Health Clinic 08 8922 7301 Katherine Health Centre 08 8973 8570 Lajamanu Community Health Centre 08 8975 0870 Laramba Community Health Clinic 08 8956 8792 Maningrida Community Health Centre 08 8979 5930 Mataranka Health Clinic 08 8975 4547 Minjilang Community Health Centre 08 8979 0229 Minyerri (Hodgson Downs) CHC 08 8975 9959

Mutitjulu Community Health Service 08 8956 2054
Nganmarriyanga Community Health 08 8978 2359
Ngukurr Community Health Centre 08 8975 4688
Nhulunbuy Community Health Centre 08 8987 0365
Nitjpurru (Pigeon Hole, Bunbidee) CHC 08 8975 0910
Ntaria Community Health Centre 08 8956 7433
Nyirripi Health Clinic 08 8956 8835
Palmerston Health Precinct 08 8999 3344
Papunya Clinic 08 8956 8505
Peppimenarti Clinic 08 8978 1066
Pine Creek Community Health Centre 08 8976 1268
Tara Clinic 08 8956 9789
Tennant Creek Community Health 08 8962 4218
Timber Creek Community Health Centre 08 8975 0727
Titjikala (Maryvale) Clinic 08 8956 0906
Utju (Areyonga) Community Health Centre 08 8956 7308
Wadeye Health Clinic 08 8978 2360
Watarrka Community Health Centre 08 8956 7807
Wirliyatjarrayi Community Health Centre 08 8956 8788
Wugularr (Beswick) Health Centre 08 8975 0893
Yirrkala Health Centre 08 8987 2650
Yuelamu Community Health Centre 08 8956 8747